GM SERVICE AND PARTS OPERATIONS DCS1455

URGENT - DISTRIBUTE IMMEDIATELY

Date:

September 23, 2005

Subject:

05037 - Product Safety Recall Second Row Center Safety Belt Suggested Tool for Recall Repair

Models:

2003-2005 Cadillac Escalade, Escalade ESV,

Escalade EXT

2003-2005 Chevrolet Avalanche, Silverado Crew

Cab, Suburban, Tahoe

2003-2005 GMC Sierra Crew Cab, Yukon, Yukon XL

2004-2005 Hummer H2

To:

All Cadillac, Chevrolet, GMC and Hummer Dealers

Attention:

Service Manager, Parts Manager and Warranty Administrator

General Motors released Product Safety Recall 05037 on July 14, 2005. Based on comments from the Dealer Fix Operations Advisory Board (DFOAB), this message provides information about an alternative method of performing the service procedure for this recall.

Some technicians are using a sewing awl instead of a needle to successfully complete the required repair. Sewing awls are inexpensive and can be purchased locally from a craft or fabric store. Reports indicate that the sewing awl allows technicians to apply more force/leverage when performing the recall repair which can result in a labor time savings.

Please ensure that this message is shared with all technicians performing this recall.

Recall bulletin 05037 can be viewed in the Service Information System (SI) as Document ID# 1684166.

END OF MESSAGE
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