## **Mazda North American Operations**

# Electronic Field Communication

Information

eFC Number:

Date: Tuesday, July 19, 2005

Subject:

Prenotification of RX-8 Lower Arm Ball Joint Recall 3405G

**Originating** 

Name:

**Hazel Tippings** 

Dept:

**Technical Operations** 

Summary: Prenotification of RX-8 Lower Arm Ball Joint Recall 3405G. Dealers will be requested to immediately discontinue selling and installing certain lower control arm parts and ship them to facing PDC.

See Also eFC Number(s):

Dealer Communication	on: Yes 🗌		
Additional Contacts:			
eFC Type: Sales Operations: Fixed Operations:		Concur:	Melissa Rimoldi

### Communication

The following information will be e-mailed later today to the dealers.

#### **Attention Mazda Service and Parts Managers:**

Please be advised MNAO has notified NHTSA of a possible defect related to the Lower Suspension Ball Joint on approximately 27,800 2004-2005 RX-8 vehicles.

Owners of record will be notified via first-class mail after repair instructions have been provided to dealers and parts are available.

Effective immediately, dealers must discontinue selling or installing the following RX-8 service parts:

RX-8 Lower Control Arms F151-34-300 and F151-34-350



#### **Mazda North American Operations**

Please return any inventory of these parts to your facing PDC using a blue MRA form. Returns will not affect your accrual or be charged restocking fees.

The revised part numbers F151-34-300A or F151-34-350A are not subject to the quality concern and can be used for repairs as needed.

From:

on behalf of Technical Services Department

Subject:

Prenotification of RX-8 Lower Arm Ball Joint Recall 3405G

Importance: High

#### Attention Mazda Sales, Service and Parts Managers:

Please be advised MNAO has notified NHTSA of a possible defect related to the Lower Suspension Ball Joint on approximately 27,800 2004 RX-8 vehicles.

Two non-retailed vehicles have been identified as requiring the recall before customer delivery. The two dealers with these vehicles in their inventory will be notified today of a stop delivery on the units.

Owners of record will be notified via first-class mail after repair instructions have been provided to dealers and parts are available.

Effective immediately, dealers must discontinue selling or installing the following RX-8 service parts:

RX-8 Lower Control Arms F151-34-300 and F151-34-350

Please return any inventory of these parts to your facing PDC using a blue MRA form. Returns will not affect your accrual or be charged restocking fees.

The revised part numbers F151-34-300A or F151-34-350A are not subject to the quality concern and can be used for repairs as needed.