



SPARTAN CHASSIS, INC.

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OFFICE OF  
DEFECTS INVESTIGATION

April 27, 2005

Re: Notice of Recall Service Bulletin: **RSB005-400-001**

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Dear Valued Customer,

***Please note:***

***The Vehicle Identification Number that is affected by this recall is on the address label that is on the front of the envelope this letter was contained in.***

This notice is sent to you in accordance with the requirements of the National Traffic Motor Vehicle Safety Act.

Spartan Chassis, Inc. has decided that a defect, which relates to motor vehicle safety, exists in: All Spartan Chassis models equipped with Ametek NGI gauges manufactured between 01/06/2002 and 03/31/2005.

**Compliance Repairs:**

The air gauges are not properly calibrated and the low air warning indicator may be activated when actual air reservoir pressure readings are below the Federal Motor Vehicle Safety Standards required range of 60 to 65psi. This may cause the park brake to engage without warning, thus throwing the passenger forward, creating the potential for injury to occupants.

**Corrective Action:**

Your authorized service center will install a harness jumper cable to each air sender per recall safety bulletin #RSB05-400-001. If you have had this repair performed before you received this recall notification, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the issue associated with this recall.

*For more information please contact Tamaria at 517-543-6400 ext.289. Other questions may be directed to Wayne Ridge, Spartan Motor's recall/campaign administrator at 1-517-543-6400 ext. 445.*

**What You Should Do:**

Call an authorized service center without delay. **You do not need to call Spartan Chassis, Inc.** Find the facility most convenient to you. These facilities can be located on Spartan's website: <http://www.spartanchassis.com>. Please call that facility to make an appointment to have this recall implemented.

**Rally/Show Dates where repairs can be implemented:**

Spartan Technicians will be available at the following rallies/shows to perform the corrective action: To ensure that we have adequate material, contact Spartan Chassis toll free 800-543-4277 (Option 1) to let us know which of the following rallies you will be attending. Spartan will then document your vehicle identification number and secure material to repair.

(Please Note: Available time and the number of Coaches in attendance will determine how much service work can be performed at these rallies. Please call to secure your time slot).

**Newmar International Rally.** Salem, OR June 20-24, 2005

**Newmar FMCA Pre Rally.** Minot, ND August 15-18, 2005

**FMCA - Minot, ND** August 15-18, 2005

**Spartan Motors Rally** – Charlotte, MI September 26-29, 2005. *Due to potential attendance schedule, please call 517-543-6400 ext.470 to set up an appointment*

**Travel Supreme Rally** Chilicothe, OH October 3-7, 2005

**Leased Vehicles:** The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

**Labor Time:**

The labor time required to install the applicable kit will be **.5 hr**. Due to some service scheduling times, your service center may need your vehicle for a longer period.

**Reply Card:**

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan Chassis at **800-543-4277 - Option 1**. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590 or call the Auto Safety Hotline at 888-327-4236.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Spartan Chassis vehicle is of the utmost concern to us.

Best Regards,

Wayne Ridge  
Product Improvement Administrator  
Spartan Chassis, Inc.