From:

Technical Services Department

Sent:

Friday, October 28, 2005 11:24 AM

Subject:

Mazda5 Recall 3605J - Alternate Procedure for Rust Prevention (10/28/2005)

Importance: High

Mazda5 Recall 3605J drop shipped parts have begun arriving at dealers sooner than anticipated. Because of this, the ValuGard rust preventative originally recommended in the instructions may not have arrived at your dealer as planned.

At this time, we will not drop ship further supplies of ValuGard rust preventative. Use the alternate procedure below to complete the remaining vehicles within the applicable VIN range. It is not necessary to use the ValuGard rust preventative.

- For dealers that may have received the ValuGard rust preventative, follow repair instructions as written.
- For dealers that have not received shipment of the ValuGard rust prevention, use the alternate procedure below:

ALTERNATE PROCEDURE

Replace step 8 (on page 17) with the following:

Apply Mazda touch-up paint (or equivalent rust preventative) to all exposed metal. Any color will work as the area will be covered. Allow 15 minutes to dry. After paint has dried, apply Permatex Black Hi-Temp RTV Silicone (Part # 82180) around both new holes. Omit steps 16 and 18.

We apologize for any inconvenience this may have caused. For further questions or comments, please contact the Mazda Technical Hotline.

We appreciate your attention to this important matter.

MNAO Technical Services Department

Information eFC

Mazda North American Operations

Subject: 2006 MAZDA5 Heat Damage Around the Main Silencer **Originating Technical Services** Name: **Hazel Tippings** Dept: Summary: Notification of upcoming 2006 MAZDA5 Recall Campaign 3605J. See Also eFC Number(s): **Dealer Communication:** Yes 🗌 **Additional Contacts:** Concur: eFC Type: John Encheff Sales Operations: 冈 **Fixed Operations:** Communication This is to notify you of an upcoming recall on certain 2006 MAZDA5 vehicles. This message provides you with the information dealers will receive on Wednesday, October 26, 2005. Mazda will notify U. S. MAZDA5 owners by first class mail beginning October 26, 2005. Mazda Motor Corporation has decided that a defect, which relates to motor vehicle safety, exists in certain 2006 MAZDA5 vehicles produced from April 12, 2005 through September 16, 2005. In some 2006 model year MAZDA5 vehicles, if the vehicle is operated at very high RPM levels, then the powertrain control logic, which is unique to vehicles produced for the North American market, combined with insufficient insulation around the main silencer, can permit an excessive heat buildup in the exhaust system which in the worst case condition, can cause a vehicle fire. Should a fire occur, occupants of the vehicle could be at risk of injury. TIMING - Dealers receive recall e-mail 10/26/05 - Dealer recall package mailing begins 10/27/05

Rev - 10/2005

Page 1

- Owner notification mailing begins 10/26/05

SUBJECT VEHICLES

Model	VIN Range	Build Date Range	
2006 Mazda5	JM1 CR**** 60 100023 - 110624	April 12, 2005 through September 16, 2005	

Note: The asterisk symbol "*" can be any letter or number.

PARTS INFORMATION

Description	Part Number	Quantity	
Silencer Kit	L3Z2-40-SA0	1	
Heat Insulator Kit ①	CCY3-56-40X	1	
Heat Insulator Kit ②	CCY3-56-400A	1	
A/C Drain Hose	BP4K-61-526	1	As necessary
Campaign Label	9999-95-065A-05	1=50 labels	MStore (no charge)

PARTS ORDERING

Dealers will automatically receive a quantity of Silencer Kits and the two Heat Insulator Kits for every customer housed 2006 MAZDA5 vehicle at their dealership.

In addition, one container of rust preventative will be drop shipped to every dealer directly from the supplier. (See parts information in repair procedures to order additional containers.)

