



June 10, 2005

SUBJECT: SAFETY RECALL #405-B
NEWAY AD SERIES AIR RIDE SUSPENSIONS
EXPIRATION DATE: NONE
VIN _____

Dear Peterbilt Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Peterbilt Motors Company and Holland USA, Inc. have decided that a defect which relates to motor vehicle safety exists in certain Peterbilt Model 379, 378, 357, and 320 vehicles manufactured between February 9, 2004 and December 28, 2004 with a Neway Air Ride Suspension. Your vehicle has been identified as being manufactured during this time frame with the possible defect.

Holland has determined that some of the transverse beam castings in their Neway suspensions were not made to proper specifications. If a casting were to break when the vehicle is traveling on a roadway there is a potential for the parts to become projectiles and the suspension's transverse beam may drop down low enough to contact the road surface causing sparks that could potentially ignite a fire.

Peterbilt and Holland have initiated a recall campaign to correct this condition by replacement of defective transverse beams. As of the date of this letter, please contact your Peterbilt dealership immediately to schedule an appointment to have this condition corrected. This procedure should take no more than 5 hrs. and will be performed at no charge to you. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for the repair, please contact: Peterbilt Motors Company, 1700 Woodbrook Street, Denton, Texas 76205: Customer Service Department, phone 940-591-4171.

If you conclude that Peterbilt Motors Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administration for Safety Assurance, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington DC 20590, or call the toll free safety hotline at 1-888-327-4236.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you no longer own this truck, we would appreciate your advising us of the new owner, if the name is known to you. The enclosed postage-paid envelope may be used for this purpose.

We regret any inconvenience this may cause you and appreciate your cooperation in this matter.

Sincerely,

Rick Wood
Quality Services Manager