



March 29, 2005

VEHICLE SAFETY DEFECT SERVICE BULLETIN

**Recall Campaign 05-036
Monaco File # RO4062**

Re: Safety Recall- Trailing Arms

Dear Owner:

This notice is sent to you in accordance with the requirement of the National Traffic and Motor Vehicle Safety Act.

Monaco Coach Corporation has decided that a defect which relate to motor vehicle safety exists in certain Class A Motorhomes manufactured from November 30, 2001 through October 1, 2004.

The affected units are:

2002 – 2003 Monaco Knight
2002 – 2005 Monaco Cayman
2002 – 2003 Holiday Rambler Ambassador
2002 – 2005 Holiday Rambler Neptune
2003 - 2005 Safari Cheetah
2002 - 2004 Safari Sahara
2002 - 2004 Safari Zanzibar

This safety recall campaign concerns the Trailing Arms in the suspension system. The spacer plate under the trailing arms of the rear suspension has a transverse weld which can eventually cause the trailing arms to crack. This condition can create a rough driving condition and potentially damage to rear suspension system. While we are unaware of any accidents attributable to this condition, under certain circumstance a driver of the motorhome could possibly lose control of the motorhome.

Monaco • Holiday Rambler • Safari • Beaver • McKenzie • Royale Coach • Roadmaster
www.monaco-online.com

The remedy involves visually inspecting the trailing arms for cracks and replacing the trailing arms and u-bolts in the rear suspension of the subject motorhomes.

Due to parts availability Monaco has scheduled to begin remediating the affected motorhomes in April 2005. Therefore, owners will be notified with a follow up letter and authorization claim form that will allow owners to have the correction made. Owners must present the claim form to the dealer to ensure the necessary correction is made in the shortest possible time.

The recall repair will be performed at no cost to you. If you paid to have this repair completed prior to receiving this letter, you may be eligible for a reimbursement of a portion or all of your remedy cost.

The labor time necessary to perform this recall campaign is approximately 6 hours. Please ask your dealer if you wish to know how much additional time may be needed to schedule and process your motorhome

If, after contacting your dealer, and the recall assistance service line, you believe Monaco Coach Corporation has failed or has been unable to remedy the noncompliance without charge or there has been an unreasonable delay in securing the remedy, you may submit a complaint to the Road Safety and Motor Vehicle Regulation Directorate, 2780 Sheffield Road, Ottawa, Ontario K1B 3V9.

We apologize for any inconvenience that this may cause you, but your safety is very important to us.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Becker". The signature is fluid and cursive, with the first name "Michael" being more legible than the last name "Becker".

Michael Becker
Customer Service Manager