



ABC Bus Inc Corporate - Internal
1506 30th St NW
Faribault, MN 55021

JUN 7 2005

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

IMPORTANT MESSAGE -- PLEASE READ IMMEDIATELY

Dear Coach Owner:

**Re: NHTSA Safety Recall, Campaign number 05V - 210
Van Hool Coaches type C2045**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Van Hool N.V. has decided that certain Model Year 2000 and 2001 C2045 Van Hool commuter coaches fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 217, "Bus Emergency Exits and Window Retention and Release".

Our records indicate that you are the owner/operator of model C2045 Van Hool coaches in the VIN range of: 45001 to 45078 and/or 45501 to 45572.

The potential noncompliance results from a mismatching of the components of the emergency window latching system. The emergency window latching system may have been manufactured with a catch that is inappropriate for the latching system used on these coaches. While the emergency window functions properly, and while there should be no problem in exiting the coach in the event of an emergency, the mismatch could make the window open prematurely or inadvertently in the event of a crash. In that case, an occupant could be thrown out of a window sustaining personal injuries.

Van Hool will remedy this noncompliance at no charge to you. Your vehicle will be inspected, and any mismatched emergency window latching components will be replaced. The inspection of the vehicle, and the replacement of non-matching components, if necessary, will require approximately two hours in total. Replacement parts for your coach are already available.

Please verify that any "unit" numbers listed above are still in your fleet and approach your nearest ABC Customer Care & Parts Source dealership or call (877) 427 7278 to schedule an appointment.

The liability of Van Hool and ABC Companies and subsidiaries will be limited to the taking at their charge of the cost of material and labor only, no additional reimbursement will be made.

For practical arrangements, additional information, questions, or if you do not operate any of the above coaches, please contact ABC Companies, our designated agent in the United States:

ABC Companies
17469 West Colonial Drive
Winter Garden, FL 34787
toll free #: (800) 222-2871
tel #: (407) 656-7977
fax #: (407) 905-7010

If the affected vehicle is not repaired free of charge to you and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590. You may also telephone the toll free Auto Safety Hotline at 888-327-4236.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten working days.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Van Hool/ABC Companies at 1-800-222-2871.

We urge you to comply with this notice promptly, and we apologize for any inconvenience this may cause you.

Sincerely,

Van Hool N.V.