BFGoodrich Tires

Recall # 05T - 002

DATE: February 15, 2005

RE: Recall of Your BFGoodrich Land Terrain P235/75R15 Tires

Dear BFGoodrich Tire Owner.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

BFGoodrich Tires has decided that BFGoodrich Land Terrain P235/75R15 tires failed to conform to Federal Motor Vehicle Safety Standard #109 (New Pneumatic Tires).

You are receiving this letter because our records indicate that you may have purchased one or more of the recalled tires. In an affected tire, you may not notice the lack of tread wear indicators, narrow raised bands (approximately 2/32-inch tall) that appear in the grooves across the tread of the tire. Owners will not be notified that their tires are wearing out and may continue to drive on unsafe worn tires.

All of the affected tires were manufactured in the period of February 29-August 19, 2004 and include BFGoodrich tires that were produced in the following model and size:

P235/75R15 BFGoodrich Land Terrain (MSPN: 42381)

The recalled tires have tire identification numbers which begin with **DOT AN HL B411** and end with the last four digits **0904** through **3304**. The DOT codes are found on the inner sidewall of the tire just above the wheel rim and are printed in small type less than half an inch tall (5/16-inches). **See enclosed illustration.** There are no issues with tires outside of this production period.

These tires must be replaced with new tires. Replacement tires are being made available. Please arrange to return your tires to the dealer you purchased them from to receive a no-charge replacement. You must present the tire for remedy not later than 60 days after the day you received this notification. If you have paid to have this recall condition corrected prior to this notice you may be eligible to receive reimbursement. Please see the further details found in this notice.

If you have sold a vehicle with affected tires or transferred the title to another party, please provide BFGoodrich Tires with the customer's name and contact information so that we may notify them of this action.

If you have any questions or concerns about this recall, please call BFGoodrich Tires at 1-877-788-8899 between 8:30 a.m. and 6:00 p.m. Eastern Standard Time, Monday through Friday.

If the store from whom you purchased the tires fails, or is unable to provide replacement tires without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236.

Commitment to quality and respect for the customer are our highest priorities. Please accept our apology for any inconvenience that replacing these tires may cause you.

Michel Default
Quality Director
BFGoodrich Tires

ABOUT DOT MARKINGS

The DOT mark and the Tire Identification Number code serves as the tire's fingerprint and signify compliance with U.S. Department of Transportation minimum performance standards. The DOT code can be found on the sidewall right above the rim. Make sure your tire is the same make and model (BFGoodrich Land Terrain, size P235/75R15) and look for a **DOT code on the sidewall that begins with AN HL B411 and ends with numbers 0904 through 3304** (please see below illustration). If you have difficulty identifying the tire's DOT code, please contact BFGoodrich Tires at 1-877-788-8899.

The first two characters AN designate the tire's manufacturing location. The final four numbers denote the date the tire was produced with the first two indicating the week and the last two numbers indicating the year. BFGoodrich Land Terrain size P235/75R15 tires produced between weeks 0904 and 3304 are affected by this action.

BFGOODRICH LAND TERRAIN DOT MARKING EXAMPLE



DOT | **AN** | **HL B411** | **2904**

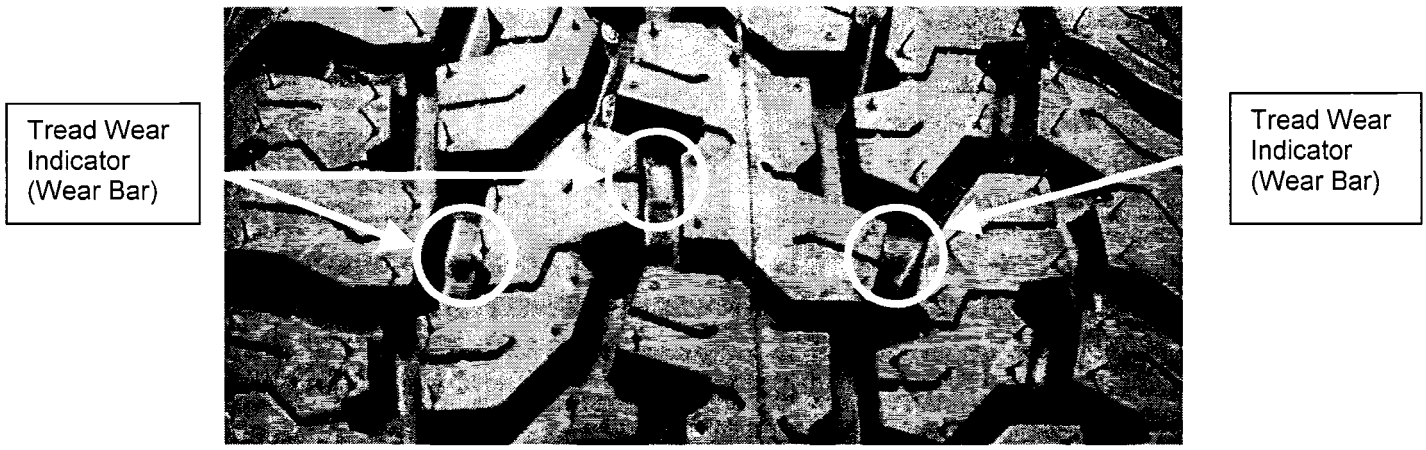
Tire Manufacturing Location	Indicates Size and Tread Design	Tire Production Date (Week/Year) Affected tires were produced during weeks 9 through 33 in 2004 (0904-3304)

About Tread Wear Indicators (Wear Bars)

Tread wear indicators (wear bars) are installed on tires to help consumers determine when their tires need to be replaced due to wear of the tread. Tread wear indicators are narrow raised bands (approximately 2/32-inch tall) that appear in the grooves across the tread of the tire. Tread wear indicators do not impact tire performance. When the tread wear indicators are even with the tread depth, only 2/32-inch of tread remains and it's time to replace the tire. A common test is to insert the head of a penny with Abraham Lincoln's head facing down. If the top of Lincoln's head is above the tread, it is time to replace the tire(s).

How To Locate Tread Wear Indicators (Wear Bars).

If the tire is a BFGoodrich Land Terrain size P235/75R15 and has the above DOT code on the sidewall, inspect the tire tread for wear indicator bars. Tread wear indicators (wear bars) are narrow raised bands (approximately 2/32-inch tall) that appear in the grooves across the tread of the tire (see below illustration).



Reimbursement to Customers for Replacements Prior to Recall

If you have already paid to have your tires replaced due to the condition described in this notification, you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the replacement would have cost if completed by an authorized BFGoodrich tire dealer. The following documentation must be presented to BFGoodrich Tires for reimbursement.

Original or clear copy of all receipts, invoices and/or repair orders that show:

- The name and address of the person who paid for the replacement.
- The model name and size of the tire that was replaced.
- What problem occurred when the tire was replaced and who replaced it.
- The total cost of the replacement expense that is being claimed.
- Proof of payment of replacement (copy of front and back of cancelled check, or copy of credit card receipt).
- Reimbursement will be made by check from BFGoodrich Tires. If your claim is denied you will receive a letter from MNA within 60 days of receipt with the reason(s) for the denial.

Please speak with authorized BFGoodrich tire dealer concerning this matter.

If you have any questions or concerns about this recall, please call BFGoodrich Tires at 1-877-788-8899 between 8:30 AM and 6:00 PM Eastern Standard Time, Monday through Friday.