



SERVICE ALERT

August 31, 2005

SA05RE-07

NAS:

US Only:

Cda Only:

ATTENTION: *Dealer Principal, General Manager, Sales Manager
Service Manager, Service Advisor, Parts Manager*

Delivery Hold for Pending LR3 Safety Recall

Land Rover North America has informed the National Highway Transportation Safety Administration (NHTSA) and Transport Canada (TC) of its intent to perform a voluntary Safety Recall on a range of 2005 LR3 vehicles imported into the United States and Canadian markets. Information relating to the proposed Recall is posted on the NHTSA and TC web sites. The Recall action will require replacement of fuel tanks on all affected vehicles.

U.S. Federal law requires Retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a Retailer could result in a civil penalty of up to \$5,000 per vehicle.

Your attention is directed to Service Bulletin SRE05-07 "Recall B016 – Quarantine Notification for Affected Vehicles" posted today on InfoTrail which contains more detailed information about the cause of the Recall action and the actions that you and Land Rover will take to deal with customer concerns and an initially tight parts supply.

As additional information becomes available Land Rover will keep Retailers informed of progress and developments relevant to this Recall campaign.



Land Rover North America, Inc.
Land Rover Canada

SERVICE BULLETIN

CIRCULATION:			
Dealer Principal	X	Sales Guide	
Centre Manager	X	Parts Professional	
Sales Manager	X	Warranty Admin	
Business Manager	X	Service Advisor	
Parts Manager	X	Technician	
Service Manager	X		

Bulletin: SRE05-08

Section: RECALL

Date: 02 September 2005

Model: LR3

Applicable to: USA & CANADA

Page 1 of 3

Subject: LR3 Fuel Tank Vapor Recovery Safety Recall B016 – Vehicle Repair Strategy

Service Bulletin SRE05-07, issued 8/31/05 instructed retailers to quarantine a range of 2005 LR3 vehicles and advised of an impending recall campaign. These actions are due to a potential fuel tank related vapor recovery system leak within the affected range of vehicles.

The purpose of this communication is to define the LRNA strategy for managing three populations of affected vehicles:

Group 1 - Retailed customer-owned vehicles that exhibit a fuel tank related fault in service

Group 2 – New and used quarantined vehicles in stock at retailers including loaners fleets

Group 3 - Owner notification process for customer owned vehicles subject to the B016 Recall Campaign

Replacement fuel tanks required for this campaign are in very short supply. The supplier is ramping up production to meet demand over the coming weeks. During this period our plan to manage distribution of fuel tanks is as follows:

Group 1 – To ensure available tanks are routed to customer vehicles off the road for repairs, the following process will be implemented on 9/6/05:

- **All existing backorders for fuel tank PN WHK000147, will be cancelled on 09/05/05**
- If a retailer determines that an LR3 fuel tank requires replacement they must submit a FRED request using normal FRE procedures for approval. Canadian Retailers should contact the Technical Help Line.
- If replacement is approved, LRNA will load a fuel tank order (ZEMG) referencing the subject VIN into SAP for the retailer. The order will be visible to the retailer parts department on the List of Sales Orders screen.
- If the part is in stock it will fill overnight, if not in stock it will show in backorder status. We believe this process will greatly reduce backorder volume and wait time.

- US market AMMs will contact their retailers on 9/6/05 to obtain a list of any customer-owned vehicles currently in your Centre that are awaiting a fuel tank with a pre-existing FRED authorization (issued prior to 9/6/05). VIN-referenced fuel tank orders will be placed for these vehicles and appear on your system as indicated above.
- Canadian retailers that have customer-owned vehicles in their Centres awaiting fuel tanks should contact the Technical Help Line on 9/6/05.

Group 2 – As stocks increase our plan is to allocate fuel tanks to retailers to rectify their inventory prior to sale. A subsequent communication will be issued describing this process. Retailers should not attempt to repair quarantined vehicles until the formal recall repair bulletin is issued.

Group 3 – To manage the launch of the recall campaign we will progressively mail recall notification letters to owners of affected vehicles. Retailers will receive an allocation of fuel tanks in advance of the mailing. It is anticipated the recall mailing will begin in 6 to 8 weeks time.

We will continue to update you on the status of this recall action as more information is available. We have prepared the Q+A below to assist in answering questions you might have. A Q+A document to assist in addressing owner questions is attached to Service Bulletin SRE05-07.

