



Mack Trucks, Inc.

Safety

Recall

ALERT

Date: August 17, 2005 **Number:** SRA-136-001
To: All U.S. & Canadian Distributors
Attention: Service Manager, Warranty Manager, Parts Manager, Dealer Principal
From: Regulatory Compliance Department
Subject: Safety Recall, SC0300, Holland AD Series (AD123, 246, 369) Air Suspension

Safety Recall Summary:

Holland has determined that certain AD Series suspensions produced in 2004 have Transverse Beams (T-Beams) manufactured with end castings that do not conform to Holland's material specifications.

These non-conforming end castings may fracture and fail under normal loads.

The number of vehicles affected is approximately 115 (79 US and 36 Canada)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to insure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer. All Safety Recalls, which affect new or used inventory, must be performed before the vehicle is sold or leased.

Additionally, Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle lists are available on the Trucks Dealer Portal.
- Parts are available. Place all orders for the Holland Repair Kit, 3889-48100436WARRANTY, for Safety Recall SC0300 through the MACKnet Order Management System utilizing the VDSP option. Place the orders on the Special Holland Blanket PO SMH 3889 99. The kit will be shipped freight prepaid.
- Repair Instructions are posted on the Trucks Dealer Portal.
- Dealer Lists will be mailed on August 18, 2005. Only the dealers having new vehicle inventory and/or having sold product affected by this safety recall will receive a dealer list.
- Owner notices will be mailed on August 19, 2005.

Questions:

Contact the Regulatory Compliance Department at (336) 393-2233 if you have questions.

**Mack Trucks, Inc.**

Safety Recall ALERT

Date: August 17, 2005 **Number:** SRA-136-002
To: All U.S. & Canadian Distributors
Attention: Service Manager, Warranty Manager, Parts Manager, Dealer Principal
From: Regulatory Compliance Department
Subject: Safety Recall, SC0301, Holland AD Series (AD 252, 378) Air Suspension

Safety Recall Summary:

Holland has determined that certain AD Series suspensions produced in 2004 have Transverse Beams (T-Beams) manufactured with end castings that do not conform to Holland material specifications.

These non-conforming end castings may fracture and fail under normal loads.

The number of vehicles affected is approximately 28 (20 US and 8 Canada).

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to insure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer. All Safety Recalls, which affect new or used inventory, must be performed before the vehicle is sold or leased.

Additionally, Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle lists are available on the Trucks Dealer Portal.
- Parts are available. Place all orders for the Holland Repair Kit, 3889-48100437WARRANTY, for Safety Recall SC0301 through the MACKnet Order Management System utilizing the VDSP option. Place the orders on the Special Holland Blanket PO SMH 3889 99. The kit will be shipped freight prepaid.
- Repair Instructions are posted on the Trucks Dealer Portal.
- Dealer Lists will be mailed on August 18, 2005. Only the dealers having new vehicle inventory and/or having sold product affected by this safety recall will receive a dealer list.
- Owner notices will be mailed on August 19, 2005.

Questions:

Contact the Regulatory Compliance Department at (336) 393-2233 if you have questions.