

May 27, 2005

To: Mitsubishi Dealer Principals and General Managers
Mitsubishi Dealership Sales Managers
Mitsubishi Dealership Service Managers
MMNA Field Personnel (Sales and Service)

Subject: 2006 Eclipse Vehicle Sales Eligibility Status

We are well on our way to completing the inspection of those 2006 Eclipse models involved in the Brake Booster recall campaign.

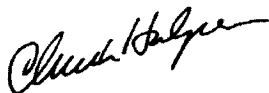
However, please note that **not all** 2006 Eclipse models are involved in the recall campaign. Many dealers have and will receive shipments of vehicles that were cleared at the factory, and are ready for immediate sale.

As with all campaigns, to check vehicle status, simply go to the MDL Vehicle Information screen (aka Super Screen) and check if the "Open Recall" field displays a recall campaign number of **C0502K**. If the field is blank, the vehicle is either NOT in the campaign or MMNA has inspected and cleared the vehicle. These vehicles are ready for immediate sale.

Where the campaign number C0502K shows in the "Open Recall" field, and the vehicle has been inspected as "OK" by MMNA staff, and you have a copy of the completed inspection documentation form, you also may sell the vehicle. The record will be updated.

Do not sell, lease, demo, or use on public or private highway, any affected vehicle that has not been inspected and either cleared or repaired. Our goal is to inspect and release as many vehicles as possible to support your holiday weekend sales efforts.

Sincerely,



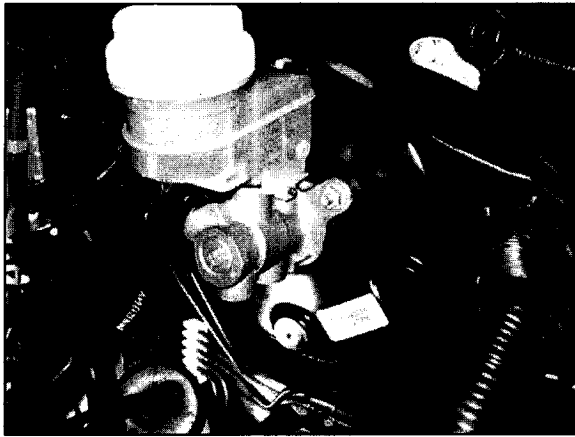
Chuck Halper
Vice President, Service
Mitsubishi Motors North America, Inc.

District Parts and Service Manager's

2006 Eclipse Brake Booster Inspection
and Documentation Procedures

BRAKE BOOSTER INSPECTION PROCEDURE FOR 2006 ECLIPSE

PURPOSE



Some affected vehicles may have a defective brake booster and master cylinder assembly. The booster body could separate due to improper crimp joints, resulting in a total loss of brake system performance.

Follow the inspection procedure below to inspect the depth of the brake booster crimp joints.

AFFECTED VEHICLES

2006 Eclipse models produced before 5/24/05

PROCEDURE

1. If a green 1-1/2" square sticker with a number **7, 8, 9, 10, or 11** is affixed to the driver's side upper corner of the windshield, the vehicle has already been inspected for this condition at the factory, and does not require further brake booster inspection.

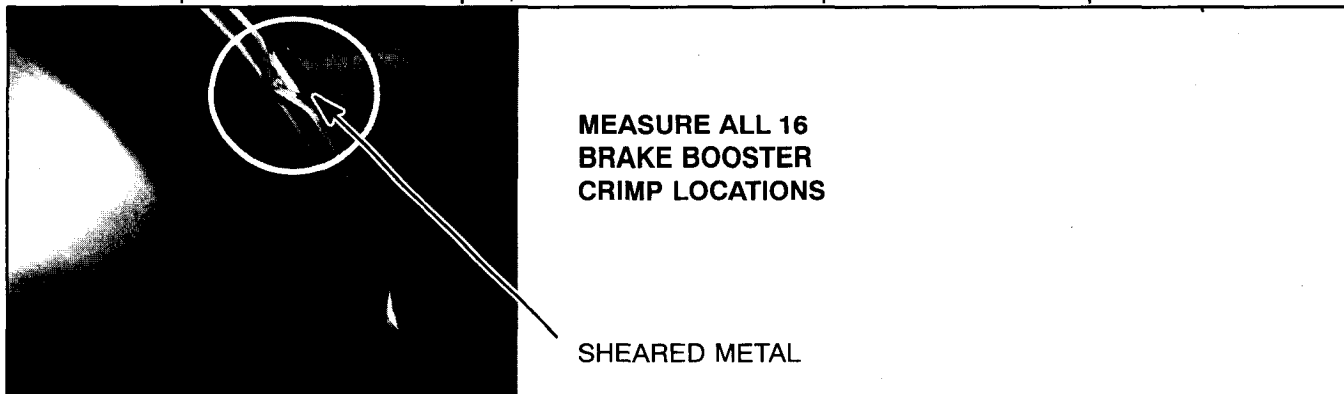
Stickers with a **number 6 or below**, and other shapes, sizes, and colors of stickers do not apply to this procedure, and must be inspected as described below.

