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OFFICE OF *AT*
DEFECTS INVESTIGATION

May 16, 2005

Associate Administrator for Safety Assurance
Defects and Recall Information Analysis Division
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington DC 20590

Attn: Ms. Pat Wallace

Dear Madam:

Enclosed please find the following document pertaining to Safety Recall #05V-149 that Big Dog Motorcycles has mailed to customers on May 13, 2005:

- Customer Notification Letter

Sincerely,

Anne Dixon
Warranty Systems Manager



May 13, 2005

«Firstname» «LastName» «Proj_»
«Address1»
«City», «ST» «Zip»

**Re: Safety Recall Notice; Campaign No. 05V-149;
Primary Drive Sprocket Nut Remedy**

Dear Big Dog Motorcycles Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Big Dog Motorcycles, L.L.C. (Big Dog Motorcycles) has decided that a defect, which relates to motor vehicle safety, exists in certain 2005 Big Dog Motorcycles models in which the primary drive sprocket nut may back off of the engine main shaft. This could cause the primary drive to lock up. This condition could occur without any prior warning and could result in a crash.

According to our records, you are the registered owner of a 2005 Big Dog Motorcycles «ModelName» with VIN «VIN», one of the motorcycles subject to this recall. If you have received this notice and are not the owner of the above-mentioned motorcycle, please contact the Big Dog Motorcycles' Customer Service Department at 316-267-9121 immediately. Federal regulations require any lessor receiving this letter to forward it to the lessee within 10 days.

What You Should Do

Take your motorcycle to your Big Dog Motorcycles' dealer or service center where the primary drive sprocket nut will be inspected and replaced if necessary. There will be no charge to you.

What We Will Do

Your dealer or service center will inspect and replace as necessary the primary drive sprocket nut. This procedure will take approximately one hour to perform. Your dealer will be able to advise you of the exact turnaround time based on scheduling and any other factors that may exist.

If you are not able to obtain the necessary service on your motorcycle, please contact the Big Dog Motorcycles' Customer Service Department and we will assist you. The address and telephone number is:

1520 E. Douglas Avenue
Wichita, KS 67214
Telephone: 316.267.9121
Fax: 316.219.9129
E-mail: anne.dixon@bigdogmotorcycles.com

If your dealer or Big Dog Motorcycles fails or is unable to remedy your motorcycle without charge within a reasonable time, you may inform the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

We appreciate your cooperation and prompt attention to this important matter. We apologize for any inconvenience this may cause you, and we assure you that we have taken this step as one that is important to your personal safety.

We appreciate your business and want to insure your continued satisfaction with Big Dog Motorcycles' products.

Sincerely,

BIG DOG MOTORCYCLES, LLC