WARRANTY CLAIM PROCESSING INFORMATION

	Main Silencer	Main Silencer
	Replacement	Replacement
	& Insulators Installation &	& Insulators Installation &
	PCM Reprogramming	PCM Reprogramming
	(No damage on A/C drain	(A/C drain grommet has
	grommet)	damage)
Warranty Type Code	R	R
Symptom Code	99	99
Damage Code	99	99
Process Number	A0539A	A0539A
Part Number Main	1 272 40 540	1 272 40 640
Cause	L3Z2-40-SA0	L3Z2-40-SA0
Quantity	1	1
Related Part Number	CCY3-56-40X	CCY3-56-40X
Quantity	1	1
Related Part Number	CCY3-56-400A	CCY3-56-400A
Quantity	1	1
Related Part Number		BP4K-61-526
Quantity	And the	1

From:

on behalf of Technical Services Department

Subject:

2006 MAZDA5 Heat Damage Around Main Silencer Recall 3605J

Importance: High

This is to notify you of an upcoming recall on certain 2006 MAZDA5 vehicles.

NOTE: The attachment contains warranty information for the Subsequent Programs for the customers.

Mazda Motor Corporation has decided that a defect, which relates to motor vehicle safety, exists in certain 2006 MAZDA5 vehicles produced from April 12, 2005 through September 16, 2005.

In some 2006 model year MAZDA5 vehicles, if the vehicle is operated at very high RPM levels, then the powertrain control logic, which is unique to vehicles produced for the North American market, combined with insufficient insulation around the main silencer, can permit an excessive heat buildup in the exhaust system which in the worst case condition, can cause a vehicle fire. Should a fire occur, occupants of the vehicle could be at risk of injury.

On September 16, 2005 Mazda advised you it had issued a stop ship and stop sale order on all MAZDA5 vehicles. In addition, Mazda advised the MAZDA5 owners by mail that a defect may exist in their MAZDA5, and requested they take their MAZDA5 to their Mazda dealer to receive a free loaner. Special instructions for subsequent customer programs for these vehicles are included as a separate document in this recall envelope.

Owners of affected vehicles will be notified by first class mail beginning *October 26, 2005.*

SUBJECT VEHICLES

Model	VIN Range	Build Date Range
2006 Mazda5	JM1 CR**** 60 100023 - 110624	April 12, 2005 through September 16, 2005

Note: The asterisk symbol "*" can be any letter or number.

PARTS INFORMATION

Description	Part Number	Quantity	
Silencer Kit	L3Z2-40-SA0	1 .	
Heat Insulator Kit ①	CCY3-56-40X	1	
Heat Insulator Kit ②	CCY3-56-400A	1	
Campaign Label	9999-95-065A-05	1=50 labels	MStore
			(no charge)

PARTS ORDERING Retailed Units

Mazda has compiled a list of affected "Retailed" vehicles which have been reported to MNAO as

returned by the customer and stored at your dealership and also those vehicles "retailed" by your dealership but not returned by the customer. Based on this vehicle listing, MNAO will automatically ship a sufficient quantity of Silencer Kits and Heat Insulator Kits for every 2006 MAZDA5 vehicle listed. To expedite the shipping and delivery, these parts will be shipped from the PDCs as CSO orders. See Warranty Claim Processing Information for instructions on claiming reimbursement for the CSO freight charges.

Parts will begin shipping October 25, and all dealers should have sufficient parts to repair all customer vehicles by November. 4. Dealers may get parts as early as October 26 or as late as November 4. Your parts shipment will include a copy of the compiled VIN list of customer vehicles. Please repair the customer stored units as soon as possible after receipt of the parts at your dealership. If, after receiving the parts shipment for customer vehicles, you have a customer vehicle at your dealership not on the VIN list, contact the Corporate Dealer Assistance Group (877-727-6626 select option 2) to request additional sets of parts. Parts will only be shipped for retailed vehicles at this time.

Dealer New Inventory Stock Units

Parts will not be available for dealer in-stock (non-retailed) vehicles until parts have been shipped for all customer vehicles. (note: although recall part orders will be CSO type, the shipment may be combined with your stock order if it is scheduled to ship the same day.)

In addition to the recall parts kits shipment, one container of rust preventative will be drop shipped to every dealer directly from the supplier. (See parts information in repair procedures to order additional containers.)