Retailer Q+A

- Q. What do I do if I have a sold, but not delivered vehicle subject to the quarantine?
 A. Explain to the customer that the vehicle is subject to the recall action and retailers are legally obliged to cease delivery of all vehicles affected until such a time as any corrective action has been taken. US Federal law requires Retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a Retailer could result in a civil penalty of up to \$5,000 per vehicle. Retailers should not attempt to repair quarantined vehicles until the formal recall repair bulletin is issued.
- Q. Can I sell/deliver my used vehicles?
 A. Retailers are legally obliged to cease delivery of all vehicles affected until such a time as the recall has been conducted.
- Q. You state that vehicles in customer use are OK to drive, why can't I deliver a new or used vehicle?
 A. Legally Retailers are required to cease delivery of new vehicles identified affected by this recall.
- Q. Can I use my Service Loaners/Demonstrators?
 A. Use of vehicles within the affected VIN range as a demonstrator or loaner vehicle may be considered a violation of federal legislation. We recommend against using such vehicles for demonstrator or loaner purposes. Consult your legal counsel if you have any questions in this regard.

Retailers will receive an additional loaner allocation for every vehicle affected by the quarantine (1 for 1). Vehicles not impacted by the quarantine can then be enrolled in the program. A subsequent announcement will be released outlining this process.

- Q. When will customers be notified about the recall?
A. We plan to notify customers progressively as parts supply increases. We anticipate that will be in approximately 6 – 8 weeks.
- Q. When can I expect tanks to repair my stock vehicles?
A. It may be 6 to 8 weeks before you receive fuel tanks for these vehicles. We are working with the UK to expedite fuel tanks and pull this timing forward. We will update you shortly on the supply plan.
- Q. When will we receive formal Recall instructions?
A. Formal recall documentation will be sent to retailers prior to the distribution of owner notification letters.
- Q. What should I tell a customer who knows about the recall ahead of the customer notification?
A. Tell them that if their vehicle is affected by the recall they will receive a notification letter. Reports from affected markets confirm that leaks from the fuel tank have only arisen when the air temperature is very high (well in excess of 90 degrees F.) and immediately following completely filling the fuel tank. If a customer is concerned about operating the vehicle in these conditions, our advice is to instruct them to fill the fuel tank no more than $\frac{3}{4}$ full. Refer to the Technical Q and A in Service Bulletin SRE05-07 for additional information.



Land Rover North America, Inc.
Land Rover Canada

SERVICE BULLETIN

CIRCULATION:			
Dealer Principal	X	Sales Guide	
Centre Manager	X	Parts Professional	X
Sales Manager	X	Warranty Admin	X
Business Manager		Service Advisor	X
Parts Manager	X	Technician	X
Service Manager	X		

Bulletin: SRE05-10
Section: Recall
Date: 28 September 2005
Model: LR3

Applicable to: USA/CDA

Page: 1 of 2

**Subject: B016 Safety Recall – Customer Vehicles Requiring Repair
Fuel Tank Replacement Prior to Launch of Customer Notification**

Land Rover has decided that Recall B016 is required because a breather pipe located inside the fuel tank may become detached allowing fuel to enter the breather system. The vehicle may exhibit Check Engine lamp illumination, misfire, hesitation, stalling, rough running or difficulty in starting. A fuel smell or in extreme temperature conditions (well in excess of 90°F) a fuel spill from the charcoal canister at the rear of the vehicle can occur.

U.S. Federal law requires Retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a Retailer could result in a civil penalty of up to \$5,000 per vehicle.

Service Bulletins SRE05-07 "Recall B016 – Quarantine Notification for Affected Vehicles" and SRE05-08 "LR3 Fuel Tank Vapor Recovery Safety Recall B016 – Vehicle Repair Strategy" announced a safety quarantine on a number of 2005 LR3 vehicles and a preliminary strategy for Repairs. Service Bulletin SRE05-09 " B016 Safety Recall - Quarantined Vehicles" announced the first procedure for affected vehicle repair utilizing available inventories of replacement tanks. **This bulletin provides recall repair and warranty information for repairs utilizing the recall-specification tank assemblies and the labor times associated with the installation of that replacement tank. Note that the recall-specification tank is a COMPLETE ASSEMBLY including fuel pumps and all internal components. Delivery of this tank will commence in limited quantities this week for customer repairs ONLY.**

Action to be taken for "Group 1" vehicles as defined in Service Bulletin SRE05-08

Customer vehicles exhibiting a fuel tank problem will continued be repaired following the FRED (Technical HelpLine for Canada) procedure established in Service Bulletin SRE05-08 for "Group 1" vehicles.

