

August 4, 2005
Campaign No.: 05V-198

Dear Isuzu Ascender Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

WHAT IS THE CONDITION?

The manufacturer, General Motors, has decided that a defect which relates to motor vehicle safety exists in certain 2003 and 2004 Isuzu Ascender vehicles. Some of these vehicles have an intermittent condition in which the turn signals may not operate as designed. Material build up on the flasher relay may cause the turn signals to flash on both sides of the vehicle when activated, similar to hazard warning flashers, or they may illuminate and remain illuminated instead of flashing. The instrument panel would indicate the incorrect operation if this were to occur. Incorrect operation of the turn signal indicator could fail to warn others of the driver's intentions and could lead to a vehicle crash.

WHAT WE WILL DO

To correct this condition, your Isuzu dealer will replace the flasher relay module. This service will be performed for you at **no charge**.

WHAT YOU SHOULD DO

To limit any possible inconvenience, and in order to ensure that the necessary parts are obtained, we recommend that you contact your Isuzu dealer as soon as possible to schedule an appointment to bring your vehicle in to have this work performed. Present this Owner Notification Letter at the time of your appointment or refer to Campaign Service Bulletin SB05-04-S002. Isuzu estimates that the repair will take approximately 15 minutes to perform. However, additional time may be necessary depending on how appointments are scheduled and processed at your dealership. To locate the nearest Isuzu dealer you can visit our website at www.isuzu.com and click on the dealer locator icon and enter your zip code or state. Should you not have access to a computer terminal please contact our National Owner Relations Department at the number listed below.

If you have any problems obtaining the needed repair or believe that this repair has not been or cannot be made within a reasonable time, you may contact:

National Owner Relations Department
Isuzu Motors America, Inc.
13340 183rd Street
Cerritos, CA 90702
1-800-255-6727.

If, after contacting your Isuzu dealer or the National Office with any problems, you still are not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

REIMBURSEMENT

The enclosed form explains what reimbursement is available and how to request reimbursement if you have already paid for repairs for the recall condition. Please provide the original paid receipt or invoice verifying the repair.

We regret any inconvenience which this action may cause you.

Sincerely,
ISUZU MOTORS AMERICA, INC.

IMPORTANT: *If you have sold or traded your Isuzu vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner.*

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.

SB05-04-S002