



VIA: CERTIFIED MAIL, RETURN RECEIPT REQUESTED, AND
FIRST CLASS MAIL

RE: VEHICLE SAFETY DEFECT OWNER NOTIFICATION, OV5-369

Dear Country Coach Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act, CFR 49, 573.5 and 573.6.

DESCRIPTION OF SAFETY DEFECT:

Country Coach has decided that a defect which relates to motor vehicle safety exists in certain 2006 Bus Conversions that it has manufactured. That all or some of buss bar termination screws may not be tightened securely in the Alternating Current Power Distribution Panel (ACPDP). Should these screws not be torqued properly, the unit could have erratic or loss of power, unexplained power drops, loss of ground to the system, hotspots at points of connection and in rare circumstances, even a fire.

MODELS AFFECTED:

2006 Bus Conversion manufactured from February 2005 to July 2005.

VIN Range: 2PCW3349251029423 – 2PCW3349951028578

Specific Bus Conversions Affected:

L028, L029, L030, L031, L032, L033, L034, L035, L036, L037, L038 AND L039 **ONLY**

Country Coach has determined that the repair for this safety defect will be the inspection and re-torquing of all buss termination bars in the vehicle. The repair and associated parts will be performed and provided at no cost to the owner. The labor required to re-torque these screws is not expected to exceed one (2.0) hour. Please present this letter and the enclosed warranty claim to the dealer when you take your motor home in to be serviced. The service facility that does the repairs will need the warranty claim for their billing.

If you need assistance in locating your nearest Country Coach dealer, please contact Country Coach's customer service department at 1-800-452-8015. The service department will refer you to a service facility near you. Country Coach has provided all of its dealers with instructions for making the necessary repairs. If your dealer fails to

VEHICLE SAFETY
DEFECT NOTICE

If the condition is not adequately repaired within a reasonable time, the owner may be entitled to an identical or reasonably equivalent motor home at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with owners and to repair their motor homes as soon as possible. You should be aware that owners are instructed to contact the customer service department if their dealer does not remedy the condition within three (3) days of the mutually agreed upon service date. Owners are also advised to contact the National Highway Traffic Safety Administration if the condition is not remedied without charge and within a reasonable time (Please see the enclosed Letter to Country Coach Owners).

Sincerely,

A handwritten signature in black ink, appearing to read "Gary Dwyer". The signature is fluid and cursive, with the first name "Gary" being more prominent than the last name "Dwyer".

Gary Dwyer, Director, QA and Compliance
Country Coach, Inc.

Enclosure: Customer Notification

cc: Dick Sabath, QA and Compliance Administration, Country Coach, Inc.



COUNTRY COACH

2005 SEP -8 P 12:00

VIA: CERTIFIED MAIL, RETURN RECEIPT REQUESTED, AND
FIRST CLASS MAIL

OFFICE OF
DEVELOPMENT AND INVESTIGATION

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remedy the noncompliance on the agreed upon service date or within three (3) days of the scheduled service date, please contact Country Coach customer service by calling 1-800-452-8015 and ask for the Technical Service Representative handling this recall.

You may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of a problem associated with this recall. For more information regarding this contact Country Coach Inc. Compliance Administration at 1-800-452-8015, extension 8382.

If after contacting both your dealer and Country Coach you are not satisfied that the noncompliance has been remedied within a reasonable time, and at no cost to you, you may wish to contact the National Highway Traffic Safety Administration:

Administrator
National Highway Traffic Safety Administration
400 7th Street, S.W.
Washington D.C. 20590

Vehicle Safety Hotline's toll free number: 1-888-327-4236 (TTY: 1-800-424-9153)

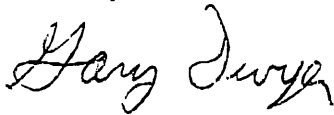
On-line at: [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV)

Federal regulations requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days after receipt of the original notification.

If you no longer own this motor home, please complete and return the Vehicle Owner Reply Card in the self-addressed postage paid envelope included in this package.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,



Gary Dwyer, Director, QA and Compliance
Country Coach, Inc.

cc: Dick Sabath, QA and Compliance Administration, Country Coach, Inc.

Enclosures (2): Vehicle Reply Card
Warranty Claim