See Claim Reimbursement section for details for entering claims for repairs utilizing recall-specification tanks. Once the repair has been completed, follow standard warranty claim procedures. Claiming B016 against a VIN will identify that the vehicle has had Recall Action B016 performed.

PARTS SUPPLY

Fuel Tank WHK000147 will no longer be used to affect repairs to customer vehicles.

Recall-specification tank WHK500220 may be obtained following FRED procedures for US Retailers or for Canadian Retailers by contacting Service Technical HelpLine as outlined in Service Bulletin SRE05-08.

The new tank assembly remains in short supply and Land Rover inventories do not yet permit sale of tanks for repair of unsold quarantined vehicles. A complete Technical Bulletin and Service Bulletin set supporting the Recall will be issued when tank supplies are sufficient to repair these vehicles.

New tanks supplies from Land Rover are only available to affect **urgent repairs on customer vehicles with confirmed fuel tank concerns.**

WHK500220Fuel Tank Assembly Qty 1

Any repair to a CUSTOMER VEHICLE that exhibits a tank defect requires the use of the FRED/HelpLine approval process to ensure that correct diagnostic information is utilized and appropriate actions are taken.

Removed fuel tanks must be safely disposed of locally unless otherwise advised by the FRED/HelpLine process.

CLAIM REIMBURSEMENT INFORMATION FOR CUSTOMER REPAIR VEHICLES

When a repair is completed on a vehicle, the warranty claim should be submitted quoting program code **B016** together with the appropriate Option Code. As option codes are used, there is no requirement to enter parts or labor. They are provided for information only in the table below.

IMPORTANT NOTE: The Option Codes for this phase of the Recall have been changed and the labor times have been adjusted to reflect the nature of the fuel tank. Because the recall-specification tank is a complete assembly including fuel pumps and other internal components, disassembly/reassembly time for these components from the removed tank to the replacement tank has been **ELIMINATED**.

NOTE: GTR lookup sequence is as follows:

GTR Home > NAS > Service Information/ LA LR3/2005 > Workshop Manuals > Discovery 3 / LR3 2005 Workshop Manual > Bookmark "Powertrain/Fuel System/310-01B : Fuel Tank and Lines - 4.4L" > Link "Fuel Tank (19.55.01)"

Retailers should follow the tank removal procedure outlined on GTR with the important exception that **no disassembly of the tank is required**. The removal process should be halted when the GTR process indicates that disassembly is not required if the tank has been removed for access to other components (Step 15). Then the installation of the new tank (HK500220) should be undertaken.

Drive in/drive out can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Program Code	Option	Job Description	SRO	Time (Hours)	Part Number	Part Description	QTY	Misc Expense
B016	B	Renew fuel tank	19.55.89/44	1.3	WHK500220	Fuel Tank Assembly	1	
B016	C	Renew fuel tank Drive in/ Drive out	19.55.89/44 02.02.02	1.3 0.2	WHK500220	Fuel Tank Assembly	1	

NOTE: The SRO and part number are different from the previously announced interim repair options. Ensure that you only use this warranty information for **customer vehicles repairs utilizing fuel tank WHK500220 at the current time**. Repair claims covering **customer owned vehicles that exhibit fuel tank defects** (Group 1 vehicles) should now be submitted following standard procedures utilizing the Option Codes listed above.

Retailers will NOT be able to see B016 as an open Service Campaign in DDW against affected VINs because the action has not yet been made "visible." However, the Campaign is properly loaded to accept and process claims. Vehicles repaired under the provisions of Service Bulletin SRE05-09 and this Bulletin will be processed, the Retailers paid and the vehicles excluded from the Owner mailing when it is generated. Always ensure that repairs are being made on vehicles within the affected VIN range (5A000360 to 5A342827).



SERVICE ALERT

October 20, 2005

SA05RE-10

NAS:

US Only:

Cda Only:

ATTENTION: Centre Manager, Sales Manager,
Service Manager, Service Advisor, Technician
Parts Manager, Warranty Admin

RECALL B016 – Fuel Tank Replacement

Land Rover has decided that defects that relate to motor vehicle safety exist on some model year 2005 Land Rover LR3 vehicles:

NOTE: Check the disposition of any vehicle using the Land Rover GACES Direct Dealer Warranty "Vehicle Inquiry" screen. All affected vehicles currently quarantined in Retailer inventory as new or used vehicles must be repaired prior to sale.

See the bulletins listed below posted on the InfoTrail and tomorrow on GTR Internet sites for detailed descriptions of this Recall Action.

- **Technical Information Bulletin**
RB016 – RECALL: Fuel Tank Replacement
- **Service Bulletin (United States)**
SRE05-12 – Vehicle Safety Recall B016 – (NHTSA # 05V-376)
- **Service Bulletin (Canada)**
SRE05-12C – Vehicle Safety Recall B016 (TC# 05-249)
- **Service Bulletin**
SWA05-16 – Campaign X016 LR3 Customer Care Initiative
- **Service Alert**
SA05RE-10 - RECALL B016 Fuel Tank Replacement

This Alert has been e-Mailed to all Retailers. Owner notification will be sent starting in late October 2005.

NOTE: All retailer personnel should familiarize themselves with the content of the above listed bulletins as they relate to their contact with customers and with their job activities.



Land Rover North America, Inc.

SERVICE BULLETIN

CIRCULATION:			
Dealer Principal	X	Sales Guide	
General Manager	X	Parts Professional	X
Sales Manager		Warranty Admin	X
Business Manager		Service Advisor	X
Parts Manager	X	Technician	
Service Manager	X		

Bulletin SRE05-12

Section: Recall

Date: 21 October 2005

Model: LR3

Applicable to: USA

Page: 1 of 6

Attachments Sample Owner Letter
Technical Q&A

Subject: SAFETY RECALL B016 – NTSA # 05V-376

A possible defect that relates to motor vehicle safety may exist in some 2005 model year LR3 vehicles imported by Land Rover North America, Inc.

DESCRIPTION OF DEFECT

Land Rover has decided to recall all vehicles in the affected VIN ranges to install a replacement fuel tank. Under certain circumstances the fuel tank internal breather tube can become disconnected. When the fuel level in the tank is above the level of the detached joint, fuel may then enter the breather tube. The vehicle may exhibit a Check Engine (MIL) symbol illumination, fuel odor, and drivability concerns such as hesitation, misfire, stalling, rough running or difficulty in starting. If the amount of fuel flowing into the breather pipe reaches the vapor canister and exceeds its capacity, the excess fuel may be discharged onto the ground. Liquid fuel, in the presence of an ignition source could result in a fire.

VEHICLES INVOLVED/CUSTOMER NOTIFICATION

NOTE: Some vehicles within the affected VIN range may have been corrected under the provisions of the previously announced Service Quarantine associated with this Recall. These vehicles are excluded from this Recall Action since the repair and components provided in the quarantine period were inspected to ensure that the production date code of the replacement component was after the correction was implemented in production. In such cases the Recall will have been claimed as specified in the Service Bulletin instructions and the VIN will have been cleared by the Warranty system.

A total of 17,284 vehicles sold in the United States (of 17,950 affected vehicles) are involved in this Recall action. VIN ranges for vehicles affected by the Recall are provided below:

LR3 (LA) 5A000360 to 5A342827

Customer notification will begin in late October 2005 commencing in the following warm climate locations.

Alabama	Arizona	Arkansas	California	Florida
Georgia	Hawaii	Louisiana	Mississippi	Nevada
New Mexico	North Carolina	Oklahoma	Puerto Rico	South Carolina
Tennessee	Texas	Utah		

A sample of the customer notification letter is attached to this bulletin.

Federal law requires Retailers to complete any outstanding safety recall service before a vehicle is delivered to the buyer or lessee. Violation of this requirement by a Retailer could result in a civil penalty of up to \$5,000 per vehicle.

WORK PROCEDURES

Vehicles in the affected VIN range will have the fuel tank replaced. Refer to Technical Information Bulletin RB016 "RECALL: Fuel Tank Replacement" for detailed repair procedures.

STATUS CHECKING/VEHICLE IDENTIFICATION

You may check the disposition of any vehicle using the Land Rover DDW vehicle history screen. In order to prevent recall duplication always verify the status of a Recall or Service Action using DDW.

Ensure that any outstanding Service Campaigns against a vehicle in this Recall are identified, that any required parts are available and that shop time is allocated to affect those repairs in conjunction with the B016 Recall activity.

