

GM SERVICE AND PARTS OPERATIONS
DCS2017
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 3, 2008

Subject: 05068C - Product Safety Recall
Front Wheel Speed Sensor Corrosion
Erroneous Customer Notification

Models: 1999-2002 Chevrolet Silverado
2000-2002 Chevrolet Tahoe, Suburban
2002 Chevrolet Avalanche
1999-2002 GMC Sierra
2000-2002 GMC Yukon, Yukon XL
Located in the Severe Corrosion States Listed Below

To: All Chevrolet and GMC Dealers

Attention: Service Manager, Parts Manager and Warranty Administrator

Product Safety Recall Bulletin 05068C was released on March 7, 2008 via GM Administrative Message WIR20080121. This amended bulletin provided dealers with revised VIN breakpoints for this recall. The breakpoints changed because GM identified some additional vehicles that moved into the severe corrosion states listed below. These vehicles have been added to the involved vehicle population and their recall eligibility can be confirmed in the GM Vehicle Inquiry System (GMVIS).

The severe corrosion states are:

Connecticut	Maine	New Hampshire	Vermont
Delaware	Maryland	New Jersey	West Virginia
District of Columbia	Massachusetts	New York	Wisconsin
Illinois	Michigan	Ohio	
Indiana	Minnesota	Pennsylvania	
Iowa	Missouri	Rhode Island	

On March 14, 2008 recall notification letters were sent to the owners of these additional vehicles. However, upon further investigation, we have discovered that approximately 24,000 of these vehicles are not being operated in the severe corrosion states listed above. This error resulted from a vehicle leasing industry practice of registering all of their vehicles in certain states even though most of the vehicles are physically not there and are actually being operated in other areas of the country. Therefore, these vehicles will not experience the condition described in the bulletin and should not be included in this recall.

To help correct this mistake and avoid unnecessary repairs, we have “manually closed” recall 05068C in the Required Field Actions section of GMVIS for each affected vehicle. These records can be easily identified by the absence of a paid claim for this recall in the Claim History section. This means that recall labor operations V1410 or V1411 will not be displayed in the subject vehicle’s warranty history.

In such cases, please explain this error to the customer and assure him/her that even though they received a letter, their vehicle does not need the repair required for this recall.

We apologize for any confusion or inconvenience this error may cause. Please contact the GM Dealer Business Center (DBC) if you have any questions about this issue.

END OF MESSAGE
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