

CRANE CARRIER COMPANY

VEHICLE DEFECT OWNER NOTIFICATION

(RECALL NO. 05V-037)

Dear Crane Carrier Vehicle Owner;

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Crane Carrier has decided that a defect which relates to motor vehicle safety exists in certain 2002 thru 2005, IR and WS model vehicles equipped with tridem drive axles. These vehicles are equipped with air brake systems that may not rapidly reapply during an Antilock Brake System (ABS) event. If this occurs, braking performance will be inhibited, increasing the risk of a crash without warning.

WHAT WE WILL DO

Crane Carrier will provide parts and instructions for the installation of two relay valves into the rear brake system. We will assist in coordinating the modification with your repair facility or one of the Crane Carrier Warranty Service Centers. This service will be provided without charge.

WHAT YOU SHOULD DO

Crane Carrier urges you to contact the Crane Carrier Service Department at (918) 832-7305. Crane Carrier will supply at no charge all necessary parts and installation instructions. The labor time necessary to perform this service correction is approximately three (3) hours per vehicle. Crane Carrier will reimburse the installing facility up to four (4) hours labor per vehicle at their posted labor rate. Reimbursement may be obtained by filing a warranty claim (authorized Warranty Service Centers) or by letterhead invoice (all other facilities). Request for remedy part kits and/or labor reimbursement should be sent to: Director of Service, Crane Carrier Co., P.O. Box 582891, Tulsa, OK, 74158. If you should have any questions concerning this recall notice you may contact the Crane Carrier Company Service Department at (918) 832-7305. Federal Regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

After contacting the Crane Carrier Company Service Department, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington DC 20590 or call 1 888-327-4236.

We apologize for this inconvenience; however, we have taken this action in the interest of public safety and continued satisfaction with our products. If you have sold or traded the affected vehicle, please let us know by either fax at (918) 832-7333 or by e-mail at service@cranecarrier.com. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Crane Carrier Company Service Department at (918) 832-7305 or by e-mail at service@cranecarrier.com.

Sincerely

Jeffrey L. Carpenter
Director of Service