

March 10, 2005
Campaign No.: 05V-035

Dear Isuzu Ascender Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

WHAT IS THE CONDITION?

General Motors has decided that certain 2005 Isuzu Ascender vehicles fail to conform to Federal Motor Vehicle Safety Standard 212, Windshield Mounting. The windshield urethane bead on some of these vehicles may not have adhered to the body in certain areas during the cure process. In the event of a crash, the windshield may not be retained, increasing the risk of personal injuries to the vehicle occupants.

WHAT WE WILL DO

To correct this condition, your Isuzu dealer will replace the windshield. This service will be performed for you at **no charge**.

HOW LONG WILL THE REPAIR TAKE?

This service correction will take approximately 7-1/2 hours. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

WHAT YOU SHOULD DO

To limit any possible inconvenience, we recommend that you contact your Isuzu dealer as soon as possible to schedule an appointment for this repair. By scheduling an appointment, your dealer can ensure that the necessary parts will be available on your scheduled appointment date. Should your dealer be unable to schedule a service date within a reasonable time, you should contact the National Owner Relations Department between the hours of 6:00 AM and 5:00 PM, PST, Monday through Friday. They can be reached at (800)255-6727. In addition, to locate the nearest Isuzu dealer you can visit our website at www.isuzu.com, click on the dealer locator icon and enter your zip code or state.

If after contacting your Isuzu dealer or the National Office with any problems, you still are not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590 or call 1-888-327-4236.

Your dealer will assist you in making the necessary transportation arrangements while your vehicle is at the dealership for this repair. Please contact your dealer for details on courtesy transportation.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,
ISUZU MOTORS AMERICA, INC.

IMPORTANT: *If you have sold or traded your Isuzu vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner.*

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.

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