

U.S. Department of Transportation

National Highway Traffic Safety Administration

November 17, 2008

<u>CERTIFIED MAIL</u> <u>RETURN RECEIPT REQUESTED</u>

MR. CHRISTOPHER T. SANDVIG GENERAL MANAGER COMPLIANCE/TREAD SERVICE & QUALITY VOLKSWAGEN OF AMERICA, INC. 3800 HAMLIN ROAD AUBURN HILLS, MI 48326 NVS-215kjs 05V-154

Dear Mr. Sandvig:

Volkswagen of America, Inc. (VW) is requested, pursuant to 49 U.S.C. 30165, 30166, and 30119, to renotify owners involved in safety recall 05V-154 who have not had their vehicles corrected or otherwise accounted for. This recall involves 30,707 MY 1999 and 2000 VW Golf and GTI passenger cars. On certain passenger vehicles equipped with gasoline engines and double-layer fuel tanks, tension on the fuel supply line may cause the fuel pump supply nipple to crack which could result in a leak. Owner notification began on July 20, 2005. In VW's sixth reporting quarter, VW reports that of the 30,707 vehicles involved, 12,291 have not been remedied.

VW should conduct the owner renotification in accordance with the guidelines listed below.

- Before conducting the owner renotification, VW should obtain an updated owner list, for this recall campaign, based on current state motor vehicle registration records.
- VW's proposed owner renotification letter for this recall must meet the requirements of 49 CFR Part 577.10, "Follow-up Notification," and must be submitted to NHTSA for review before owner renotification begins. Part 577.10(e)(1) specifically requires that the renotification letter be identified as a "... follow-up to an earlier communication."
- In addition to the six quarterly status reports required under 49 CFR Part 573.6, "Quarterly Reports," VW is requested to file three additional quarterly status reports.

1200 New Jersey Avenue, SE Washington, DC 20590

- Furnish a proposed schedule for conducting the owner renotification that includes the following information:
 - a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;
 - b. the approximate date on which the revised owner list will be available to initiate owner renotification;
 - c. the approximate date on which the owner renotification will begin; and
 - d. the approximate date on which the owner renotification will be completed (if the owner renotification is to be staggered, give the beginning and ending owner renotification date for each segment).

VW's renotification schedule and a draft of the proposed owner renotification letter must be submitted to this office by December 16, 2008.

If you have any questions concerning this matter, please contact Ric Willard at (202) 366-6544, <u>richard.willard@dot.gov</u> or Kelly Schuler at (202) 366-5227, <u>Kelly.schuler@dot.gov</u> or by fax at (202) 366-7882.

George H. Person, Chief Recall Management Division Office of Defects Investigation Enforcement