

Frank M. Ligon Director Service Engineering Operations Ford Customer Service Division Ford Motor Company P. O. Box 1904 Dearborn, Michigan 48121

November 18, 2005

TO: All U.S. Ford Dealers

SUBJECT: Safety Recall 05S41:

Certain 2006 Ford Low Cab Forward (LCF) Vehicles

Cab Entry Step Reinforcement

AFFECTED VEHICLES

Certain 2006 model year Ford Low Cab Forward (LCF) vehicles built at the Escobedo Assembly Plant from August 2, 2004 through September 28, 2005. Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit https://web.fsavinlists.dealerconnection.com. This information will be available on November 18,

2005.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, the cab entry step platform on either side of the vehicle may crack and break during normal use. If the vehicle operator or passenger is standing on the step when it breaks, an injury may result.

SERVICE ACTION

Dealers are to install cab entry step reinforcement brackets on both left and right hand side steps. This service will be performed at no charge to customers. Do not demonstrate or deliver affected vehicles that remain in your new vehicle inventory until this safety recall has been completed.

OWNER NOTIFICATION MAILING SCHEDULE

Owners of affected vehicles will be notified the week of November 28, 2005. Dealers should repair any affected vehicle that arrives at their dealership, whether or not the customer has received a letter.

PLEASE NOTE:

Federal law requires dealers to complete any outstanding safety recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$5,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

ATTACHMENTS

Attachment I: Administrative Information

Attachment II: Labor Allowances and Parts Ordering Information

Attachment III: Technical Information

Customer Notification Letter

QUESTIONS?

Claims Information: 1-800-423-8851
Special Service Support Center (Dealer Only) Questions: 1-800-325-5621
Parts Support Center (Dealer only) Questions: 1-800-207-2444

Sincerely,

Frank M. Ligon

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OASIS ACTIVATED? Yes. OASIS will be activated by November 18, 2005.

FSA VIN LIST ACTIVATED? Yes

Available through FMCDealer.com or at https://web.fsavinlists.dealerconnection.com by November 18, 2005. Owner names and addresses will be available by December 9, 2005.

NOTE: Your FSA VIN list may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall action.

STOCK VEHICLES

Correct all affected units in your new vehicle inventory before delivery.

SOLD VEHICLES

- The week of November 28, 2005, owners of affected vehicles will be directed to dealers for repairs.
- Immediately contact any of your affected owners whose vehicles are not on your VIN lists but are identified in OASIS. Give the owner a copy of the Customer Notification Letter (when available) and schedule a service date
- Correct other affected vehicles identified in OASIS which are brought to your dealership.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this Field Service Action.

RELATED DAMAGE

If a related damage condition exists that you believe to be caused by the covered condition, call the Special Service Support Center to request approval **prior** to the repair of any related damage. Requests for approval after completion of the repair will not be granted.

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ADDITIONAL LABOR TIME

If a condition exists that requires additional labor to complete the repair, call the Special Service Support Center to request approval **prior** to performing any additional labor. Requests for approval after completion of the repair will not be granted.

OWNER REFUNDS

Refunds are not authorized for this program.

RENTAL VEHICLES

The use of rental vehicles is not authorized for this program.

CLAIMS PREPARATION AND SUBMISSION

- Enter claims using Direct Warranty Entry (DWE).
- Related damage must be claimed on a repair line that is separate from the repair line on which the FSA is claimed. Related damage requires approval from Special Service Support Center.
- "MT" labor should be submitted on a separate repair line with the related damage flag checked. "MT" labor requires approval from Special Service Support Center.
- Refer to ACESII manual for claims preparation and submission information.

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LABOR ALLOWANCES

Description	Labor Operation	Labor Time
Install reinforcement bracket kit on both left and right steps	05S41B	0.5 Hour

PARTS REQUIREMENTS / ORDERING INFORMATION

Parts will not be direct shipped for this program. Order your part requirements through normal order processing channels.

Part Number	Description	Quantity
6E7Z-2020092-A	Cab Entry Step Reinforcement Bracket Kit	1 (One kit required per vehicle)
	Note: One kit contains brackets and hardware to service both right and left hand steps on one vehicle.	

The DOR/COR for this program is 50362. This number identifies parts ordered for this recall through the Parts Support Center (1-800-207-2444).

RECALL PARTS SUPPORT CENTER

The Recall Parts Support Center can be contacted via:

Phone: 1-800-207-2444

• E-mail: Ford@Renkim.com <<mailto:Ford@Renkim.com>>

• FAX: 1-734-374-1030

When contacting the Parts Support Center with a question or concern, please provide:

- Dealer Name and P & A code
- Contact Name
- Phone number and E-mail address
- FSA #: 05S41
- VIN#

DEALER PRICE

For latest prices, refer to DOES II.

PARTS RETENTION AND RETURN

Follow the provisions of the Warranty and Policy Manual for "Parts Retention and Return Procedures".

EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.