WARRANTY CLAIM SUBMISSION CLARIFICATION FOR THE FUEL PUMP FEED PORT REGIONAL CAMPAIGN; 05V-466

The purpose of this communication is to clear up some confusion that is being experienced by dealers when submitting warranty claims for the Safety Campaign 05V-466; Fuel Pump Feed Port Regional Safety Campaign.

Claiming the 3MTM DP-8010Acrylic Adhesive: Under the Claim Submission Information section of the Campaign Bulletin; SB05-02-S002, when seeking reimbursement for the 3MTM DP-8010Acrylic Adhesive [p/n 8-98032-363-0] you should not submit a claim with the part number. Instead, you must enter the sublet code B3 and claim the amount of \$2.08. The adhesive is packaged to accommodate sixteen individual campaign repairs. Warranty claims that are submitted with the part number rather than the sublet code will have the cost of the part number charged back for campaign procedures not followed. Should you ever encounter a charge back for this reason you will be allowed to submit for an add-on credit claim for the sublet code B3 in the amount of \$2.08.

Claiming the 3M[™] EPX Plus II Applicator: Since the 3M[™] EPX Plus II Applicator [p/n 8-98032-362-0] is a special tool that should be utilized and can be re-used for all vehicle repairs done in this campaign. Therefore, it can only be submitted on a warranty claim one time. Subsequent warranty claims submitted for the same part will be charged back.

Should you need any further clarification on warranty claim submission for this campaign you may contact your Zone Service and Parts Manager, Regional Office or e-mail your inquiry to warranty@isza.com.

Sincerely, National Warranty Department Isuzu Motors America, Inc.