

**From:** Technical Services Department  
**Sent:** Tuesday, November 22, 2005 3:07 PM  
**Subject:** 2006 Tribute and Mazda B-Series Truck Windshield Wiper Motor - Recall 3705K  
**Importance:** High

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 NYS-215  
 2005 DEC -8 A 10:43  
 DEFACTS INFORMATION

**Attention Mazda Service and Parts Managers:**

This is to notify you of an upcoming recall on certain 2006 Tribute and Mazda B-Series Truck model year vehicles.

**This e-mail will provide dealers with the information needed to begin inspecting and/or repairing in-stock vehicles. Parts shipments for dealers with affected in-stock vehicles begin today, November 22, 2005. Affected dealer in-stock vehicles can be retailed upon of the completion of Recall 3705K,**

Mazda will notify U.S. Tribute and B-Series Truck owners by first class mail beginning Monday, November 28, 2005.

Mazda Motor Corporation has decided that a defect may exist on certain 2006 Tribute and Mazda B-Series Truck model year vehicles produced from August 29, 2005 through October 17, 2005. On some 2006 Tribute and Mazda B-Series Truck model year vehicles, the windshield wiper motor may have been produced without grease applied to the output shaft gear. After a period of continuous use on the high-speed setting, lack of grease on the output shaft gear may cause the gear teeth to distort and/or fracture during operation resulting in the loss of wiper function. Inoperative wipers under inclement weather conditions could cause a crash due to impaired visibility.

**SUBJECT VEHICLES**

Model	VIN Range	Build Date Range
2006 Tribute	4F2CZ**** 6K M12046 – M17775 4F2YZ**** 6K M12030 – M17811	August 29, 2005 through October 17, 2005

Model	VIN Range	Build Date Range
2006 Mazda B-Series Trucks	4F4YR**** 6P M00810 – M02512 4F4ZR**** 6P M00633 – M02164	August 29, 2005 through October 17, 2005

**PARTS INFORMATION**

Description	Part Number	Quantity	Notes
Wiper Motor Gear Cover	ZZC0-67-435	1 (if needed)	
Wiper Motor Gear Grease	0000-77-603E-01	1 (if needed)	One tube can serve approximately 30 vehicles.
Campaign Label	9999-95-065A-00	1= sheet of 18 labels	MStore (no charge)

**Note: Not all vehicles will require Wiper Motor Gear Cover replacement or the addition of grease. It is important to follow the inspection procedures in the repair instructions**

to determine where parts replacement may be necessary. The wiper motor gear cover uses RTV (silicone sealer), if removed the cover can not be reused and must be replaced.

### **PARTS ORDERING**

One tube of grease will automatically be sent to each dealer starting approximately November 22, 2005. A quantity of Wiper Motor Gear Covers will automatically be shipped to dealers beginning November 22, 2005 based on the number of affected vehicles in dealer inventory.

#### **If you require additional "Wiper Motor Gear Covers":**

Log onto MXConnect:

- Click on the Parts and Accessories Tab
- Click on "Dealer Assistance Group" in the box labeled "Support"
- Click on the "E-Mail Inquiries Tab
- Click on the "Corporate Assistance Group"

Complete the form:

Type in "Recall 3705K" as the MNAO Sales Order

Part number is ZZC0-67-435

Insert the VIN number in the comment section along with any other comments

you have.

Click "Submit"

Requests will be processed as they are received.

If you require additional "Grease", order as normal through the eMDCS parts order system.

If any irregularity is found on the worm or ring gears during inspection, contact the Mazda Technical Assistance Hotline at (888) 832-8477 or e-mail at Hotline@mazdausa.com for further assistance.

**NOTE: All replaced wiper motor assemblies will be requested for Warranty Parts Inspection and subject to debit, should no defect be found.**

### **WARRANTY CLAIM PROCESSING INFORMATION**

	Inspect Wiper Motor Build Date	Inspect Wiper Motor for Grease – No Additional Grease Required	Inspect Wiper Motor for Grease – Add Grease	Replace Wiper Motor - Damaged
Warranty Type Code	R	R	R	R
Symptom Code	99	99	99	99
Damage Code	99	99	99	99
Process Number	J0506A	J0506B	J0506C	J0506D
Part Number Main Cause B-Series Truck Tribute	ZZC0-67-435	ZZC0-67-435	ZZC0-67-435	1F80-67-350 or EC01-67-340

Part Quantity	0	1	1	1
Labor Operation Code	YY415XR1	YY415XR2	YY415XR3	YY415XR4
Labor Hours				
B-Series Truck	0.2	0.5	0.5	1.0
Tribute	0.3	0.6	0.6	0.9

### CSO Freight Charge Reimbursement

Dealer may claim reimbursement for CSO Freight charge by adding a sublet to the recall claim using the following format:

Sublet Invoice Number	CSOXX
Sublet Type Code	Enter "F"
Sublet Amount	Amount of CSO Freight Charge

Submit CSO Freight with the recall repair claim. **Do not submit separate claims for CSO sublet.**

### RENTAL CAR

A rental car may be provided to the customer if eligible based on the terms and conditions of the Rental Car Reimbursement Program, policy 12.0. Rental car reimbursements are available only on 2001 and newer vehicles within the mileage and time limitations under the New Vehicle Limited Warranty. If the customer was placed in a rental car while the campaign was being completed, submit a separate **claim/problem** using the standard rental claim information.

Warranty Type Code	A
Symptom Code	99
Damage Code	99
Part Number Main Cause	5555-RE-NTAL
Part Quantity	0
Labor Operation Code	MM012XRX
Labor Hours	0.0
Sublet – Rental Car	
Sublet Invoice Number	Number from Rental Invoice or Dealer Purchase Order
Sublet Type Code	Enter "L"
Sublet Amount	Up to \$30.00 per day for the number of days customer had rental car

Rental expenses exceeding the two-day limit will require prior DCSM Authorization, as outlined in the Rental Car Reimbursement Program policy.

### REPAIR PROCEDURES

Inspection and repair procedures will be available on the ESI/MS2 website, on MStore under Bulletins, Forms & E-Documents, and are available on eMDCS using Campaign Inquiry or the Warranty Vehicle Detail screen by clicking on the recall/SSP number.

Please make certain the appropriate personnel in your dealership are aware of these resources and familiar with the details of this Recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign is greatly appreciated.

### MAZDA Technical Services

**From:** Mazda Dealer E-mail  
**Sent:** Wednesday, November 23, 2005 4:21 PM  
**To:** Mazda Dealer E-mail  
**Subject:** Recall 3705K wiper motor grease shipment delay- 2006 B-Series & Tribute  
**Importance:** High

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TRIBE OF  
DEFECTS INVESTIGATION

**Attention Mazda Sales, Service & Parts Managers:**

**Mazda 2006 B-Series and Tribute Recall 3705K Wiper Motor Grease (part # 0000-77-603E-01) shipment delay**

The Wiper Motor Grease shipment for Mazda 2006 B-Series and Tribute Recall 3705K has been delayed due to a supplier technical issue. Scheduled shipment will begin on Monday, November 28, 2005. It is important to follow the Recall Inspection and Repair Instructions which state specifically DO NOT USE ANY OTHER GREASE.

We apologize for any inconvenience this may have caused and appreciate your attention to this important matter.

**Mazda Technical Services Department**