

Recall Campaign



March 2005
FL442A-D
NHTSA #05V-125

Copy of Letter to Owner

Subject: Sterling Rear Axle Wheel Bearing Inspection and Adjustment

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and the Canadian Motor Vehicles Safety Act.

Freightliner LLC, on behalf its wholly owned subsidiary, Sterling Truck Corporation, has decided that a defect which relates to motor vehicle safety exists on specific Sterling A/L-Line and Acterra vehicles manufactured during a certain shift between November 26, 2004, and March 9, 2005, at the St. Thomas, Ontario, manufacturing plant.

Certain vehicles may have been manufactured with the rear drive axle wheel bearings excessively tightened. This may cause overheating and premature damage at very low mileage, resulting in a possible vehicle crash or fire without prior warning.

The rear drive axle wheel ends will be inspected for correct endplay. If overtightened, the bearings will be inspected for damage and adjusted or replaced as needed. It is expected that fewer than 10 percent of vehicles will require bearing replacements.

Contact your authorized dealer to arrange to have your vehicle modified and to assure that parts are available at the dealership. When you contact your dealer, refer to campaign number **FL442A-D**. The work will take up to two hours per drive axle and will be performed at no charge to you. If you need to locate a dealer, search online at www.Freightliner.com or contact the Warranty Campaigns Department for assistance.

IMPORTANT: When the recall has been completed, please ensure that a label has been affixed to your vehicle referencing **FL442A-D**.

As stated in the terms of your express limited warranty, Freightliner LLC will not pay for any damage caused by failure to properly maintain your vehicle. Freightliner LLC considers the work necessary under this campaign to be proper maintenance and will, therefore, not pay for any damage to your vehicle caused by your failure to have the repairs that are the subject of this campaign performed in a reasonable time.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, please make sure this notification is immediately forwarded to the lessee. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

If you are not able to have the defect remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time Monday through Friday, e-mail address WarrantyCampaigns@freightliner.com, or the Customer Assistance Center at (800) FTL-HELP or (800) STL-HELP, after normal business hours. You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 7th Street S.W., Washington, D.C. 20590, or phone (888) 327-4236. If your vehicle is involved in the Canadian portion, you may wish to notify Transport Canada, ASFAD, Place de Ville Tower C, 330 Sparks Street, Ottawa, ON K1A 0N5, or phone (800) 333-0510.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure