

December 4, 2006

SERVICE LETTER ML-417

NHTSA SAFETY RECALL CAMPAIGN # - 05V-427

IMPORTANT SAFETY RECALL CAMPAIGN INFORMATION!

Dear Dealer,

In a continuing effort to increase the completion rates of our safety recalls we have established a procedure to send follow-up notifications to the motorcycle owners of record who haven't had their motorcycles serviced in response to selected recalls. This communication and the attached sample Customer Letter relate to the following recall.

CODE 0121 2006 FLHXI MIRRORS

This recall relates to mirrors that were improperly located on the inner fairing of early production 2006 FLHX and FLHXI (Street Glide) model motorcycles built from June 27, 2005 through August 15, 2005. The recall was initiated in September 2005. A sample of the follow-up letter, which we are sending to all registered owners of unserviced vehicles, is attached. Please refer to h-dnet.com on the Service Page, Safety Campaign and Product Campaign link, Safety Campaign and Open VIN lists link for an updated list of Code 0121 vehicle VINs which our records show as still being unserviced. Select the appropriate campaign number link (0121) to view any outstanding vehicles involved in this recall. Refer to Harley-Davidson Service Bulletin M-1179 dated October 25, 2005 for details on carrying out the requirements for this recall. Parts for this recall are currently available. Current shipment records indicate a number of kits are available in the field at the dealer level. Please check your inventory before placing any orders for parts. You may be required to provide a VIN for each recall kit ordered. Please refer to the related Service Bulletin for detailed instructions.

If a VIN appears on the h-dnet.com list for a vehicle on which you have recently completed this recall, please disregard. DO NOT send in a duplicate service card. However, if a vehicle appears on the list that you know you have completed the recall on some time ago, please fill out a Dealer Service Card and attach a copy of your internal repair order to the card. We will use this information to update our records and issue you the appropriate amount of labor for performing

the service. This information will be essential in reporting our completion rates to NHTSA, as required.

Your cooperation in this effort is appreciated.

Sincerely,

A handwritten signature in black ink, reading "Sarah S. Ottallah". The signature is written in a cursive style with a large initial 'S'.

Sarah S. Ottallah
Manager, Warranty and Recall Administration
0121