

**GM SERVICE AND PARTS OPERATIONS
DCS1408
URGENT - DISTRIBUTE IMMEDIATELY**

Date: May 18, 2005

Subject: Upcoming Safety Recall 05027
Fuel Module Reservoir Assembly
Special Customer Letter Mailing

Model: 2000-2001 Chevrolet Suburban 1500 Series
2000-2001 GMC Yukon XL 1500 Series

To: All Chevrolet and GMC Dealers

Attention: Service Manager, Parts Manager and Warranty
Administrator

Safety recall 05027 is currently scheduled for launch in November 2005. This of course is dependent upon anticipated parts availability. There are approximately 317,000 vehicles involved and GM is working with its suppliers to obtain the required parts as quickly as possible. All Chevrolet and GMC dealers were previously informed of this pending product field action via GM Administrative Message WIR20050187 dated April 18, 2005.

In the interim, GM is sending a "pre-launch" letter to all involved customers to make sure that they are aware of this safety related condition. The letter advises customers that until recall parts are available, if they smell fuel or their vehicle experiences some other specific symptoms, to contact their dealer to arrange a service appointment as soon as possible.

If the condition is diagnosed as overheated wiring in the fuel module reservoir assembly, the fuel module reservoir assembly should be replaced with existing service parts at no charge to the customer. Dealers should submit a warranty claim for such repairs using labor operation Y0040 until the recall is launched in November 2005. Refer to LTG labor operation L1200 for the appropriate labor time. Any other repairs that are not directly related to overheated wiring in the fuel module reservoir assembly are the responsibility of the customer.

The letter further states that as recall parts become available, customers will be sent another letter asking them to take their vehicle to their dealer and have the vehicle repaired with the new parts.

The letter is scheduled to be mailed to customers on May 25, 2005 and a copy is attached below for your immediate reference.

GMVIS information for this recall will not be available until the recall bulletin is released to dealers in November 2005.

PLEASE DOUBLE CLICK ON THE ICON BELOW
THEN SINGLE CLICK ON THE LAUNCH BUTTON
TO VIEW OR PRINT THE BULLETIN

(See attached file: 05027 pre-announce letter dlr.pdf)

END OF MESSAGE
GM SERVICE AND PARTS OPERATIONS

May 2005

Dear General Motors Customer:

Part of our commitment to you as a member of the GM family is giving you important information whenever a specific concern or problem may affect your vehicle.

Recently the media reported that General Motors will be announcing a safety recall involving certain 2000 and 2001 Chevrolet Suburban and GMC Yukon XL 1500 Series vehicles.

On some of these vehicles, the fuel module reservoir assembly that contains the fuel pump wires and/or connectors may overheat under certain operating conditions. This condition may result in one or more of the following conditions: 1) an engine stall or no-start condition due to a blown fuse, 2) inaccurate fuel level readings, and/or, 3) a Service Engine Soon light. A Service Engine Soon light may be an indication that fuel vapor, or in some cases liquid fuel, may leak out of the top of the fuel tank when the fuel level is above $\frac{3}{4}$ full.

At this time, we are working with our suppliers to develop and obtain a service kit to permanently correct this condition as quickly as possible. **Until parts become available, if you smell fuel or experience any of the conditions listed above, please contact your GM dealer to arrange a service appointment as soon as possible.**

If the condition is due to overheated wiring in the fuel module reservoir assembly, your dealer will repair your vehicle with the existing service parts. As service kits become available, we will send you another letter asking you to take your vehicle to your GM dealer and have your vehicle repaired with the new service kit. If you have any questions or need any assistance, please call the GM Customer Assistance Center between the hours of 8:00 AM and 11:00 PM, EST, Monday through Friday.

We understand the concern this situation may cause and the need to correct it as quickly as we can. We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

General Motors Corporation

Enclosure
05027