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2005 MAY -9 A 10: 54
OFFICE OF
DEFECTS INVESTIGATION

4/29/2005

Re: Notice of Recall Service Bulletin: RSB-FET-001

Dear Valued Customer,

Please note:

The Vehicle Identification Number that is affected by this recall is on the address label that is on the front of the envelope this letter was contained in.

This notice is sent to you in accordance with the requirements of the National Traffic Motor Vehicle Safety Act.

Road Rescue, Inc. has determined that a defect, which relates to motor vehicle safety, exists in: All Road Rescue models equipped with the Smart Display electrical system manufactured between 11/01/2002 to present.

Compliance Repairs:

Remove FET boards from Power Distribution Box and replace with new upgraded FET boards.

Corrective Action:

Your authorized Road Rescue dealer will install the new FET boards per recall safety bulletin RSB-FET-001.

What You Should Do:

Call your authorized Road Rescue dealer without delay to make an appointment to have this recall implemented. **You do not need to call Road Rescue.**

Leased Vehicles: The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter form the manufacturer; both for the initial notification and all subsequent notifications.

Reply Card:

Please fill out the enclosed letter and mail it to us using the enclosed envelop. Please note if you have changed your address, sold, or traded the vehicle.

If the authorized dealer has failed or is unable to remedy the defect without charge and within a reasonable time, contact Road Rescue at **(800-328-3804)**. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590 or call the Auto Safety Hotline at 888-327-4236.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Road Rescue emergency vehicle is of the utmost concern to us.

Best Regards,

Gary Elms
Customer Service Manager
Road Rescue