
Continental Letterhead

J A SAMPLE
APARTMENT 1
123 MAIN STREET
ANYWHERE, US 12345-6789

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Continental Tire North America, Inc., ("CTNA") has decided that certain Continental and General Tire brand tires fail to conform to Federal Motor Vehicle Safety Standard #119 (New Pneumatic Tires for Vehicles other than Passenger Cars). You have been identified as the potential owner of affected tires through the tire registration card you returned.

Please thoroughly review this notice and follow the steps outlined in the instructions.

Why is Continental taking this action?

Affected tires may not meet the endurance test requirements of Federal Motor Vehicle Safety Standard 119. Continued use of the affected tires can result in tire failure which could lead to vehicle damage or motor vehicle crash.

What should you do?

Please make an appointment with the nearest CTNA authorized tire dealer at your earliest convenience. This is especially important if you notice excessive vibration, bulging in the tread area or uneven tread wear with your tires. In this case, immediately contact your nearest CTNA authorized tire dealer for further instructions.

To locate a CTNA authorized tire dealer near you, consult our online dealer locator at www.continentaltire.com or www.generaltire.com, your local Yellow Pages, or call CTNA Customer Relations at 1-800-847-3349.

What will Continental do for you?

Continental Tire North America will replace the affected tires free of charge through June 15, 2006, including mounting and balancing.

After June 15, 2006 you will be required to contact CTNA Customer Relations at 1-800-847-3349 for assistance and service instructions. Please note that after June 15, 2006, owners will be required to pay a pro-rated amount of tire replacement costs, based on the percentage of useable tread worn.

CTNA will provide detailed instructions to CTNA authorized tire dealers outlining the procedures of this program. Approved replacement tires of the same size and pattern design will be made available to the dealers.

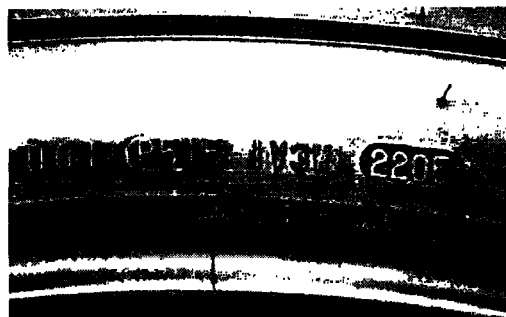
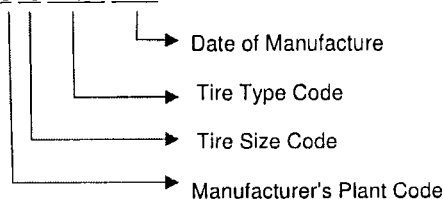
Affected Tires

The affected tires were produced in week 22 and 23 of 2005 and are shown below:

- **Tire Name:** Continental ContiTrac TR
Size: LT275/70R18 125/122S OWL
DOT Serial Numbers: P515 1V3W 2205 and P515 1V3W 2305
- **Tire Name:** Continental ContiTrac TR
Size: LT275/70R18 125/122S BSW
DOT Serial Numbers: P515 1V3B 2205 and P515 1V3B 2305
- **Tire Name:** General Grabber TR
Size: LT245/70R17114/110S BSW
DOT Serial Numbers: P5P8 46LB 2205 and P5P8 46LB 2305
- **Tire Name:** Continental ContiTrac
Size: LT245/75R17 121/118S BSW
DOT Serial Numbers: P543 1VUB 2205 and P543 1VUB 2305

Example: DOT P515 1V3W 2205

DOT P5 15 1V3W 2205



Tires made for use in the United States have the DOT serial number located on one sidewall of the tire near the rim. Starting with the year 2000, four numbers are used for the Date of Manufacture. The first two numbers identify the week and the last two numbers identify the year of manufacture. The sample shows a tire manufactured during the 22nd week of 2005.

In the event you believe this remedy is inadequate, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience that this action may cause you. Because we are sincerely concerned about your safety, we urge you to take immediate action. Thank you in advance for your cooperation. If you have any questions about the procedure, please call our Customer Relations toll-free number 1-800-847-3349 for assistance.

Sincerely,
Continental Tire North America, Inc.
1800 Continental Blvd.
Charlotte, NC 28273