



Frank M. Ligon
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Ford Customer Service Division

Ford Motor Company
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May 3, 2005

TO: All U.S. Ford and Lincoln Mercury Dealers

SUBJECT: Advance Notice - Safety Recall 05S32:
Certain 2003 – 2005 Model Year Ford Crown Victoria Police Interceptor and Commercial Heavy Duty (Taxi) Vehicles
Dash Outer Insulator

AFFECTED VEHICLES

Certain 2003 – 2005 model year Crown Victoria Police Interceptor (CVPI) and Commercial Heavy Duty (Taxi) vehicles built at the St. Thomas Assembly Plant from October 10, 2001 through December 14, 2004. Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit <https://web.fsavinlists.dealerconnection.com>. This information will be available the week of May 30, 2005.

REASON FOR THIS SAFETY RECALL

At the extremely high operating temperatures typical of police and taxi drive cycles, the dash outer insulator could sag and possibly contact the surface of the light-off catalyst. If this occurs, the outer layer of the insulator may char, possibly resulting in a burning odor, smoke, or ultimately a fire.

SERVICE ACTION

Corrective parts and repair instructions are not available at this time to support this safety recall. A complete dealer bulletin will be provided to dealers the week of May 30, 2005 when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

OASIS

Consult OASIS for affected vehicles. FSA VIN listings will be available the week of May 30, 2005.

QUESTIONS?

Special Service Support Center (Dealer Only) Questions:..... 1-800-325-5621

Sincerely,

Frank M. Ligon