2. Start the engine. With the engine running, the transmission in Park (A/T) or Neutral (M/T), and the parking brake applied, apply as much brake pedal force as possible. Confirm that the brake pedal does not sink to the floor.
 - a. If the brake pedal sinks to the floor, replace the brake booster assembly. Then continue with Step 6 below.
 - b. If the brake pedal seems to operate normally, continue with this inspection procedure.
3. Turn the ignition key to OFF. If it is a customer's vehicle, note the customer's audio system settings. Then remove the battery.
 - a. On V6 models only, remove the air cleaner resonator.

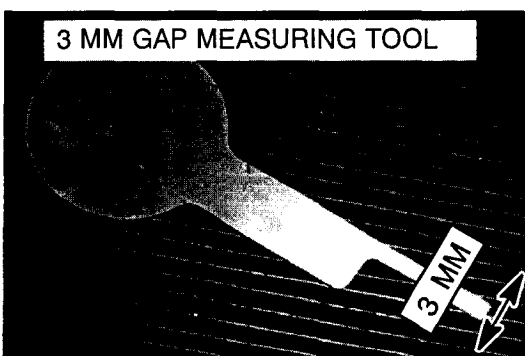
Continued

4. Visually inspect all 16 brake booster crimp locations. If necessary, use a mirror on an extension wand to see the crimps on the lower portion of the booster.

The crimps should be "V" shaped, with sheared metal exposed across the top of the "V" section.

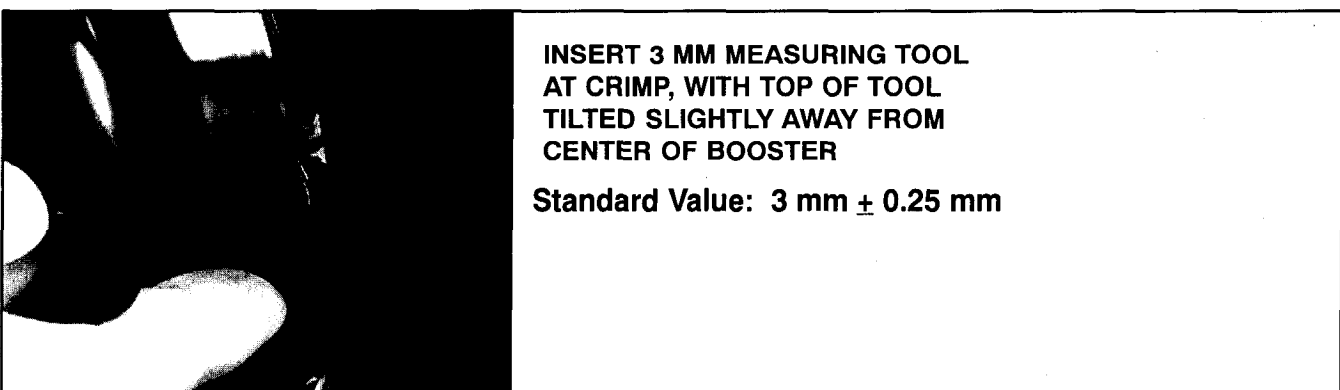


- a. If the "V" is shallow and the metal is not sheared, replace the brake booster assembly. Then go to Step 6 below.
- b. If the lip of the front shell of the booster is not visible inside the "V" shape crimp, replace the booster assembly.



5. The "V" of the crimp must be **3 mm ± 0.25 mm deep**.

IMPORTANT: Insert the measuring tool in each crimp, with the top of the tool tilted slightly away from the center of the booster.



Continued

- a. If the gap at **all** of the crimp locations is **3 mm ± 0.25 mm**, this inspection procedure is complete. Continue with Step 6 below.
- b. If the gap at **any** of the crimp locations is **less than 3 mm ± 0.25 mm**, replace the brake booster assembly, using the new parts listed below.

