

Polaris Industries Inc.
2100 Hwy 55
Medina, Minnesota 55340



V-05-01

Phone: 763-542-0500
FAX: 763-542-0599

THE NEW AMERICAN MOTORCYCLE
SUBJECT: RECALL CAMPAIGN - THROTTLE TWIST GRIP INSPECTION
2004 Ness Edition Vegas™
2005 Ness Edition Vegas™ and Kingpin™ Motorcycles

Warning and Safety Recall Notice 05V-095
Reference Victory Safety Recall Bulletin V-05-01

Example of U.S. Consumer Letter
Dear Victory Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

The Victory Motorcycle Division of Polaris Industries Inc. has decided that a defect which relates to motor vehicle safety exists in some 2004 Ness Edition Vegas™, 2005 Ness Edition Vegas™ and Kingpin™ Motorcycles. Our records indicate that you have purchased one of these units.

The reason for this recall:

On affected motorcycles, the throttle twist grip may not return to the fully closed position due to metal to metal contact or debris between throttle twist grip and handlebar. Restricted throttle movement could result in loss of control, increasing the risk of a crash.

What Victory and your dealer will do:

To correct this defect, your authorized Victory dealer will disassemble the throttle mechanism, clean the twist grip assembly and handlebar, add a plug to the end of the handlebar, lubricate moving parts and reassemble. Any worn or damaged parts will be replaced. Repairs will be made by an authorized Victory motorcycle dealer at no cost to you. The inspection, cleaning, and lubrication will take approximately 30 minutes. However, parts replacement may require a longer period of time due to service scheduling requirements and the parts required.

What you should do:

Please call your authorized Victory motorcycle dealer to schedule an appointment. Do not attempt repairs yourself. Repairs must be done only by an authorized Victory dealer.

Do not ride your motorcycle until your dealer has inspected the throttle mechanism.

While your Victory dealer is in the best position to answer your questions, if you have any questions that your dealer cannot address, or if you are having difficulty obtaining the recall repair outlined in this letter, please call our Consumer Service Department at (763) 417-8650.

If you no longer own your motorcycle, please call our Consumer Service Department at (763) 417-8650 or write to the address below with the name and address of the new owner.

If you believe that the Victory Motorcycle Division of Polaris Industries Inc. has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator of the National Highway Traffic Safety Administration at 400 Seventh Street S.W., Washington D.C. 20590 or call the toll-free safety hotline at 1-888-327-4236.

Please call your authorized Victory motorcycle dealer to schedule an appointment. Do not attempt repairs yourself. Repairs must be done only by an authorized Victory dealer.

Reimbursement for previous repairs:

If you have paid for repairs related to this recall condition prior to receiving this notice, you may be eligible to receive reimbursement. A reimbursement form with instructions for filing a claim can be requested by calling Polaris Customer Service at (763) 417-8650.

Please accept our apologies for any inconvenience this may cause you. Your safety and continued satisfaction with your Victory motorcycle is our primary concern. Thank you for your prompt attention to this matter.

Sincerely,

VICTORY MOTORCYCLE DIVISION OF POLARIS INDUSTRIES INC.

Karl Iverslie

Manager, Technical Service & Warranty

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days. If you are no longer the owner of the Victory motorcycle indicated by this letter, please contact our Consumer Service Department @ 763-417-8650 so we may update our records. Or write to us at:

Polaris Industries, Inc.
Consumer Service Department
2100 Highway 55
Medina, MN 55340-9962

REF: V0501

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