

Technical Q&A



FOR USE ON INQUIRY	
Land Rover Recall B023	
LR3, Range Rover Sport and Range Rover Parking pawl guide plate	

Main Message: An issue has been identified on a number of 2006 MY LR3, Range Rover Sport and Range Rover vehicles. A specific number of these vehicles have passed out of Land Rover's direct control. Some of these vehicles may contain a parking pawl plate within the automatic transmission that is not hardened. The out-of-specification part can lead to a condition where the automatic transmission parking pawl does not operate correctly.

- Q1 Why is Land Rover recalling certain LR3, Range Rover Sport and Range Rover vehicles?**
A Land Rover is conducting a voluntary Safety Recall involving affected LR3, Range Rover Sport and Range Rover vehicles to replace suspect parts with known good parts.
- Q2 Can you tell me more about what is wrong with the vehicles?**
A Park may not engage when the lever in the vehicle is moved to the "P" (Park) position, and all indicators show Park position is achieved.
- Q3 How would the customer become aware of potentially having this concern?**
A If the gear lever is in Park, AND the parking brake is not applied, it is possible that the vehicle may move even though the selector mechanism is in Park.
- Q4 Does this recall affect vehicle safety?**
A If drivers apply the parking brake as advised in the owner's handbook, then vehicle safety is not impaired.
- Q5 Has Land Rover received many complaints?**
A Land Rover has received no complaints for this issue.
- Q6 Have there been any accidents or injuries?**
A There have been no accidents or injuries reported.
- Q7 How was the condition discovered?**
A This condition was discovered during the vehicle manufacturing process at Land Rover's Solihull Assembly plant.
- Q8 How long has Land Rover known about this defect?**
A Land Rover has been aware of this concern for approximately 1 month.
- Q9 Is the defect leading you to any concerns regarding the reliability of a system, which is supposed to be designed and engineered for the passengers' safety? What type of measures are you planning to take?**
A The design of the parking pawl system within the automatic transmission is not the reason for this safety recall.

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Q10 What has Land Rover done in production?

A A Hold Shipment was issued on October 3, 2005 and updated on October 11, 2005. A factory Quarantine Notice was issued requesting that potentially affected vehicles be held within the Port of Entry pending further instruction. All subsequent automatic transmissions from the supplier have been assembled using correctly manufactured parts that have been subject to stringent inspections.

Q11 What will authorized Retailers do to the vehicles?

A They will replace the park pawl guide plate with a correctly manufactured part.

Q12 Which vehicles are affected by this recall?

A Specific vehicles within these VIN ranges:

Range Rover	6A211815 to 6A213581
Range Rover Sport	6A916973 to 6A924895
LR3 (LA)	6A354323 to 6A361594

Q13 Are other Land Rover models affected by these actions?

A No other vehicles are affected by this action.

Q14 Are parts available to rework vehicles?

A Yes, parts are available for the rework and will be delivered to the North American market approximately the middle of November.

Q15 How much will the recall cost Land Rover?

A Cost is never a factor in Land Rover's decisions to recall vehicles.

Q16 How do I know if my LR3, Range Rover Sport or Range Rover vehicle is affected?

A All owners of potentially affected vehicles will receive a letter shortly inviting them to contact a Land Rover authorized Retailer for the work to be carried out.

Q17 How long does it take for the car to be inspected and repaired?

A The work to be carried out will vary in time depending on the vehicle type. It is between 1.6 and 2.8 hours. Naturally, due to Retailer schedules, vehicles may be required for longer.

Q18 Can I continue to drive my LR3, Range Rover or Range Rover Sport vehicle safely until it has been recalled?

A The vehicle can continue to be used, but as Land Rover always advises, the park brake should also be applied when the shifter is moved to Park.