WARRANTY CLAIM PROCESSING INFORMATION

V	ARRANT CLAIM PROCESSING	INFORIVIATION
	Main Silencer Replacement	Main Silencer Replacement
	& Insulators Installation & PCM	& Insulators Installation & PCM
	Reprogramming	Reprogramming
	(No damage on A/C drain	(A/C drain grommet has
	grommet)	damage)
Warranty Type Code	R	R
Symptom Code	99	99
Damage Code	99	99
Process Number	A0539A	A0539A
Part Number Main Cause	L3Z2-40-SA0	L3Z2-40-SA0
Quantity	1	1
Related Part Number	CCY3-56-40X	CCY3-56-40X
Quantity	1	1
Related Part Number	CCY3-56-400A	CCY3-56-400A
Quantity	1	1
Related Part Number		BP4K-61-526
Quantity	was.	1
Labor Operation Code	XXB205R1	XXB205R2
Labor Hours	1.4 hrs.	1.5 hrs.

CSO Freight Charge Reimbursement

Dealer may claim reimbursement for CSO Freight charge by adding a sublet to the recall claim using the following format:

Sublet - CSO Freight:

Sublet Invoice Number	CSOXX
	Enter "F"

Sublet Type Code	
Sublet Amount	Amount of CSO Freight Charge

Submit CSO Freight with the recall repair claim. Do not submit separate claims for sublet.

RENTAL CAR

A rental car may be provided to the customer if eligible based on the terms and conditions of the Rental Car Reimbursement Program, policy 12.0. Rental car reimbursements are available only on 2001 and newer vehicles within the mileage and time limitations under the New Vehicle Limited Warranty. If the customer was placed in a rental car while the campaign was being completed, submit a separate claim/problem using the standard rental claim information.

Warranty Type Code	A
Symptom Code	99
Damage Code	99
Part Number Main Cause	5555-RE-NTAL
Part Quantity	0
Labor Operation Code	MM012XRX
Labor Hours	0.0
Sublet – Rental Car	
Sublet Invoice Number	Number from Rental Invoice or Dealer Purchase Order
Sublet Type Code	Enter "L"
Sublet Amount	Up to \$30.00 per day for the number of days customer had rental car

Rental expenses exceeding the two-day limit will require prior DCSM Authorization, as outlined in the Rental Car Reimbursement Program policy.

REPAIR PROCEDURES

Inspection and repair procedures are available on the new Mazda Service Support System (MS3 the new ESI), on MStore under Bulletins, Forms & E-Documents, and are available on eMDCS using Campaign Inquiry or the warranty Vehicle Detail screen by clicking on the recall/SSP number.

NOTE: Mazda Service Support System (MS3) is accessed via MXConnect as an option under Electronic Service Information.

Access MXConnect
Select Service
Select Electronic Service Information
Click on the New Site for Mazda Service Support System
Click on View Content
Select SSP/Recall

Please make certain the appropriate personnel in your dealership are aware of these resources and familiar with the details of this Recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign is greatly appreciated.

MAZDA Technical Services

Labor Operation Code	XXB205R1	XXB205R2
Labor Hours	1.4 hrs.	1.5 hrs.

RENTAL CAR (Standard Warranty Information)

A rental car may be provided to the customer if eligible based on the terms and conditions of the Rental Car Reimbursement Program, policy 12.0. Rental car reimbursements are available only on 2001 and newer vehicles within the mileage and time limitations under the New Vehicle Limited Warranty. If the customer was placed in a rental car while the campaign was being completed, submit a separate **claim/problem** using the standard rental claim information.

Warranty Type Code	Α
Symptom Code	99
Damage Code	99
Part Number Main	5555-RE-NTAL
Cause	
Part Quantity	0
Labor Operation Code	MM012XRX
Labor Hours	0.0
Sublet – Rental Car	
Sublet Invoice	Number from Rental Invoice or Dealer Purchase
Number	Order
Sublet Type Code	Enter "L"
Sublet Amount	Up to \$30.00 per day for the number of days customer had rental car

Rental expenses exceeding the two-day limit will require prior DCSM Authorization, as outlined in the Rental Car Reimbursement Program policy.

SUBSEQUENT CUSTOMER PROGRAMS

Dealers will be asked to clean and detail the customer's vehicle along with topping off the fuel tank prior to returning the MAZDA5 to the owner.

