

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IMPORTANT: You may have already been contacted regarding this recall by your GM dealer or by the GM Customer Assistance Center, but this letter is to inform you to contact your GM dealer immediately. **DO NOT DRIVE YOUR VEHICLE.**

Reason For This Recall: General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2005 Chevrolet Silverado and GMC Sierra vehicles. The bolt that attaches the intermediate steering shaft to the steering gear may not meet specification. The bolt may fracture, resulting in the loss of steering. If this happens while the vehicle is moving, a crash could occur without prior warning

What Will Be Done: Your dealer will replace the intermediate steering shaft bolt. This service will be performed for you at **no charge**.

What You Should Do: Contact your GM dealer as soon as possible to arrange to have your vehicle towed to the dealership. **Do not drive your vehicle to the dealership.**

Should your dealer be unable to arrange to have your vehicle towed to the dealership and repaired within a reasonable time, or if you have any further questions, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-630-2438	1-800-833-2438
GMC	1-866-996-9463	1-800-462-8583
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	
Guam	1-671-648-8650	

If, after contacting the appropriate Customer Assistance Center, you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1.888.327.4236.

How Long Will The Repair Take? This service correction will take approximately 15-20 minutes. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

Customer Reply Form: The enclosed customer reply form identifies your vehicle. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

Courtesy Transportation: Your dealer will provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership for this repair.

My GMLink Online: This free online service offers vehicle and ownership related information and tools tailored to your specific vehicle. To join, visit www.mygmlink.com, and enter your vehicle's 17-character vehicle identification number (VIN) shown on the enclosed customer reply form to get the most personalized information for your vehicle.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

General Motors Corporation

Enclosure
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