

NISSAN

NISSAN NORTH AMERICA, INC.

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September 1, 2005

Mr. George Person
Chief, Recall Analysis Division
Office of Defects Investigation
Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Ref: 05V-319

Dear Mr. Person:

The enclosed communication is being provided pursuant to 49 CFR Part 573.6(c)(9).

Technical Compliance Department

Encl.

05U-319

Subject: 2003-2005 Murano Alternator Voluntary Safety Recall Campaign

Attention - Dealer Principals, Parts and Service Managers

***** Owner Response *****

For most campaigns, we experience a high initial response from owners which then lessens over time. However, for this campaign, we are continuing to experience a high response rate. Murano owners tend to exhibit a high pride of ownership and it is believed this is a major reason we continue to experience a high response rate.

Unfortunately, the increased response rate has caused the demand for alternators to exceed our production rate. While Nissan is taking steps to improve the production rate, there is a need to manage the parts supply.

***** Parts Availability *****

The first priority is to provide alternators for the limited number of owners who may actually experience alternator failure. To date, this appears to be approximately less than 1,500 vehicles per month. Our records indicate there are approximately 7,000 alternators in dealer inventory at this time. Nissan recommends that you keep a minimal supply on hand (2-3) to satisfy these situations.

For all other Murano owners who are affected by this campaign, Nissan is scheduling weekly shipments to your dealership based on campaign claims (your weekly average for prior 3 weeks). Each dealer will receive a minimum of 1 alternator each week. Nissan is requesting that you manage this supply by scheduling appointments for affected Murano owners based on your remaining inventory and scheduled weekly shipments. Your Dealer Parts and Service Manager (DPSM) will inform you of the quantity of alternators you can expect to receive each week.

Effective immediately, the alternators are being placed on sales restriction. If you have a need for alternators beyond your weekly shipments, please contact your DPSM. When the normal parts ordering process is reinstated for the alternators, you will be notified.

***** Core Returns *****

Please continue to return cores as quickly as possible.

Your support to help us manage the parts availability for this campaign is definitely appreciated.

Nissan Parts and Service Operations
09/01/2005