NOTE: If there is any doubt regarding the results of the inspection, the brake booster assembly should be replaced.

6. Reinstall the battery. On V6 models, reinstall the air cleaner resonator.
7. Apply a small white paint mark to the brake booster shell, below the vacuum hose port.
8. If it is a customer's vehicle, reset the audio system to the customer's settings.

PARTS INFORMATION

If brake booster replacement is necessary, use the Genuine Mitsubishi Parts listed below.

Description	Model	Part Number
Brake Booster Assembly	2006 Eclipse A/T	4620A019
Brake Booster Assembly	2006 Eclipse M/T	4620A020

2006 BRAKE BOOSTER RECALL INSPECTION AND DOCUMENTATION PROCESS

Here is a the brake booster inspection documentation process and form.

Recap of the Documentation Process and Procedures:

1. MMNA and or MMNA/Bosch inspection team arrives at the dealer to inspect their involved vehicles.

The SuperScreen is loaded with all the involved VINs and may also be used a source to validate if a vehicle requires inspection. The official recall number that will show on the SuperScreen in the 'Open Recall' field is C0502K. The full campaign number is C0502KXX.

2. The MMNA / Bosch Inspection teams complete the attached forms and fax (or email, phone-in, etc) them directly to MMNA Warranty HQ for processing.

MMNA Warranty Fax: **714-892-4131**
MMNA Web Email: warrantywebhotline@mmsa.com
MMNA Warranty Hotline: 800-380-2324

3. Dealers are NOT to enter any recall claims for the inspections. MMNA Warranty will enter in all recall claims for those vehicles that are inspected as "OK".
4. The recall inspection claim that MMNA Warranty enters will compensate the dealers .3 hrs for their role in staging the vehicles for inspection and for any mechanical assistance that may be required (i.e. battery removal). This will clear the recall from the SuperScreen
5. IF the vehicle inspections results are NG and the vehicle requires a brake booster replacement, the dealer will complete the repair they will enter in a recall claim for the replacement using recall operation C0502KXX.

2006 ECLIPSE BRAKE BOOSTER INSPECTION DOCUMENTATION SHEET



Inspected OK or NG	COMPLETE THE VIN NUMBER							Inspection Date			Inspection Location					MMNA	Bosch
	OF THE VEHICLES INSPECTED							(Month - Day - Yr)			(Dealer Code)					Inspectors Name	Inspectors Name
OK	4A3AK	34T3	6E00	0	0	5	5	5	27	05	9	9	3	2	0	MARK SMITH	JOHN JONES
	4A3AK		6E00							05							
	4A3AK		6E00							05							
	4A3AK		6E00							05							
	4A3AK		6E00							05							
	4A3AK		6E00							05							
	4A3AK		6E00							05							
	4A3AK		6E00							05							
	4A3AK		6E00							05							
	4A3AK		6E00							05							

FAX COMPLETED SHEETS TO: >>>> **714-892-4131** OR
 you may eMail the same required information to: warrantywebhotline@mmsa.com



QUESTIONS - ?
 CALL THE WARRA
 800-380-2324

- > BE SURE TO FAX THIS DOCUMENTATION IMMEDIATELY AFTER COMPLETING THE INSPECTIONS AT EACH LOCATION.
- > BE SURE THE DEALER MAKES A COPY OF FOR THEIR RECORDS.
- > DEALERS **DO NOT TO SUBMIT CLAIMS THEMSELVES** FOR THE MMNA / BOSCH LED INSPECTIONS.
 MMNA WARRANTY WILL ENTER THE INSPECTION CLAIMS FROM MMNA HQ BASED ON THE INFORMATION ON THESE COMPLETED FORMS.
- > DEALERS WILL BE COMPENSATED .3 HRS. PER VEHICLE INSPECTED ON THEIR PREMISE (Note: MMNA will enter the claim).
- > DEALERS SHOULD ONLY SUBMIT A RECALL (C) CLAIM FOR THOSE VEHICLES REQUIRING BRAKE BOOSTER REPLACEMENT.

