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TO: ALL HYUNDAI DEALERS, ALL HYUNDAI SERVICE MANAGERS
FROM: FRANK FERRARA, EXECUTIVE VICE PRESIDENT, PARTS AND SERVICE
SUBJECT: ELANTRA OCS CAMPAIGN

Today, Hyundai has notified NHTSA of our intent to recall approximately 240,000 2004 and 2005 model year Elantra's to reprogram the OCS system. We do not yet have the special service reprogramming tool necessary to conduct this campaign, but are required to notify the National Highway Traffic Safety Administration (NHTSA). The last time we notified NHTSA of Hyundai's intent to conduct a recall, they immediately published the information on their website and that information was very quickly re-published in various media around the country. Please share the information in this DCS message with all individuals in your organization who may have customer contact.

2004 and 2005 model year Hyundai Elantra vehicles are equipped with an Occupant Classification System (OCS) that meets the passenger advanced airbag suppression and activation requirements of Federal Motor Vehicle Safety Standard (FMVSS) 208. OCS suppression testing has indicated that a Child Restraint Seat (CRS) may be misclassified as an adult if, after an adult had been seated in the right front seat, there had been no key ON - key OFF cycle with the right front passenger seat empty prior to installation of the CRS. Hyundai will reprogram the OCS Electronic Control Unit (ECU) to remove the feature that may allow this condition to occur.

We are currently waiting for the special service reprogramming tool that is needed to perform the reprogramming. We anticipate having these tools and a Technical Service Bulletin in the dealerships by October 10. The campaign mailings will begin shortly after at that time and will be conducted over approximately a 12 week period.

WARNING: Hyundai recommends that Child Restraint Seats (CRS) must always be properly installed in the rear seat. Child restraint seats must never be installed in the front seat. Should an accident occur and cause the right front airbags to inflate, it could cause severe injury or death for an infant or child seated in a CRS. When the right front passenger airbags are activated (may inflate in an accident) the "PASSENGER AIR BAG OFF" light on the instrument panel is not illuminated. When a CRS or small child occupies the right front seat, the "PASSENGER AIR BAG OFF" light on the instrument panel must always be illuminated, indicating that the right front passenger airbags are disabled (may not inflate in an accident).

*****QUESTIONS AND ANSWERS*****

Q. How many vehicles are affected?

A. Approximately 240,000 model year 2004 and 2005 Elantra vehicles manufactured from June 12, 2003 through early September 2005 are affected.

Q. Why are these vehicles being recalled?

A. 2004 and 2005 model year Hyundai Elantra vehicles are equipped with an Occupant Classification System (OCS) that meets the passenger advanced airbag suppression and activation requirements of Federal Motor Vehicle Safety Standard (FMVSS) 208.

OCS suppression testing has indicated that a Child Restraint Seat (CRS)

may be misclassified as an adult if, after an adult had been seated in the right front seat, there had been no key ON - key OFF cycle with the right front passenger seat empty prior to installation of the CRS.

Hyundai will reprogram the OCS Electronic Control Unit (ECU) to remove the feature that may cause the CRS to be recognized as an adult.

- Q. Can this condition result in an accident?
A. No, it cannot cause an accident to occur, but the possibility of misclassification of a CRS as an adult may allow the right front airbag or side impact airbag to deploy in an accident and result in injury to the right front occupant.
- Q. Are there any precautions that I can take until the vehicle is repaired?
A. Hyundai recommends that Child Restraint Seats (CRS) must always be properly installed in the rear seat. Child restraint seats must never be installed in the front seat. Should an accident occur and cause the right front airbags to inflate, it could cause severe injury or death for an infant or child seated in a CRS.

When the right front passenger airbags are activated (may inflate in an accident) the "PASSENGER AIR BAG OFF" light on the instrument panel is not illuminated. When a CRS or small child occupies the right front seat, the "PASSENGER AIR BAG OFF" light on the instrument panel must always be illuminated, indicating that the right front passenger airbags are disabled (may not inflate in an accident).

- Q. Have there been any reports of injuries as a result of this condition?
A. No. Hyundai is not aware of any injuries as a result of this condition.
- Q. Have there been reports of accidents as a result of this condition?
A. No. Hyundai is not aware of any accidents as a result of this condition.
- Q. What does the repair entail?
A. Hyundai will reprogram the OCS Electronic Control Unit (ECU) to remove the feature that may cause the CRS to be recognized as an adult. 2006 model year Elantra vehicles will not have this feature and will not be affected by this campaign.

We urge you to call your Hyundai dealer to schedule an appointment to have this work performed as soon as you receive the notification letter. Repair times will vary and depend on your dealer's appointment schedule.

Dealers will be notified by October 10, 2005.

It is anticipated that customer notification letters will be mailed in October 2005 after dealers have been supplied with the tools needed to conduct this campaign.

- Q. Is there any charge for the repair?
A. No, the repair is performed at no charge to the customer.
- Q. Was this recall initiated by NHTSA?
A. This is a voluntary recall initiated by Hyundai, but it is being conducted in full accordance with NHTSA recall procedure requirements.

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