PARTS SUPPLY

The complete tank assembly including the fuel pump and sender units must be used for this campaign.

NOTE: Inventory levels of tanks do not yet permit unlimited ordering of replacement fuel tanks. Each retailer will receive an AUTOMATIC DISTRIBUTION of the fuel tank as a start toward repair of vehicles under this Recall.

- All Retailers will receive an allocation proportionate to their sales volume of affected vehicles.
- Additional tanks will be initially allocated to those Retailers in the warm climate states to which the first wave of notifications will be mailed.
- Large volume Retailers will receive multiple shipments as required to reach their allocation percentage.
- The initial supply is intended for customers requesting Recall repairs.

The following parts are necessary to carry out this recall. Retailers will be notified when normal ordering processes can be undertaken.

WHK500220Fuel Tank Qty 1

Removed tanks must be safely disposed of following local regulations and established Land Rover policy.

CLAIM REIMBURSEMENT INFORMATION

Warranty claims should be submitted quoting program code **B016** together with the appropriate option code. As option codes are used, there is no requirement to enter parts or labor. They are provided for information only.

Drive in/drive out can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Program Code	Option	Job Description	SRO	Time (Hours)	Part Number	Part Description	QTY	Misc Expense
B016	B	Replace fuel tank	19.55.89/44	1.3	WHK500220	Fuel Tank Assembly	1	
B016	C	Replace fuel tank	19.55.89/44	1.3	WHK500220	Fuel Tank Assembly	1	
		Drive in/drive out	02.02.02	0.2				

Warranty claims should be submitted in accordance with the current Land Rover Warranty Policy and Procedures Manual and its amendments unless stated otherwise in this Recall Action.

Refer to Service Bulletin SWA05-16 "Campaign X016 LR3 Customer Care Initiative" for information about the customer care program associated with this Recall action.

SAMPLE OWNER LETTER

RE: Safety Recall Action B016 - Fuel tank replacement

Vehicles Affected: Land Rover LR3

Model Year: 2005

Dear Land Rover Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Land Rover has decided that a defect, relating to motor vehicle safety, exists in certain 2005 model year LR3 vehicles. These vehicles may have fuel tanks that contain an internal vapor recovery system fault. A breather tube can become detached inside the tank. Your vehicle is included in this recall action.

What is the concern?

If the fuel level in the tank is sufficiently high, fuel can enter the detached breather tube. The vehicle may exhibit "Check Engine" warning lamp illumination, fuel odor, and drivability concerns such as hesitation, misfire, stalling, rough running or difficulty starting. If the amount of fuel flowing into the breather tube reaches the vapor canister and exceeds its capacity, the excess fuel will be discharged onto the ground. Liquid fuel, in the presence of an ignition source, could result in a fire.

What will Land Rover and your Land Rover Retailer do?

An authorized Land Rover Retailer will inspect, and if indicated, replace your fuel tank free of charge with a fuel tank that has an improved design.

What should you do?

Please contact your authorized Land Rover Retailer at your earliest convenience to schedule an appointment to have Safety Recall Action B016 completed on your vehicle. In the time prior to the Recall repair Land Rover recommends, as a precaution, that your fuel tank be filled **no more than 3/4 full**. This precaution will reduce the likelihood of fuel ingress into a breather tube that might have detached. The precaution is particularly important in hot climate conditions.

How long will it take?

Expected repair time is estimated to be approximately two hours to install a new fuel tank. However, due to service scheduling requirements at the Retailer, your vehicle may be needed for a longer period of time.

Attention Leasing Agencies:

Federal regulations require that you forward this recall notification to the lessee within TEN days.

Moved or no longer own a Land Rover?

If you are no longer the owner of this vehicle, Land Rover would greatly appreciate the name and address of the new owner, using the enclosed return postage-paid card.

Should you have the need to contact Land Rover by mail, please use the following address:

Land Rover North America
ATTN: Customer Relationship Center
555 MacArthur Boulevard
Mahwah, NJ 07430-2327

What should you do if you have further questions?

Should you have any questions regarding this Recall Action or need assistance in locating your nearest authorized Land Rover Retailer, please contact the Land Rover Customer Relationship Center at: 1-800-637-6837, Option 9. You can also contact Land Rover by e-mail: Visit the web site www.landroverusa.com and send an email from the "Contact Us" section.

