



Dear Chevrolet/GMC Van Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

#### REASON FOR THIS RECALL

Audiovox Specialized Applications LLC ("ASA") on behalf of Quality Coaches, Inc. has decided that the center high-mounted brake lamp and camera assemblies installed in your vehicle fail to conform to Federal Motor Vehicle Safety Standard No. 108: Lamps, Reflective Devices, and Associated Equipment. The applicable standard requires that a Photometry Test in certain test orientations produce the required Luminous Intensity. Recent retesting of the assembly indicated Luminous Intensity below the standard in most test orientations. The risk associated with noncompliance with this standard is the potential that following vehicles may not be fully informed of vehicle braking. While injury to vehicle occupants or others is not a direct potential risk, the noncompliance could increase the possibility of rear-end collisions that could injure vehicle occupants or others.

#### WHAT WE WILL DO

We will replace the center high-mounted brake lamp assembly without charge to you.

#### WHAT YOU SHOULD DO

Please contact your dealer as soon as possible to arrange a service date and so the dealer may order the necessary parts for the repair. Instructions for making this correction have been sent to your dealer and the parts are available. The labor time necessary to perform this service correction is approximately ½ hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your Dealer is best equipped to obtain parts and provide service to ensure that your vehicle is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact ASA customer service by calling 1-800-274-1886.

If you have replaced the center high-mounted brake lamp prior to receipt of this official recall notification, you may be eligible for reimbursement. For further information on reimbursement, please contact ASA customer service by calling 1-800-274-1886.

Please also note if you are leasing a Chevy van under this product recall, federal law requires you to forward this notice within 10 days to the lessee.

After contacting your dealer and ASA customer service, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call the Vehicle Safety Hotline 1-888-327-4236 (toll-free: 1-800-424-9153; or go to <http://www.safercar.gov>).

The enclosed owner reply card identifies your vehicle. Presentation of this card to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your vehicle, please let us know by completing the postage paid reply card and returning it to us.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

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#### Quality Coaches, Inc.

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*Providing Quality Vehicles Since 1982*



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**SAFETY RECALL NOTICE**