RENTAL REIMBURSEMENT (Rental While Vehicle Stored at Dealer)

VENTINE IVENTIBUITORINEIN	(Montal Willie Vellicle Otolea at Dealel)
	Rental Car while customers car was in storage at your Dealership
Warranty Type Code	A
Symptom Code	99
Damage Code	99
Process Number	
Part Number Main Cause	5555-M5-001A
Part Quantity	0
Labor Operation Number	MM017XR1
Labor Hours	0.0

Sublet Inf	ormation		
	Sublet	Invoice	Invoice number from rental contract
Number			
Sul	olet Type	Code	X
Sublet Amount		unt	Dollar amount of rental not to exceed \$50.00 per day

CLEAN AND DETAIL CUSTOMER'S VEHICLE

CLEAN AND DETAIL COSTOMER'S VEHICLE		
	Clean and Detail Vehicle	
	To Showroom Standards	
Warranty Type Code	Α	
Symptom Code	99	
Damage Code	99	
Process Number		
Part Number Main Cause	5555-M5-002A	
Part Quantity	0	
Labor Operation Number	MM017XR2	
Labor Hours	0.0	
Sublet Information		
Sublet Invoice	Detail	
Number		
Sublet Type Code	X	
Sublet Amount	Dollar amount of wash and detail not to exceed \$75.	

TOP-OFF CUSTOMER'S VEHICLE WITH FUEL

TOP-OFF COSTOMER S VEHICLE WITH FOEL		
	"Top Off' Customer's Vehicle	
	With Fuel	
Warranty Type Code	A	
Symptom Code	99	
Damage Code	99	
Process Number		
Part Number Main Cause	5555-M5-003A	
Part Quantity	0	
Labor Operation Number	MM017XR3	
Labor Hours	0.0	
Sublet Information		
Sublet Invoice	Fuel	
Number		
Sublet Type Code	X	
Sublet Amount	Dollar amount to "Top Off" customer's vehicle with Fuel.	

REPAIR PROCEDURES



Inspection and repair procedures will be available on the ESI/MS2 website, on MStore under Bulletins, Forms & E-Documents, and are available on eMDCS using Campaign Inquiry or the Warranty Vehicle Detail screen by clicking on the recall/SSP number.

Please make certain the appropriate personnel in your dealership are aware of these resources and familiar with the details of this Recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign is greatly appreciated.

MAZDA Technical Services



TO: All Mazda Dealership General Managers, Service Managers and Parts Managers

DATE: October 2005

SUBJECT: Subsequent Programs for Recall 3605J

2006 MAZDA5 Heat Damage Around Main Silencer

Your cooperation during this recall campaign is appreciated, especially your participation in storing the customer vehicles, providing the customers with a loaner, while parts were manufactured, and the cleaning and fueling of the customer vehicles for return delivery. We are sure these programs have minimized the customer's anxiety and promoted a sense of customer satisfaction not only with Mazda, but with your dealership.

For vehicles sold before September 17, 2005 and returned to your dealership for storage, complete the MAZDA5 Recall 3605J, and prior to returning the customer's vehicle, please wash and detail the vehicle to showroom levels and top off fuel tank. MNAO will reimburse the dealer per the guidelines below for these tasks to ensure an ideal delivery of the customer vehicle.

As an added benefit to the customer and to further minimize their inconvenience, we ask the completed vehicle be delivered to the customer's home or work and the loaner/rental vehicle picked-up. We realize the re-delivery may not be practical in some cases. Please make every effort to do so when possible and document the location the vehicle was delivered to on the repair order

Warranty Reimbursement

The dealer must enter the warranty claim as detailed below to ensure proper reimbursement. The following Warranty Information has been established for the vehicles sold to customers before September 17, 2005 and were returned to the dealer for storage only.

Rental Reimbursement

	Rental Car while customers car was in storage at your Dealership	
Warranty Type Code	A	
Symptom Code	99	
Damage Code	99	
Process Number		
Part Number Main Cause	5555-M5-001A	
Part Quantity	0	
Labor Operation Number	MM017XR1	
Labor Hours	0.0	
Sublet Information		
Sublet Invoice Number	Invoice number from rental contract	
Sublet Type Code	X	
Sublet Amount	Dollar amount of rental not to exceed \$50.00 per day	

Documentation requirements: A copy of the rental bill must be attached to the repair order, refer to section 6 of the Warranty Policies & Procedures Manual.

