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DEFECTS INVESTIGATION

Kathy Wachs/Lexus Service & Parts Operations
December 16, 2005
Approved By: Nancy Fein

2006 IS 250 AWD Accelerator Pedal

-- URGENT--

On December 16, 2005, Toyota filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) regarding the accelerator pedal on approximately 3,500 2006 IS 250 AWD vehicles, with the intent to initiate a Special Service Campaign.

In certain early 2006 model year Lexus IS 250 AWD vehicles there is the possibility that the accelerator pedal may temporarily become stuck in the partially depressed position due to inadequate clearance between the accelerator pedal linkage and a plastic pad embedded into the vehicle's carpet. This condition may interfere with the accelerator pedal returning to the idle position.

This new SSC involves the replacement of the accelerator pedal assembly and modification of the vehicle's carpet. A dealer package with the necessary parts for 2006 IS 250 AWD vehicles sold by year dealership, repair information and warranty reimbursement procedures will be sent to your dealership later this month. Owner notifications will begin in late December.

In the event a vehicle owner who reports a problem with the accelerator pedal contacts you, please continue to conduct the appropriate repairs to the vehicles. **As required by Federal Regulation, dealers are not to deliver any vehicle acquired in their inventory, which is involved in a safety recall, until the necessary repairs have been performed.**

- All customer inquiries should be directed to Lexus Customer Satisfaction at 1-800-255-3987.
- If you are a dealership associate and have any questions, please contact your District Service and Parts Manager.
- For ***News media inquiries only***, they should be directed to Bill Ussery at (310) 468-3282 in Lexus Public Relations. (Please do not provide these numbers to customers or call if you are a dealer associate.)

The following Q&A has been provided for your reference.



Special Service Campaign (SSC) Q&A
Early 2006 Model Year IS 250 AWD Accelerator Pedal

Q1: What is the condition?

A1: In certain early 2006 Model Year Lexus IS 250 AWD vehicles there is a possibility that the accelerator pedal may temporarily become stuck in the partially depressed position due to inadequate clearance between the accelerator pedal linkage and a plastic pad embedded into the vehicle's carpet. This condition may interfere with the accelerator pedal returning to the idle position. In the worst case, this may increase the possibility of a crash.

Q2: What is the cause of this condition?

A2: This condition is caused by tolerance variations between the accelerator pedal linkage and a plastic pad embedded into the vehicle's carpet.

Q3: Are there any warnings that this condition exists?

A3: No, there are no warnings that this condition will occur.

Q4: Which and how many vehicles are involved?

A4: Certain early 2006 Model Year IS 250 AWD vehicles are involved. There are approximately 3,500 IS 250 AWD vehicles involved in the U.S.

Q5: What is the production period of the affected vehicles?

A5: The affected Lexus IS 250 AWD vehicles were produced from August, 2005 to mid-December, 2005.

Q6: Are there any other Toyota or Lexus vehicles involved?

A6: No, this condition only affects certain early 2006 Model Year Lexus IS 250 AWD vehicles only. Rear wheel drive IS 250 and IS 350 vehicles are *not* involved.

Q7: How many incidents of this condition have been reported?

A7: There have been two cases reported for this condition in the affected vehicles.

Q8: Have there been any accidents reported?

A8: There have been no reported cases of accidents related to this condition.

Q9: What is Lexus going to do?

A9: Owners of the involved vehicles will receive a Special Service Campaign notification by first class mail beginning in late-December, 2005. Lexus dealers will replace the accelerator pedal assembly and modify the vehicle's carpet at **NO CHARGE** to the vehicle owners.

Q10: How long will the repair take?

A10: The repair will take approximately 1 hour. However, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period of time.

Q11: What should an owner do if they experience the condition?

A11: Owners are requested to contact their local Lexus dealer for diagnosis and repair.



Via Overnight Mail
December 19, 2005

To: Area General Manager
From: Chuck Yaeger - National Customer Services Field Operations Manager
Subject: 2006 IS 250 AWD Accelerator Pedal

In late December Lexus will initiate a voluntary Special Service Campaign (SSC) to replace the accelerator pedal assembly and modify the vehicle's carpet in certain 2006 IS 250 AWD vehicles.

