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May 6, 2005

TO: All U.S. Ford and Lincoln Mercury Dealers

SUBJECT: DEMONSTRATION / DELIVERY HOLD: Safety Recall 05S31:
Certain 2005 Model Year F-650/750 Trucks
Accuride Aluminum Wheel Inspection

AFFECTED VEHICLES

Certain 2005 Model Year F-650/750 Trucks with Accuride Aluminum Wheels built at the Escobedo Assembly Plant from February 21, 2005 through March 18, 2005. There are a total of 25 vehicles involved in this recall. Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit <https://web.fsavinlists.dealerconnection.com>. This information will be available on May 6, 2005.

REASON FOR THIS SAFETY RECALL

A small number of wheels were not properly machined before being shipped to the Escobedo Assembly Plant. Wheels that have not been properly machined may experience premature cracking on the wheel disc mounting face and may separate in service.

SERVICE ACTION

Before demonstrating or delivering any of the vehicles involved in this recall, dealers are to inspect the wheel date codes on the two inboard wheels on the rear axle. If suspect wheels are found, replace the wheels and remount and balance the tires. This must be performed on all of the affected vehicles in your new inventory as well as vehicles that have been delivered to customers. This service must be performed at no charge to the customer.

PLEASE NOTE:

Federal law requires dealers to complete any outstanding safety recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$5,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

ATTACHMENTS

Attachment I: Administrative Information
Attachment II: Labor Allowances and Parts Ordering Information
Attachment III: Technical Information
Customer Notification Letter

QUESTIONS?

Claims Information: 1-800-423-8851
Special Service Support Center (Dealer Only) Questions: 1-800-325-5621

Sincerely,



Frank M. Ligon

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OASIS ACTIVATED? Yes. OASIS will be activated by May 4, 2005.

FSA VIN LIST ACTIVATED? Yes

Available through FMCDealer.com or at <https://web.fsavinlists.dealerconnection.com> by May 6, 2005.
Owner names and addresses will be available by May 20, 2005.

NOTE: Your FSA VIN list may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall action.

STOCK VEHICLES

Correct all affected units in your new vehicle inventory before delivery.

SOLD VEHICLES

- Owners of affected vehicles will be directed to dealers for repairs.
- Immediately contact any of your affected owners whose vehicles are not on your VIN lists but are identified in OASIS. Give the owner a copy of the Customer Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this Field Service Action.

RELATED DAMAGE

Related damage claims are not approved for this program.

ADDITIONAL LABOR TIME

- If a condition exists that requires additional labor to complete the repair, use actual time as listed in Attachment II, page 1 of 2.
- If you encounter aftermarket equipment or modifications to the vehicle which might prevent the repair of the covered condition, call the Special Service Support Center.

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OWNER REFUNDS

Refunds are not authorized for this program.

RENTAL VEHICLES

The use of rental vehicles is not authorized for this program.

CLAIMS PREPARATION AND SUBMISSION

- Enter claims using Direct Warranty Entry (DWE).
- The use of MT (actual time) must comply with warranty and policy guidelines as outlined in the Warranty and Policy Manual.
- Refer to ACESII manual for claims preparation and submission information.
- The cost of tire mounting and balancing at an outside facility should be claimed as "OSL"; the 0.3 hours labor to inspect prior to sending the tire/wheel assembly to the outside location must be claimed as shown under "Labor Allowances" in Attachment II.
- Claims which include wheels ordered from Accuride prior to July 1, 2005 may include a handling allowance; enter miscellaneous expense code "OTHER" for the amount of \$200.00 per wheel replaced on the repair line for this recall if a suspect wheel was found.

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LABOR ALLOWANCES (Submit only one of the following Labor Allowances)

Description	Labor Operation	Labor Time
<u>Inspection Only – No Wheel Replacement Required</u> Inspect the two inboard wheels on the rear axle for suspect date code. Both wheels pass inspection.	05S31A	0.3 Hours
<u>Inspection Plus One Wheel Replaced Within Dealership</u> Inspect the two inboard wheels on the rear axle for suspect date code and replace one (1) wheel, remount and balance tire. *	05S31B	1.1 Hours
<u>Inspection Plus Two Wheels Replaced Within Dealership</u> Inspect the two inboard wheels on the rear axle for suspect date code and replace two (2) wheels, remount and balance tires. *	05S31C	1.8 Hours
<u>Inspection Plus One Wheel Replaced Outside Dealership</u> Inspect the two inboard wheels on the rear axle for suspect date code. If one wheel does <u>not</u> pass inspection and wheel removal/remount/balance work is sublet to an outside facility (OSL).	05S31D	0.3 hours for inspection; submit cost of sublet labor for one wheel as "OSL".
<u>Inspection Plus Two Wheels Replaced Outside Dealership</u> Inspect the two inboard wheels on the rear axle for suspect date code. If two wheels do <u>not</u> pass inspection and wheel removal/remount/balance work is sublet to an outside facility (OSL).	05S31E	0.3 hours for inspection; submit cost of sublet labor for two wheels as "OSL".

* NOTE: If your dealership does not have proper equipment to service 22.5-inch wheels and tires, the remounting of tires must be done at an outside facility that can also balance the tires. If wheel replacement must be sublet, use either 05S31D or 05S31E above, plus "OSL" for the cost to remove, install, and balance the new wheel(s).

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PARTS REQUIREMENTS / ORDERING INFORMATION

Until July 1, 2005 order your parts directly from the wheel supplier. After July 1, 2005, order wheels through normal dealer channels. See below.

Part Number	Description	Quantity
<p><u>Until July 1, 2005</u> Call Accuride at 1-800-869-2275 between 7:00 A.M. and 4:00 P.M. Central time zone, Monday through Friday. Order Accuride Part # 29644ANP *</p>	22.5 X 8.5 Tubeless Non-Polished Aluminum Wheel	1
<p><u>After July 1, 2005</u> 5C4Z-1007-A</p>	22.5 X 8.5 Tubeless Non-Polished Aluminum Wheel	1

* Wheels ordered from Accuride will be provided at no charge. In lieu of normal parts mark up, dealers may claim a handling allowance of \$200.00 per wheel. See Attachment I, page 2 for claiming instructions.

DEALER PRICE

For latest prices, refer to DOES II.

PARTS RETENTION AND RETURN

Removed wheels are subject to mandatory return to the Ford Warranty Parts Analysis Center (WPAC). Affected wheels are to be returned in the replacement wheel shipping container.

Follow the provisions of the Warranty and Policy Manual for "Parts Retention and Return Procedures."

EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.