Page 2 of 2

Clean and Detail Customer's Vehicle

	Clean and Detail Vehicle To Showroom Standards
Warranty Type Code	A
Symptom Code	99
Damage Code	99
Process Number	
Part Number Main Cause	5555-M5-002A
Part Quantity	0
Labor Operation Number	MM017XR2
Labor Hours	0.0
Sublet Information	
Sublet Invoice Number	Detail
Sublet Type Code	X
Sublet Amount	Dollar amount of wash and detail not to exceed \$75.

Top-off Customer's Vehicle with Fuel

	"Top Off' Customer's Vehicle With Fuel
Warranty Type Code	Α
Symptom Code	99
Damage Code	99
Process Number	
Part Number Main Cause	5555-M5-003A
Part Quantity	0
Labor Operation Number	MM017XR3
Labor Hours	0.0
Sublet Information	
Sublet Invoice Number	Fuel
Sublet Type Code	X
Sublet Amount	Dollar amount to "Top Off" customer's vehicle with Fuel.

Mazda Technical Services



TO:

All Mazda Dealership General Managers, Service Managers, and Parts Managers

DATE:

October 2005

SUBJECT: 2006 MAZDA5 Heat Damage Around Main Silencer Recall 3605J

Mazda Motor Corporation has decided that a defect, which relates to motor vehicle safety, exists in certain 2006 MAZDA5 vehicles produced from April 12, 2005 through September 16, 2005.

In some 2006 model year MAZDA5 vehicles, if the vehicle is operated at very high RPM levels, then the powertrain control logic, which is unique to vehicles produced for the North American market, combined with insufficient insulation around the main silencer, can permit an excessive heat buildup in the exhaust system which in the worst case condition, can cause a vehicle fire. Should a fire occur, occupants of the vehicle could be at risk of injury.

On September 16, 2005 Mazda advised you it had issued a stop ship and stop sale order on all MAZDA5 vehicles. In addition, Mazda advised the MAZDA5 owners by mail that a defect may exist in their MAZDA5, and requested they take their MAZDA5 to their Mazda dealer to receive a free loaner. Special instructions for subsequent customer programs for these vehicles are included as a separate document in this recall envelope.

Owners of affected vehicles will be notified by first class mail beginning *October 26, 2005.*

This package contains important information about recall campaign 3605J:

Attachment I

Dealer Service and Parts information Inspection and Repair procedures

Attachment III

Owner notification letter

Dealer Report

The National Traffic and Motor Vehicle Safety Act prohibits the delivery of any subject vehicle without performing the necessary repair for defects or failures. Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in your inventory prior to delivery.

To help you effectively perform this recall, Mazda has developed the following resources:

- 1. Service and Parts recall instructions (Attachment I), were e-mailed to your Service Department, and are also available on eMDCS and the ESI/MS3 websites.
- 2. Inspection and repair procedures (Attachment II), and are also available on the ESI/MS3 and eMDCS websites.
- 3. We recommend using the enclosed report of registered owners in the dealer's area to encourage customers to come in for the recall (with recall reminder postcards). Dealers may use such owner information for the sole purpose of conducting and performing this recall, and for no other purpose. Using it for marketing activities is strictly prohibited and could subject your dealership to serious fines. The information in this report is protected by state privacy and other applicable laws regarding disclosure of personal and/or confidential, restricted or blocked information. It is the dealer's responsibility to protect the confidentiality of owner records and prevent the release of information to other parties.

In California, privacy laws prevent the release of names and addresses on this report.

- 4. For technical assistance, call the Technical Assistance Hotline at (888) 832-8477.
- 5. For warranty questions, contact the Corporate Dealer Assistance Group at (877) 727-6626, Select Option 2.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries. If you have any questions, please contact your region manager or DSM.

We are pleased to report we have received numerous compliments from owners congratulating Mazda on its proactive approach to this unfortunate problem. We want to thank you for your substantial efforts in helping to satisfy the owners and apologize for any inconvenience this program may cause you and your customers.