ANY QUESTIONS ? PLEASE CO
 Mike Impullitti - MMNA Warranty |
 via the Warranty Hotline at 800-

URGENT: NOTICE OF STOP SALE

Date: May 24, 2005

To: All Mitsubishi Dealers
All Mitsubishi Dealership Sales, Parts and Service Managers

Subject: 2006 Eclipse

We regret to inform you that the new 2006 Eclipse (all versions) is on "stop-sale" notice effective immediately. **Do not deliver, sell, lease, wholesale trade, or operate on public or private roadway, any 2006 model Eclipse until further notice.** Any Eclipse in demo, executive use, or customer use should be grounded immediately. This notice is in accordance with Title #49, CFR 573; of the NHTSA regulation, prohibiting the sale or lease of defective vehicles prior to correction of a defect. Following are important details:

Models Affected

All 2006 Mitsubishi Eclipse models from start of production through VIN (to be advised).

Incident

Some vehicles may have been fitted with a defective brake booster and master cylinder assembly made by a supplier. The booster body could separate due to improper crimp joints, resulting in a total loss of brake system performance.

Stop Sale

Effective immediately, do not demo, trade or retail any 2006 Eclipse until inspections or repairs are performed. Shipments of Eclipse will resume within 24-48 hours. Vehicles that are "OK" for sale will have a 1-1/2 square green sticker on the upper left corner of the windshield. Sticker numbers will begin with 7xx.

Customer's Vehicles (critical**)**

Take the following action with / and for all customers who have taken delivery of a 2006 Eclipse:

1. Report the RDR in the normal way through MDL, including accurate phone number, immediately, and contact your DSM with customer details.
2. Call the customer and explain the situation using the script attached. If you cannot reach them by phone or voicemail, use telegram, fax, or e-mail, etc. and follow-up by phone.
3. Arrange delivery of a loan vehicle to the customer, as needed (we will compensate dealers for rental car cost through the warranty system).

Note: Do not have the customer drive their Eclipse to the dealership or a rental agency.

Inspection and Repair

Details on inspection and repair are being developed at this time; however, the priority of action is first; customer vehicles, second; vehicles in dealer hands, and then MMNA vehicles. Generally though:

1. Customer-owned vehicles will be inspected, in the field, under the guidance of the supplier.
2. If the inspection shows okay, the vehicle can return to normal use, any loan car returned and customer will be compensated for their inconvenience by Mitsubishi.
3. If "no good", the vehicle will need to be "flat-bed" transported to a Mitsubishi dealership for component replacement. This repair will take around 1.0+ hours.

MMNA Action

MMNA will also follow-up with each of your customers who have taken delivery, to assure the vehicle is grounded and not used. We will also answer questions and ensure their needs are being met. Whether or not the vehicle inspection discloses a problem, the customer will be provided with compensation for their inconvenience.

Once final inspection and repair plans are firm, you will be notified immediately.

Call Script

Hello, may I please speak to (customer). This is (dealer person name) from (dealership). I have an important safety message about your / their new car. (If you cannot speak with them, but can leave a message, do so – but call back until you reach them).

Your new Eclipse may have a problem with the brake booster, and we must ask you to park the car, and do not use it. The brake booster controls pressure in your brake system. Brake boosters were found in two vehicles at the Mitsubishi assembly plant to have been improperly assembled by the brake booster supplier. The booster failed, and the brakes did not work. Mitsubishi has asked us to arrange a loan car for you, that we'll deliver, at our expense. And, they will send an inspector out to look at your car. Just don't drive it until that is done. Of course, all costs will be borne by Mitsubishi. We apologize for the inconvenience, and will work with Mitsubishi to get this resolved as soon as possible. We are working on scheduling the inspections now; but want to get your car grounded, and you in a loan car if you want it--- right now.

Questions and Answers

Q. **How will you inspect my car?**

- A. Specially-trained inspectors will be dispatched to each customer's home or place of business, etc. to inspect each sold vehicle. A date will be coordinated with you and the inspectors by Mitsubishi and us. The actual inspection time is less than 30 minutes.

Q. **What happens if I drive the car?**

- A. If your car has a defective brake booster, it could separate, the vehicle would lose all brake force, and you could have a crash. Do not drive the car.

Q. **What will you do for me?**

- A. We will deliver a loan car, and pick up the costs of that loaner until your vehicle is inspected and released or repaired. In addition, Mitsubishi will contact you directly with compensation for your inconvenience.

Q. **Is this a recall?**

- A. Yes. Mitsubishi, however, is taking special action to contact you, provide a loan car, and minimize your inconvenience.

Q. **Who can I call for questions and to voice my concerns?**

- A. You can talk to your Mitsubishi dealership or directly to Mitsubishi Consumer Affairs at 1-888-MITSU2005.

Q. **Do I need to be present when the inspection is done?**

- A. Only to allow inspectors access to the vehicle.