February ____, 2005

End User

RE: Recall on VIN _____ for Possible Rub-Through of Brake Lines

Dear Valued ProAir Customer:

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

ProAir has decided that a defect, which relates to motor vehicle safety, exists in certain vehicles. Within the last few days, ProAir became aware of a potentially rub-through condition on the brake lines on your vehicle (Chevrolet 5500 chassis with 6.6 L Diesel Engine). This condition can be caused by one of the power-steering hoses which was relocated when the mount kit for the second air-conditioning compressor was installed.

This condition could result in partial or total failure of your vehicle's braking system increasing the risk of a crash.

To correct this situation, ProAir is providing instructions on how to check whether the brake lines have been rubbed through (either partially or entirely) and how to prevent the condition.

Your vehicle must be inspected immediately.

If the brake lines and/or power-steering hose have been damaged, do *not* drive the vehicle. Have the vehicle towed to the nearest General Motors dealership for replacement of damaged parts and *then* have the linestakes installed according to the enclosed instructions.

If the brake lines and/or power-steering hose have *not* been damaged, the included linestakes should nonetheless be installed according to the instructions.

Please contact ProAir's customer service department (800-338-8544 or 574-264-5494 x 118 or x 119) to receive authorization for any claims you may wish to submit for labor, parts, and/or towing. Before giving an authorization number, we require the vehicle identification number

(VIN); we would also like to have the mileage and the retail purchase date (the date the vehicle first went into service). In addition, please sign and return the enclosed recall-completion form.

Federal regulations require any vehicle lessor receiving this notice must forward a copy to the lessee with 10 days.

We regret any inconvenience which this action may cause you. However, we are concerned about your safety. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590, or call 1-888-DASH-2-DOT (1-888-327-4236).

Thank you for your attention to this important matter.

Sincerely,

ProAir Customer Service Department