Sincerely,

Mazda North American Operations

ATTACHMENT I - DEALER INFORMATION

CONDITION OF CONCERN

In some 2006 model year MAZDA5 vehicles, if the vehicle is operated at very high RPM levels, then the powertrain control logic, which is unique to vehicles produced for the North American market, combined with insufficient insulation around the main silencer, can permit an excessive heat buildup in the exhaust system which in the worst case condition, can cause a vehicle fire. Should a fire occur, occupants of the vehicle could be at risk of injury.

SUBJECT VEHICLES

Model	VIN Range	Build Date Range
2006 Mazda5	JM1 CR**** 60 100023 - 110624	April 12, 2005 through September 16, 2005

Note: The asterisk symbol "*" can be any letter or number.

OWNER NOTIFICATION

Mazda will notify U.S. owners by first class mail beginning October 26, 2005.

PARTS INFORMATION

Description	Part Number	Quantity	
Silencer Kit	L3Z2-40-SA0	1	
Heat Insulator Kit ①	CCY3-56-40X	1	
Heat Insulator Kit ②	CCY3-56-400A	1	
Campaign Label	9999-95-065A-05	1=50 labels	MStore (no charge)

PARTS ORDERING

Retailed Units

Mazda has compiled a list of affected "Retailed" vehicles which have been reported to MNAO as returned by the customer and stored at your dealership and also those vehicles "retailed" by your dealership but not returned by the customer. Based on this vehicle listing, MNAO will automatically ship a sufficient quantity of Silencer Kits and Heat Insulator Kits for every 2006 MAZDA5 vehicle listed. To expedite the shipping and delivery, these parts will be shipped from the PDCs as CSO orders. See Warranty Claim Processing Information for instructions on claiming reimbursement for the CSO freight charges.

Parts will begin shipping October 25, and all dealers should have sufficient parts to repair all customer vehicles by November. 4. Dealers may get parts as early as October 26 or as late as November 4. Your parts shipment will include a copy of the compiled VIN list of customer vehicles. Please repair the customer stored units as soon as possible after receipt of the parts at your dealership. If, after receiving the parts shipment for customer vehicles, you have a customer vehicle at your dealership not on the VIN list, contact the Corporate Dealer Assistance Group (877-727-6626 select option 2) to request additional sets of parts. Parts will only be shipped for retailed vehicles at this time.

Dealer New Inventory Stock Units

Parts will not be available for dealer in-stock (non-retailed) vehicles until parts have been shipped for all customer vehicles. (note: although recall part orders will be CSO type, the shipment may be combined with your stock order if it is scheduled to ship the same day.)

In addition to the recall parts kits shipment, one container of rust preventative will be drop shipped to every dealer directly from the supplier. (See parts information in repair procedures to order additional containers.)

WARRANTY CLAIM PROCESSING INFORMATION

	Main Silencer Replacement	Main Silencer Replacement
	& Insulators Installation &	& Insulators Installation &
	PCM Reprogramming	PCM Reprogramming
	(No damage on A/C drain	(A/C drain grommet has
	grommet)	damage)
Warranty Type Code	R	R
Symptom Code	99	99
Damage Code	99	99
Process Number	A0539A	A0539A
Part Number Main Cause	L3Z2-40-SA0	L3Z2-40-SA0
Quantity	1	1
Related Part Number	CCY3-56-40X	CCY3-56-40X
Quantity	1	1
Related Part Number	CCY3-56-400A	CCY3-56-400A
Quantity	1	1
Related Part Number		BP4K-61-526
Quantity	ta day day	1
Labor Operation Code	XXB205R1	XXB205R2
Labor Hours	1.4 hrs.	1.5 hrs.

CSO Freight Charge Reimbursement

Dealer may claim reimbursement for CSO Freight charge by adding a sublet to the recall claim using the following format:

Sublet - CSO Freight:

Sublet Invoice Number	CSOXX
Sublet Type Code	Enter "F"
Sublet Amount	Amount of CSO Freight Charge

Submit CSO Freight with the recall repair claim. Do not submit separate claims for sublet.

RENTAL CAR

A rental car may be provided to the customer if eligible based on the terms and conditions of the Rental Car Reimbursement Program, policy 12.0. Rental car reimbursements are available only on 2001 and newer vehicles within the mileage and time limitations under the New Vehicle Limited Warranty. If the customer was placed in a rental car while the campaign was being completed, submit a separate claim/problem using the standard rental claim information.

