

February, 2005

VEHICLE SAFETY DEFECT SERVICE BULLETIN
NHTSA Recall Campaign # 05V-023

Dear Jayco Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Jayco, Inc. has decided that a defect, which relates to motor vehicle safety, exists in specific model year 2004 Jayco Greyhawk Motor Homes.

Jayco has become aware that the 120-volt shore power cord was wired without a circuit protection device, which could lead to fire.

The remedy includes inspection, and rewiring of the 120-volt shore power cord to provide circuit protection. If you are unable to perform this repair, please contact Jayco Customer Service at 1-800-283-8267 for assistance.

This letter attached with a **“Claim Form”** will serve as an authorization to have the correction made. Please present the **“Claim Form”** to your dealer upon arrival of your service appointment. This will assist in making the necessary correction in the shortest possible time and allow the dealer the ability to mail in the form to Jayco to confirm the recall repair has been performed. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the information on the enclosed post card and returning it to us promptly. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

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Your Jayco dealer is best equipped to provide service to ensure that your motor home is corrected as promptly as possible. If, however, you take your travel trailer to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service department at (574)-825-0608

After contacting your Jayco dealer and Jayco customer service and you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call the toll-free Auto Safety Hotline at (888) 327-4236.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your Jayco Motor Home.

Sincerely,

Jayco, Inc.
After Market Services