

Harley-Davidson Motor Company, 3700 West Juniper Ave., PO Box 1859, Milwaukee, WI 53201 414/242-4500

November 8, 2007

SERVICE LETTER ML-433

NHTSA SAFETY RECALL CAMPAIGN # - 05V-430

IMPORTANT SAFETY RECALL CAMPAIGN INFORMATION!

Dear Dealer,

In a continuing effort to increase the completion rates of our safety recalls we have established a procedure to send follow-up notifications to the motorcycle owners of record who haven't had their motorcycles serviced in response to selected recalls. This communication and the attached sample Customer Letter relate to the following recall.

CODE 0122 2004 DYNA THROTTLE CABLES

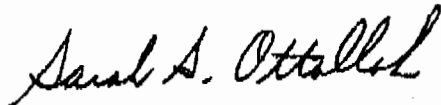
This recall relates to the position of the throttle cables on certain 2004 Dyna FXDL/I, FXDWG/I, FXD/I, FXDX/I and FXDP model motorcycles built, from June 11, 2003 through February 2, 2004. The recall was initiated in September 2005. A sample of the follow-up letter, which we are sending to all registered owners of unserviced vehicles, is attached. **Please refer to h-dnet.com on the Service Page, Safety Campaign and Product Campaign link, Safety Campaign and Open VIN lists link for an updated list of Code 0122 vehicle VINs which our records show as still being unserviced. Select the appropriate campaign number link (0122) to view any outstanding vehicles involved in this recall. Refer to Harley-Davidson Service Bulletin M-1180 dated October 25, 2005 for details on carrying out the requirements for this recall. Parts for this recall are currently available. Current shipment records indicate a number of kits are available in the field at the dealer level. Please check your inventory before placing any orders for parts. You may be required to provide a VIN for each recall kit ordered. Please refer to the related Service Bulletin for detailed instructions.**

If a VIN appears on the h-dnet.com list for a vehicle on which you have recently completed this recall, please disregard. **DO NOT** send in a duplicate service card. However, if a vehicle appears on the list that you know you have completed the recall on some time ago, please fill out a Dealer Service Card and attach a copy of your internal repair order to the card. We will use this information to update our records and issue you the appropriate amount of labor for performing

the service. This information will be essential in reporting our completion rates to NHTSA, as required.

Your cooperation in this effort is appreciated.

Sincerely,

A handwritten signature in cursive script, reading "Sarah S. Ottallah". The signature is written in black ink and is positioned above the printed name and title.

Sarah S. Ottallah
Manager, Warranty and Recall Administration
0122

SAMPLE COPY

SAFETY RECALL THIRD NOTICE

November 12, 2007

NHTSA SAFETY RECALL CAMPAIGN # - 05V-430

"Dyna Throttle Cable"

Dear Harley-Davidson Motorcycle Owner:

In October 2005, you and other registered owners were notified by the attached letter that a defect which relates to motor vehicle safety exists on certain 2004 Dyna FXDL/I, FXDWG/I, FXD/I, FXDX/I and FXDP model motorcycles built, from June 11, 2003 through February 2, 2004. This is a follow-up to that earlier communication.

Our records indicate you have not responded to our recall notice. Therefore, we are sending you this third notice in order to re-emphasize the importance of having your motorcycle serviced immediately to remedy the safety issues described in our earlier letter. A brief description of the defect and safety issue involved is described in the attached copy of our earlier letter to you.

Please contact your Harley-Davidson dealer immediately for an appointment to have your motorcycle serviced according to instructions contained in the letter attached.

If your dealer has already serviced your motorcycle under this recall, you are receiving this letter because we have not been notified that the work had been completed. We ask that you take the enclosed service card to your dealer, have it completed, signed by you and your dealer, and returned to us for our records as required by law. (Disregard this instruction if you have had the service completed recently, since it takes some time for mailing and our processing of information). This will assist us in accurately reporting vital information to NHTSA about your vehicle, as required by law.

If you have sold your motorcycle, please fill out and mail the enclosed Motorcycle Owner Card with the appropriate information about your purchaser. This will enable us to contact him/her and advise that person of this recall.

Sincerely,

Harley-Davidson Motor Company, Inc.
Attachments 0122



SAMPLE COPY

October 31, 2005

NHTSA SAFETY RECALL CAMPAIGN # 05V-430

Dear Harley-Davidson Motorcycle Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect relating to motor vehicle safety exists on certain 2004 Dyna FXDL/I, FXDWG/I, FXD/I, FXDX/I and FXDP model motorcycles built from June 11, 2003 through February 2, 2004. The affected motorcycles have a condition that may allow the throttle cables to contact the tunnel portion of the fuel tank. In this condition the cables could eventually wear through the tank, causing a fuel leak, thereby presenting the risk of a fire and possible injury or death to the rider.

Our records indicate that you purchased one of the model motorcycles listed above with the condition involved in this recall.

We strongly urge you to take your motorcycle to your dealer to have the appropriate service performed as soon as possible. If you had this repair before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Harley-Davidson at 1-414-343-4056. Should you choose to ride your motorcycle prior to this service, we urge you to be aware of this condition.

Please contact your Harley-Davidson motorcycle dealer immediately and arrange an appointment to have the throttle cable and tank inspected and the cable repositioned and repair or replace the tank and/or cables if necessary. The actual dealer labor time to perform this service may take ½ to 1 ½ hours, depending upon the repair required. The parts and labor will be free of charge to you. Parts should be available at your dealership the week of October 17th, 2005.

To verify that the service has been completed, your Dealer will ask you to sign a recall claim. If you have sold your motorcycle, please forward the appropriate information about your purchaser. This will enable us to contact him/her and advise that person of this recall. Also, Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you take your motorcycle to your dealer on a mutually agreed upon date and they do not perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at the address or telephone number listed on this letterhead. If your dealer or Harley-Davidson Motor Company, Inc. fails or is unable to remedy your motorcycle without charge within a reasonable time, you may wish to inform the Administrator, The National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-DASH-2DOT or contact NHTSA at www.NHTSA.DOT.GOV.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.
0122