



April, 2005

Dear Saturn Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Saturn has decided that 2002-2004 Saturn L-Series wagon vehicles were built with a center and passenger side rear seat belt anchor that fails to conform to Federal Motor Vehicle Safety Standard (FMVSS) 210, "Seat Belt Assembly Anchorages." The seat belt anchor may separate from the floor of the vehicle before holding the required test load for the required time. If a separation occurred in a crash, the right and center rear seat occupants may not be properly restrained, increasing the risk of personal injury.

What Saturn will do:

To correct this condition, Saturn retailers will install a rear seat center belt anchor reinforcement plate to the floor pan of the vehicle.

Repairs will take about 60 minutes although some additional time may be required due to service scheduling requirements, paperwork and processing. This service will be performed at no charge to you.

What you should do:

Contact your Saturn Retailer as soon as possible to arrange to have this service performed.

The enclosed reply card identifies your vehicle and will facilitate completion of the service when presented to your Saturn retail facility. If your address has changed, please provide the new information in the space provided. This will assist us in ensuring that all affected vehicles are corrected.

Your Retailer is prepared to perform this service promptly and with minimal inconvenience to you. However, if your car is provided to the Retailer on the agreed service date and the condition is not remedied on that date, or within a reasonable time, please contact the Saturn Customer Assistance Center at 1-800-972-8876, or for the hearing impaired, 1-800-833-6000. We will assist you and the Retailer in getting your car serviced.

If, after contacting your Saturn Retailer and the Saturn Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 7th St., SW, Washington, DC 20590, or call 1-888-327-4236.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We sincerely regret any inconvenience or concern this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your Saturn provides you many miles of enjoyable and safe driving.

Sincerely,

Saturn
05041

Enclosures

05041 LOANER/RENTAL WORKSHEET

Complete this worksheet and attach it to the hard copy of the Customer Service Order (CSO) to document all loaner/rental reimbursement claims submitted to Saturn.

VIN # _____

Vehicle Loaner/Rental Allowance Explanation: \$ _____

Repair Performed	Sale Type	Case Type	Labor OP	Net Item Code	# Days Rental
Loaner/Rental Reimbursement	WC	VC	V1349	C	*

* Not to exceed \$35/day for 1 day

Authorized Retailer Signature

(Please copy this form as necessary)