

**SAMPLE COPY**

Dear Harley-Davidson Motorcycle Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that certain 2002, 2003, 2004 and 2005 model year Softail motorcycles built before May 2<sup>nd</sup>, 2005 fail to comply with Part 567 Motor Vehicle Certification requirements. The vehicles involved include FLSTC, FLSTCI, FLSTF, FLSTFI, FLSTN AND FLSTNI models. These vehicles have a VIN/certification label that contains incorrect tire size and inflation pressures for the front wheel. The label states the tires size is MT90B21 and the inflation pressure as 30 psi., whereas the correct tire size is MT90B16, and the correct inflation pressure is 36 psi. All vehicles have been manufactured with the correct tire, and your owner's manual also contains the correct tire size/inflation pressure information. Only the certification label is incorrect.

Dealer records indicate that you have purchased one of these vehicles involved in this safety recall as identified by the VIN (Vehicle Identification Number) shown on this letter.

We have enclosed a corrected federal certification label for replacement. You can apply the new label if you so desire or contact an authorized Harley-Davidson dealer to apply it for you. Affix the replacement label over the top of the existing tire information on the VIN/certification label, which is located on the right front downtube of the motorcycle frame. Be certain the area is thoroughly cleaned before application. Peel the replacement label off the backing and apply it to the frame. The adhesive on the label adheres to the surface on contact. Once in place, the label cannot be removed without being destroyed so be sure to correctly position it before starting to apply. Attached is an installation "Instruction" sheet which also shows the label location on the motorcycle and the placement of the new certification label.

If you choose to have a Harley-Davidson dealer replace the label, please contact an authorized Harley-Davidson dealer to have the appropriate service performed as soon as possible. The dealer labor time to perform this service takes less than 1/2 hour and will be free of charge to you. Please take the enclosed dealer service card and label with you to the dealer. If you misplace your label replacement labels should be available at your dealership the week of May 23, 2005. If you have sold your motorcycle, please forward to us the appropriate information about your purchaser. This will enable us to contact him/her and advise that person of this recall. Also, Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you take your motorcycle to your dealer on a mutually agreed upon date and he does not perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at the address or telephone number listed on this letterhead. If your dealer or Harley-Davidson Motor Company, Inc. fails or is unable to remedy your motorcycle without charge within a reasonable time, you may wish to inform the Administrator, The National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 25090, or call the toll-free Auto Safety Hotline at 1-888-DASH-2DOT or contact NHTSA at [www.NHTSA.DOT.GOV](http://www.NHTSA.DOT.GOV).

We regret any inconvenience this may cause you, but we are initiating this action in the interest of insuring that your vehicle complies with federal regulations. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.