



**Mack Trucks, Inc.**

# **Safety Recall ALERT**

**Date:** 29 June 2005 (Supercedes Alert dated 06/27/05) **Number:** SRA-411-001  
**To:** A325, A342, A544, C630, C632, D353, D585, F291, N904, N936  
**Attention:** Service Manager, Warranty Manager, Parts Manager, Dealer Principal  
**From:** Regulatory Compliance Department  
**Subject:** Safety Recall SC0302, CL733 Steering Gear Fastener Torque

**This alert is being reissued to revise the torque values for the various master and slave steering gear mounting bolts.**

**Safety Recall Summary:**

On 12 Mack CL733 model chassis, the bolts that attach the main steering gear and the slave steering gear to the frame may be under-torqued. The dealers who have sold vehicles subject to this recall are as follows:

Dealer #	Dealer Name	Model / Serial Number
A325	Gabrielli at JFK	CL733 - 2052
A342	Shaw Mack	CL733 - 2011
A544	Beam Mack	CL733 - 1816
C630	Gainesville Truck Center	CL733 - 1859
C632	Worldwide Knoxville	CL733 - 1840
D353	Clarksburg Mack	CL733 - 1866
D585	Diesel Truck Sales	CL733 - 1877
F291	East Texas Mack	CL733 - 1673
N904	Babine Truck and Equipment	CL733 - 2010
N936	Mack Ste Foy Inc.	CL733 - 1790
N936	Mack Ste Foy Inc.	CL733 - 1843
N936	Mack Ste Foy Inc.	CL733 - 2012

**IMPORTANT NOTE:** Included with this alert is the list of vehicles along with current owners of vehicles that have been warranty registered. In some cases, we state that the “customer is not on file”. If this is the case, we ask the dealer to research their records and vehicle inventory.

Also, we are asking the Dealers to call the customers to make arrangements to have these vehicles corrected. The Dealer Instruction section below explains this and specifies the labor code.

**Dealer Instructions:**

Since there is such a small population of vehicles involved, we ask that the dealer call the owner to schedule the repair of the vehicles. Mack Trucks will track the claims to see that all vehicles were corrected.

The labor code for the repair is **411 5G SF 95** (includes 0.4 hr to check torque and 0.2 hr take charge time).

All bolts attaching the main steering gear and the slave steering gear to the frame must be torqued. Torque the various bolts used to the values shown in the chart below:

Master Gear		
# of Bolts	Bolt Size	Torque
4	M16	305 N·m (225 lb.ft)
1	M24	780 N·m (575 lb.ft)
Slave Gear		
4	M16	305 N·m (225 lb.ft)
1	M20	610 N·m (450 lb.ft)

**Dealer's Responsibility:**

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to insure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer. All Safety Recalls, which affect new or used inventory, must be performed before the vehicle is sold or leased.

Additionally, Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall, the vehicle must be addressed before releasing it to a customer.

**Questions:**

Contact the Regulatory Compliance Department at (336) 393-2233 if you have questions.

CL733 With Potential Insufficient Steering Gear Bolt Torque

CHASSIS	CHASSIS VIN NUMBER	DEALER CODE	Current Owner	Street	Town	State & Zip
CL733 - 1673	1M2AD64Y96M001673	F291	5 J TRUCKING	812 CR 367	PALESTINE	TX 75801
CL733 - 1790	1M2AD64Y26M001790	N936	LOCATION ROLLAND FORTIER	825, RUE FERNAND DUFO	VANIER	PQ G1M3B2 0
CL733 - 1816	1M2AD64CX6M001816	A544	BENJAMIN R WRIGHT	2625 BRONSON HILL ROA	AVON	NY 14414
CL733 - 1840	1M1AD65Y96M001840	C632	BULLDOG LEASING CONP ANY	302 NORTH AVE	KNOXVILLE	TN 37917
CL733 - 1843	1M1AD64Y26M001843	N936	LE GROUPE G.D.Y. INC TRAN	171, RUE DE L'ECLUSE	SACRE-COEUR	PQ G0T1Y0 0
CL733 - 1859	1M1AD64Y66M001859	C630	GAINESVILLE TRUCK CENTER,	2145 ATHENS HWY	GAINESVILLE	GA 30503
CL733 - 1866	1M2AD64C36M001866	D353	CLARKSBURG MACK S&S, INC.	U.S. RT. 19 NORTH	CLARKSBURG	WV 26301
CL733 - 1877	1M1AD64Y86M001877	D585	LEE WOOD CONTRACTING	930 WAGNER	ESSEXVILLE	MI 48732
CL733 - 2010	1M2AD64C46M002010	N904	GREG JAGO	13545 CHIEF LAKE RD.	PRINCE GEORGE	BC V2K5K1 0
CL733 - 2011	1M2AD64C66M002011	A342	BRUCE D BOLING	1911 19TH STREET	ALTOONA	PA 16601
CL733 - 2012	1M1AD64Y86M002012	N936	TRANSPORT JENNOIS INC.	1007, BOUL HAMEL	SAINT-FELICIEN	PQ G8K1X9 0
CL733 - 2052	1M2AD64C96M002052	A325	VACTOR MANUFACTURING, INC	1621 S. ILLINOIS ST.	STREATOR	IL 61364