

I N C O R P O R A T E D

April 11, 2005

Re: Safety Recall No. 05E-015 Owner Notification Letter

Dear Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS SAFETY RECALL

Webasto Product North America, Inc., the Diesel-Burner supplier for the Aqua-Hot and Hydro-Hot heating systems, has determined that a safety-related defect which relates to motor vehicle safety may exist in certain Aqua-Hot, Hydro-Hot (equipped with the Webasto DBW 2010 Diesel-Burner), along with Webasto DBW 2010 Coolant Heaters. The Diesel-Burner is equipped with a Combustion Chamber (generic name - "burner tube") that may be made out of material that is not within specification and in those cases could fail prematurely. If such failure occurs, the surface temperature of the exhaust tube exiting from the heater can increase and could potentially ignite combustible materials in or around the vehicle which could cause personal injury. Vehicle occupants may notice an increase in noise relating to such an occurrence and may observe heat related discoloration of components of the heater's exhaust system. This Combustion Chamber material defect may have affected heaters manufactured during the dates of November, 2002 through February of 2005.

Motorhomes that would be affected by this campaign would be manufactured after December 1, 2002 thru April 1, 2005

More specifically Aqua-Hot Serial # 02-1606 thru 05-0249 and Hydro- Hot Serial # HM/E 02-529 thru HM/E 05-0374 or Webasto Serial # 100265 thru 802066.

WHAT WE WILL DO

Webasto Product North America Inc., with the support of Vehicle Systems Inc. will replace all affected Combustion Chambers (i.e. burner tube) with a new one.

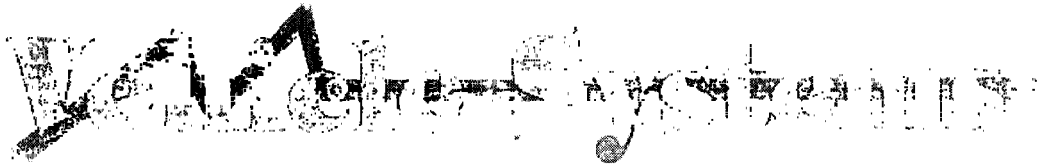
WHAT YOU SHOULD DO

Please contact your Motorhome Manufacturer or Vehicle Systems as soon as possible for assistance in locating a Qualified Service facility regarding this no-charge Safety Recall Campaign. Please be sure to ask if they are aware of this particular Safety Recall

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Motor Coach Heating Systems • Manufacturer and Distributors

15548 East Highway 67 • Fort Lupton, CO 80424 • Phone: 303.537.1001 • FAX: 303.537.0060
www.vehiclesys.com • www.aqua-hot.com • www.hydro-hot.com



I N C O R P O R A T E D

Campaign #0516-015 prior to scheduling a service appointment. If the Motorhome Dealer has not been notified about this Safety Recall Campaign, please contact Vehicle Systems Inc. at 1-800-685-4298 and ask to speak with our Technical Support and Service Department. A company representative will then either contact your particular Motorhome Dealer regarding this Safety Recall Campaign matter, or they will provide you with information regarding where there is an (authorized) Motorhome Dealer that can perform the necessary service correction, if applicable. If you have sold or traded your Motorhome, please let us know by contacting our Technical Support and Service Department at 1-800-685-4298.

After contacting your Motorhome Manufacturer and Vehicle Systems, Inc., if you are unable to have the safety-related defect/noncompliance remedied without charge and within a reasonable time, you may notify:

Administrator
National Highway Traffic Safety Administration
400 7th Street, SW Washington, DC 20590
(Or call 1-888-327-4236)

We are sorry for this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,

Dean Jackson
Manager of Technical Support, Product Service, and Warranty Administration