If an authorized Land Rover Retailer fails or is unable to satisfactorily answer your concerns about this notice, without charge within 60 days, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or log on to www.safercar.gov to submit a complaint electronically.

We appreciate your confidence in our product and wish to do everything we can to retain that confidence. Land Rover in cooperation with our authorized Retailer will strive to minimize any inconvenience to you caused by this campaign.

Sincerely,



Benjamin I. Weiner
Customer Satisfaction Manager

Technical Q&A



FOR USE ON INQUIRY	
Land Rover Recall B016	
LR3	
Fuel tank – leak from vapor recovery system	

Main Message: An issue has been identified on a number of 2005 MY LR3 vehicles built up to the end of April 2005 (VIN range LA000360 to LA342827).

Some of the affected vehicles may contain a breather pipe that was not made to specification. This may result in excessive swelling and cracking of a retaining grommet and subsequent detachment of the breather pipe from a connector tube. When the fuel level in the tank is above the level of the detached joint, fuel may then enter the breather pipe. The vehicle may exhibit MIL illumination, fuel odor, and drivability concerns such as hesitation, misfire, stalling, rough running or difficulty in starting. If the amount of fuel flowing into the breather pipe reaches the vapor canister and exceeds the canister capacity, the excess fuel may be discharged onto the ground. Fuel leaks have been reported only in hot climatic conditions, usually after the vehicle has been refueled.

Q1 Why is Land Rover recalling certain LR3 models?

A Land Rover is conducting a voluntary safety recall involving LR3 vehicles to replace the fuel tank.

Q2 Can you tell me more about what is wrong with the vehicles?

A There is a quality concern with the fuel tank vapor recovery system piping that is internal to the fuel tank.

Q3 How would the customer become aware of potentially having this concern?

A Symptoms that may be noticed by a customer are Check Engine (MIL) symbol illumination, fuel odor, and drivability concerns such as hesitation, misfire, stalling, rough running or difficulty in starting. In certain circumstances when the outside air temperature is very high, fuel may be expelled out of the charcoal canister mounted at the rear of the vehicle.

Q4 Does this recall affect vehicle safety?

A Land Rover is treating this voluntary Recall as a Safety Recall.

Q5 Has Land Rover received many complaints?

A To date Land Rover has received a limited number of reports of this condition from some markets where there have been sustained high ambient temperatures.

Q6 Have there been any accidents or injuries?

A There have been no injuries or accidents associated with this concern.

Q7 How was the condition discovered?

A The condition was first reported to us from our Middle East market where fuel was seen to be leaking from the underside of the vehicle immediately after the vehicle has been refueled.

Technical Q&A



- Q8** Is the defect connected with the fuel tank leading you to any concerns regarding the reliability of a system, which is supposed to be designed and engineered for the passengers' safety? What type of measures are you planning to take?
- A We have no concerns with the reliability of the fuel tank. This issue is a quality concern associated with one of the components integral to the fuel tank that was manufactured away from specification by the supplier.
- Once tanks are replaced on affected vehicles, there is no need to undertake any additional work to ensure the fuel tank system is reliable and safe.
- Q9** What has Land Rover done in production?
- A Land Rover and the fuel tank supplier have worked closely together to ensure that fuel tank components are manufactured to the required specification.
- Q10** What will authorized repairers do to the vehicles?
- A Authorized repairers will replace the fuel tank with a known good fuel tank.
- Q11** Which vehicles are affected by this recall?
- A 2005 MY LR3 vehicles built up to the end of April 2005 (VIN range LA000360 to LA342827).
- Q12** Are other Land Rover models affected by these actions?
- A No other models are known to be affected.
- Q13** Are parts available to rework vehicles?
- A Parts will be available at campaign launch.
- Q14** How much will the recall cost Land Rover?
- A Cost was not a factor in deciding to recall these vehicles.
- Q15** How do I know if my LR3 vehicle is affected?
- A All owners of potentially affected vehicles will shortly receive a letter inviting them to contact a Land Rover authorized repairer for the work to be carried out.
- Q16** How long does it take for the car to be inspected and repaired?
- A The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take no longer than two hours to complete. Naturally, due to dealer schedules, vehicles may be required for longer.
- Q17** Can I continue to drive my LR3 vehicle safely until it has been recalled?
- A Reports from affected markets confirm that this issue has only arisen when the air temperature is high and usually immediately following completely filling the fuel tank. We recommend a customer fill the fuel tank no more than ¾ full until the Recall has been performed.