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January 21, 2005

SAMPLE

Collins Unit# 32780 VIN 1FDSE35P34HB104/8

Recall# 05V011

TRANSCO LLC
825 MOUNT AVE
MISSOULA, MT 59801

Re: **SAFETY RECALL NOTICE**

Collins Bus Corporation Recall # 05V011

Dear Collins Bus Corporation Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Collins Bus Corporation has decided that a defect which relates to motor vehicle safety exists in your Collins "Bantam" or "Super Bantam" model school bus built on the Ford E-350 cutaway van chassis.

The vehicles in question are constructed with the floor structure in close proximity to fuel lines drawing fuel from the top of the rear-mounted fuel tank. The flexible fuel lines located above the fuel tank may come into contact with metal edges on the floor structure. These metal edges are regularly covered with protective rubber parts to prevent contact with the fuel lines and these protective parts may be missing. Absence of the protective parts, along with vehicle movement and vibration, may eventually lead to damage to the fuel lines. This may lead to spillage of fuel which may result in a vehicle fire and harm to the passengers in the vehicle. Therefore, repairs should be performed expeditiously.

Your Collins distributor will inspect your vehicle to determine if repairs are necessary. Inspection will consist of inspection for the presence of protective rubber parts covering the floor structure as well as inspection for possible damage to the fuel lines. Repairs will consist of the installation of protective rubber parts if these parts were not installed at the Collins factory. The protective rubber parts will prevent contact of the fuel line with the metal floor structure and will prevent damage to the fuel lines. If the fuel lines are damaged, repairs will also include replacement of the fuel lines.

Though the defect may not appear to affect vehicle operation, we request that you address this issue as soon as possible.

Please contact your local Collins distributor to schedule the necessary inspection and repairs. Warranty allowance procedures will cover the vehicle service required in this program. If this repair has been performed prior to this Safety Recall Notice, you may be entitled to reimbursement. Your local Collins distributor can help you make this determination.

Enclosed you will find an Owner Response Postcard. Please fill in the appropriate information regarding ownership of the vehicle, the Vehicle Identification Number (VIN), and status of the repairs. Please sign it and return it to us after you complete the card and after any necessary vehicle repairs are complete.

Federal Law requires that we advise you of the procedure to follow in informing the National Highway Traffic Safety Administration if the defect is not remedied without charge within a reasonable time after the vehicle is tendered for repair. You may contact Collins Bus Corporation Customer Service at 1-800-533-1850 and we will assist you. You may also report your difficulty to the Administrator, National Highway Traffic Safety Administration, Washington, D.C., 20590, or call the Auto Safety Hotline at 1-888-327-4236.

Please be assured that Collins Bus Corporation is striving to build our buses with the best value and safety available. Thank you for your cooperation in this matter.

Sincerely,

COLLINS BUS CORPORATION

Virgil Schremmer
Customer Service Manager



P.O. BOX 2946
HUTCHINSON, KS 67504-2946

SAFETY RECALL NOTICE

Recall# 05V011

Collins Unit# 32780 VIN 1FDSE35P34HB10478
Recall# 05V011

TRANSCO LLC
825 MOUNT AVE
MISSOULA, MT 59801

SAMPLE

COLLINS BUS NOTIFICATION PROGRAM

05V011

Owner Response Postcard

VIN

1FDSE35P34HB10478

Collins Unit Number

32780

- ☐ This vehicle was inspected and repaired according to instructions
- ☐ This vehicle was inspected and determined to not need repair
- ☐ This vehicle was stolen
- ☐ This vehicle was destroyed
- ☐ This vehicle was sold to: —

Name _____

Address _____

City _____

State / ZIP _____

SAMPLE

OWNER'S (OR FORMER OWNER'S) SIGNATURE