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2005

Sent On

2005 Expires On 09 30

From

Acura Service National

Subject

MDX Suspension Damper Springs Recall

Sent On 8 30 2005

Expires On 9 15 2005

From

American Honda Service Engineering

Subject

01-02 MDX Suspension Damper Springs

To:

To All Sales, Service & Parts Managers

From:

American Honda Service Division

Re:

Recall Campaign Announcement

Honda Motor Co., Ltd., has announced to NHTSA (National Highway Traffic Safety Administration) its intention to recall 2001 and very early 2002 MDX vehicles operated in the Salt Belt in order to replace their front suspension damper springs.

Basic Problem: Some front suspension coil springs have insufficient corrosion protection, and in areas where road salt is used, may be susceptible to corrosion. Over time, excessive corrosion can cause spring failure. In some cases, a broken spring could puncture a front tire, which increases the risk of a crash.

Support Materials: American Honda will post its recall repair service bulletin on ISIS the evening of September 15, 2005.

Campaign Parts: AH Parts Division will ship every Acura Dealership in the Salt Belt a quantity of repair kits equal to 20% of their 2001-02 MDX affected units based on sales the first week of October.

Repair Strategy: The repair is replace both front damper springs.

Customer Notification: Approximately 22,000 vehicles are affected by this campaign. Notifications will be mailed to all known Salt Belt owners (on or about October 11, 2005). You will be notified of the exact customer mailing date by iN Message.

Thank you.