

TO: «DEALER»  
FROM: Tom Van Susteren – Customer Service : Field Upgrades and Recalls  
DATE: August 19, 2005  
SUBJECT: Recall Notice 05V-351 Pedestal Seat Mounting



## VEHICLE SAFETY DEALER NOTIFICATION - IMPORTANT

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Failure to repair within sixty (60) days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owner may be entitled to an identical or reasonable equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the attached copy of the letter that is being sent to owners, the owners are being instructed to contact Pierce customer service if their dealer does not remedy the condition within three (3) days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

### DEFECT INVOLVED

Pierce Manufacturing has decided that a defect, which relates to motor vehicle safety, exists in the mounting of certain pedestal seats used on certain Pierce custom chassis with Command Cabs. The pedestal seats were also used in certain Pierce custom rescue bodies. All of the trucks were built during the following model years:

Dash, Lance, Enforcer, Quantum and Saber 1999 - 2004

Certain pedestal type seats used in Command Cab and rescue body offerings do not meet the pull test requirements of FMVSS 207. In some cases the pedestal seat was mounted by drilling and tapping the cab or body floor. In the event of a vehicle accident, the pedestal seat drilled and tapped fasteners could fail to restrain the seat.

It is the dealer's responsibility to contact the fire departments on the attached list to schedule service for this remedy.

### VEHICLES INVOLVED

Involved vehicles have been identified by Pierce job numbers and are listed on the attached report. Computer listings contain the complete Job number, owner name and address data. Owner name and address data furnished will enable dealers to follow up with owners involved in this campaign.

### METHOD OF PAYMENT

Payment for the service work involved in this recall will be via the Pierce warranty system.

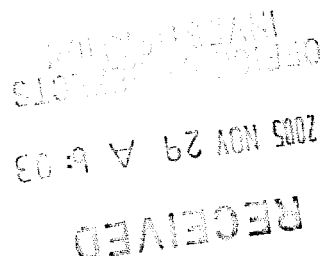
### REMEDY SERVICE INSTRUCTIONS

Service instructions are included with this notification.

Sincerely,  
Pierce Manufacturing

Tom Van Susteren  
Customer Service: Field Upgrades and Recalls

Customer Service  
2600 American Drive - Post Office Box 2017  
Appleton, Wisconsin 54912-2017  
(888) 974-3723 (920) 832-3260





Tom Van Susteren  
10/20/2005 10:07 AM

To:  
cc:  
Subject: Pedestal Seat Mounting Recall NHTSA 05V-351 74B141

Pierce Manufacturing has decided that a defect exists in the mounting of certain pedestal seats used on certain Pierce custom chassis with Command Cabs. The pedestal seats were also used in certain Pierce custom rescue bodies. All of the trucks were built during the following model years:

Dash, Lance, Enforcer, Quantum and Saber 1999 - 2004

Certain pedestal type seats used in Command Cab and rescue body offerings do not meet the pull test requirements of FMVSS 207. In some cases the pedestal seat was mounted by drilling and tapping the cab or body floor. In the event of a vehicle accident, the pedestal seat drilled and tapped fasteners could fail to restrain the seat.

Both the pedestal seat-to-riser and riser-to-floor bolts must be inspected. All of the pedestal seat mounting fasteners must be 7/16-20 UNF (fine thread). All fasteners must be bolt and flange locknut. If you find tapped fasteners or course thread fasteners other than 7/16-20 UNF, these fasteners must be removed and replaced with the 7/16-20 UNF bolt and locknut fasteners provided.

**Please Note: Some pedestal seats may use an aluminum or stainless steel seat riser. This riser can be distinguished by the four mounting flanges. The aluminum or stainless steel seat risers must be replaced with a steel seat riser. These seat risers will have eight floor mounting bolts. Replace all eight floor mounting fasteners with 7/16-20 UNF bolts and locknuts. It may be useful to contact a capable person with access to the truck to ascertain whether the risers on the truck listed are aluminum or stainless steel to save yourself two trips to the truck. If the riser(s) are aluminum or stainless steel please notify me and I will expedite shipment of a new steel riser. Check all seat risers with a magnet to make sure the seat riser is steel. All seat risers must be steel only, no aluminum or stainless steel risers are permitted.**

This recall affects only pedestal seats mounted in Pierce Manufacturing vehicles. The designation of this recall for Warranty purposes is 74B141. The procedure is best performed by two people as one person is needed to hold the wrench on top while the nuts are torqued from underneath. The second persons actual participation is minimal but is advised. The time allowances for one man are as follows are 2.0 per seat. Please note in your truck lists how many seats are in each truck.

Parts are being shipped at the time of this communication.



05V-351 Dealer Letter - pedestal seat mounting recall 10\_18\_05.



05V-351 Customer Letter - pedestal seat mounting recall 10\_18\_05.



05V-351 Remedy instructions - pedestal seat mounting recall 10.12.05

Tom Van Susteren