

Bulletin posted 6/3/05

Division of PACCAR

FEDERAL RECALL CAMPAIGN 05KW3

**C500, T2000, W900, T800 & T600 MODELS BUILT AT CHILlicothe AND RENTON FACTORIES
JANUARY 1, 2004 THROUGH DECEMBER 31, 2004 WITH NEWAY ADxxx REAR SUPENSION**

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in C500, T2000, W900, T800 & T600 models built at the Chillicothe and Renton factories January 1, 2004 through December 31, 2004 with Holland/Neway ADxxx rear suspension. It was discovered that some of the transverse beam castings were not made to proper specifications. A total of 1007 U.S. and 937 Canadian trucks are involved in the campaign. The chassis list and a copy of the customer letter are attached. The DWC and SIR online systems indicate chassis involved in this recall with the designator of "05KW3" in the campaign field.

SITUATION

Kenworth Truck Company was notified by Holland USA that a defect may exist in certain Neway rear suspension sets. Some of the transverse beam castings were not made to proper specifications. If a casting were to break when traveling on the road, there is a potential for parts to become projectiles and the suspension's transverse beam may drop down low enough to contact the road surface causing sparks that could potentially ignite a fire.

RESOLUTION

Kenworth Truck Company has initiated a recall to replace the transverse beam in the rear suspension according to the attached procedure. Refer to the attached Holland Transverse Beam Replacement Procedure for the recall repair. Refer to the attached chassis/kit number list for parts ordering. Note that one kit is required for each axle; e.g. tandem axle requires two kits, and tridem will require three kits.

It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.

PARTS

Parts are available through the Holland (Direct Ship Program) ordering procedure
Contact Holland, Customer Service, 1-888-396-6501 with ordering questions.

Fax orders to Dianna Radel @ Holland/Neway 800-356-3929

DSP Program Number: DSP88584-1

Part No. 48100436 or

Part No. 48100437

Parts must be returned. Please read the parts return instructions attached with this bulletin and enclosed with each T-Beam Kit.

Parts are to be returned with the Registration Tag information completed using the shipping labels provided in the recall kit.

Return address as follows:

U.S.

Holland USA
1950 Industrial Blvd.
Muskegon, MI 49443

Canada (whichever location is closer)

Holland Hitch of Canada, Ltd.
595 Athlone Ave.
Woodstock, Ontario N43 7Z5

Holland Hitch Western, Ltd.
17909 Roan Place
Surrey, British Columbia V3S 5K1

Contact Evans Transportation Services toll free at 1-800-886-7799 to arrange return shipment.

USE ONLY THIS SHIPPER TO RETURN PARTS FOR THIS RECALL.

WARRANTY

Use the following quick claims for warranty reimbursement.

05K3A for replacement of single drive axle.

05K3B for replacement of dual drive axles.

05K3C for replacement of Tridem drive axles.

The quick claims allow 1.5 hours per axle, parts at Dealer Net plus 30% markup, and \$65 U.S. currency for materials and labor to repaint each new transverse beam before installation.

The Quick Claims use:

Claim Type: C

ATA Code: 016-008-000

Failure Type: 705

Operation Code: 016-148