



**KIA MOTORS**

**KIA MOTORS AMERICA, INC.**

**Corporate Headquarters**

9801 Muirlands Blvd.

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TEL: (949) 470-7000

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May 20, 2005

Dear Kia Spectra Owner:

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act. Kia Motors America, Inc. has decided that a defect relating to motor vehicle safety exists in certain 2005 Spectra models.

**What is the problem?**

- The steering tie rods on some 2005 MY Spectra models may have a manufacturing flaw that affects the metallurgy. If the tie rod cracks or fails, it could possibility result in loss of vehicle steering control and a crash may ensue.

**What can you immediately do to protect yourself and others?**

- **You should immediately stop driving the Spectra and contact the Kia Customer Assistance number below to have your vehicle towed to your nearest dealer. Kia will provide you with a replacement vehicle during the repair process.**

**What will Kia do?**

- To eliminate the risk of a steering tie rod failure, Kia will replace the steering rack assembly, which includes the tie rod components, at no cost to you, when you take your vehicle to your Kia dealership. Kia will also provide a replacement vehicle if a repair cannot be done within a reasonable amount of time.
- If you have incurred expense to remedy this defect prior to the date of this notice, you may have the opportunity to obtain reimbursement for that expense. Please contact the Kia Consumer Assistance number listed below for assistance in submitting your claim.

**What should you do?**

- Please call your Kia dealer to schedule a service appointment and have your vehicle towed. **\*IMPORTANT. DO NOT DRIVE YOUR VEHICLE** to the dealer. Arrangements will be made to tow your vehicle and courtesy transportation will be provided. The time required to repair your vehicle could take one day. However, depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time. Please present this notice when you arrive at the dealer.

**Have you changed your address or sold your Kia?**

- If you have changed your home address, sold your Kia vehicle, or no longer own your vehicle, please complete the attached prepaid "Change of Address/Ownership" card and mail it to us.

**What if you are a vehicle lessor?**

**Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

**What if you have other questions?**

- If your dealer does not respond to your service request in a timely manner, we suggest that you call Kia's Consumer Assistance Center at 1-800-333-4542. This number has TTY capability. If you still are not satisfied that we have remedied this situation, without charge and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590, or call their toll-free Auto Safety Hotline at 1-888-327-4236.

This action has been taken in the interest of your safety, and we regret any inconvenience this situation may cause you.

Sincerely,

Consumer Affairs Department