Background

On December 16, 2005, Toyota filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) regarding the accelerator pedal on approximately 3,500 2006 IS 250 AWD vehicles, with the intent to initiate a Special Service Campaign.

Condition

In certain early 2006 model year Lexus IS 250 AWD vehicles there is a possibility that the accelerator pedal may temporarily become stuck in the partially depressed position due to inadequate clearance between the accelerator pedal linkage and a plastic pad embedded in the vehicle's carpet. This condition may interfere with the accelerator pedal returning to the idle position.

Status

An SSC to replace the accelerator pedal assembly and modify the vehicle's carpet will be launched in late December 2005. Owner notification will begin late December 2005 consistent with parts availability. The attached Dealer Daily message will be posted to all dealers informing them of the issue and SSC launch timing. If you or your staff receives any contacts from owners experiencing issues with the accelerator pedal please direct the owner to their local Lexus dealer for diagnosis and/or repair. A Q&A is attached for your reference. **As required by Federal Regulation, dealers are not to deliver any vehicle acquired in their inventory, which is involved in a safety recall, until the necessary repairs have been performed.**

Please review this preliminary notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your understanding and cooperation.

Enclosures

Cc: Area Assistant General Manager
Area Customer Satisfaction Manager
Area Field Technical Specialist
Area Operations Manager
Area Sales Manager
Area Technical Manager
District Operations Manager

Kathy Wachs/Lexus Service & Parts Operations
December 16, 2005
Approved By: Nancy Fein

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This new SSC involves the replacement of the accelerator pedal assembly and modification of the vehicle's carpet. A dealer package with the necessary parts for 2006 IS 250 AWD vehicles sold by year dealership, repair information and warranty reimbursement procedures will be sent to your dealership later this month. Owner notifications will begin in late December.

In the event a vehicle owner who reports a problem with the accelerator pedal contacts you, please continue to conduct the appropriate repairs to the vehicles. **As required by Federal Regulation, dealers are not to deliver any vehicle acquired in their inventory, which is involved in a safety recall, until the necessary repairs have been performed.**

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A1: In certain early 2006 Model Year Lexus IS 250 AWD vehicles there is a possibility that the accelerator pedal may temporarily become stuck in the partially depressed position due to inadequate clearance between the accelerator pedal linkage and a plastic pad embedded into the vehicle's carpet. This condition may interfere with the accelerator pedal returning to the idle position. In the worst case, this may increase the possibility of a crash.

Q2: What is the cause of this condition?

A2: This condition is caused by tolerance variations between the accelerator pedal linkage and a plastic pad embedded into the vehicle's carpet.

Q3: Are there any warnings that this condition exists?

A3: No, there are no warnings that this condition will occur.

Q4: Which and how many vehicles are involved?

A4: Certain early 2006 Model Year IS 250 AWD vehicles are involved. There are approximately 3,500 IS 250 AWD vehicles involved in the U.S.

Q5: What is the production period of the affected vehicles?

A5: The affected Lexus IS 250 AWD vehicles were produced from August, 2005 to mid-December, 2005.

Q6: Are there any other Toyota or Lexus vehicles involved?

A6: No, this condition only affects certain early 2006 Model Year Lexus IS 250 AWD vehicles only. Rear wheel drive IS 250 and IS 350 vehicles are *not* involved.

Q7: How many incidents of this condition have been reported?

A7: There have been two cases reported for this condition in the affected vehicles.

Q8: Have there been any accidents reported?

A8: There have been no reported cases of accidents related to this condition.

Q9: What is Lexus going to do?

A9: Owners of the involved vehicles will receive a Special Service Campaign notification by first class mail beginning in late-December, 2005. Lexus dealers will replace the accelerator pedal assembly and modify the vehicle's carpet at **NO CHARGE** to the vehicle owners.

Q10: How long will the repair take?

A10: The repair will take approximately 1 hour. However, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period of time.

Q11: What should an owner do if they experience the condition?

A11: Owners are requested to contact their local Lexus dealer for diagnosis and repair.