Warranty Type Code	A
Symptom Code	99
Damage Code	99
Part Number Main Cause	5555-RE-NTAL
Part Quantity	0
Labor Operation Code	MM012XRX
Labor Hours	0.0
Sublet – Rental Car	
Sublet Invoice Number	Number from Rental Invoice or Dealer Purchase Order
Sublet Type Code	Enter "L"
Sublet Amount	Up to \$30.00 per day for the number of days customer had rental car

Rental expenses exceeding the two-day limit will require prior DCSM Authorization, as outlined in the Rental Car Reimbursement Program policy.

VERIFY THE VEHICLE NEEDS THE RECALL

1. Verify the vehicle is within the following ranges:

Model	VIN Range	Build Date Range	
2006 Mazda5	JM1 CR**** 60 100023 - 110624	April 12, 2005 through September 16, 2005	

If the vehicle is within the above range, go to step 2. If vehicle is not within the above range, return it to inventory or the customer.

2. Perform a Warranty Vehicle Inquiry using your eMDCS System and inspect vehicle for an Authorized Modification Label RECALL 3605J attached to the vehicle's bulkhead.

eMDCS System - Vehicle Status Inquiry Results

If eMDCS displays:	Campaign Label is:	Action to perform:
RECALL 3605J	Present	Contact the Mazda Corporate Dealer Assistance Group at (877) 727-6626 to update vehicle history
	Not present	Proceed to "REPAIR PROCEDURE"
RECALL 3605J CLOSED	Present	Return vehicle to inventory or customer
	Not present	Complete a label and apply to vehicle's hood or bulkhead
RECALL 3605J is not displayed	Does not apply	Recall does not apply to this vehicle. Return vehicle to inventory or customer

Note: Verify the recall number as the vehicle may have multiple labels.

REPAIR PROCEDURES

Please refer to Attachment II.



October 2005

2006 MAZDA5 Heat Damage around Main Silencer Recall 3605J

Dear Mazda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect, which relates to motor vehicle safety, exists in certain 2006 MAZDA5 vehicles produced from April 12, 2005 through September 16, 2005. **If you are a recipient of this notice, your vehicle is included in this campaign.** You may have already received a courtesy letter or a telephone call from Mazda regarding this issue; this letter is the official recall notification letter, and contains additional important information.

What is the problem?

In some 2006 model year Mazda5 vehicles, if the vehicle is operated at very high RPM levels, then the powertrain control logic, which is unique to vehicles produced for the North American market, combined with insufficient insulation around the main silencer, can permit an excessive heat buildup in the exhaust system which in the worst case condition, can cause a vehicle fire. Should a fire occur, occupants of the vehicle could be at risk of injury.

What will Mazda do?

Mazda anticipates that the final repair parts for this concern will be available starting at the end of October. As soon as the repair is completed, your Mazda dealer will contact you to arrange for you to return your rental or loaner car and pick up your MAZDA5.

What should you do?

If you have not yet taken your vehicle to a Mazda dealership for this concern, we strongly advise you to bring your MAZDA5 to your Mazda dealer as soon as possible. If you are concerned about driving your MAZDA5 to your Mazda dealer, please contact Mazda's Roadside Assistance Program at 1 (800) 866-1998 (telephone number is also available in your MAZDA5 owner's manual) and arrangements will be made to pick up your vehicle and provide you with a rental or loaner car (at no cost to you) while repairs are being scheduled.

What if you have already paid for a repair to the parts around the main silencer?

If you have already paid for repair resulting from a vehicle fire caused by heat buildup in the exhaust system, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards. Please complete the enclosed "Reimbursement Application Form," including the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at www.MazdaUSA.com or consult your local yellow pages.

Moved or no longer own this vehicle?

If you have moved or no longer own your MAZDA5, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Assistance Center at (800) 222-5500, option #4.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street, SW., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Again, we value you as a Mazda customer and are concerned for your safety and your satisfaction with your new MAZDA5. We intend to do all we can to exceed your expectations in this matter.

Sincerely,

Mazda North American Operations