



Frank M. Ligon
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Service Engineering Operations
Ford Customer Service Division

Ford Motor Company
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March 23, 2005

TO: All U.S. Ford and Lincoln Mercury Dealers

SUBJECT: DEMONSTRATION / DELIVERY HOLD: Safety Recall 05S30:
Certain 2005 Model Year F450/550 Vehicles
Steering Gear Inspection/Replacement

AFFECTED VEHICLES

Certain 2005 Model Year F450/550 vehicles built at the Kentucky Truck Assembly Plant from March 9, 2005 through March 14, 2005. Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit <https://web.fsavinlists.dealerconnection.com>. This information will be available on March 23, 2005.

REASON FOR THIS SAFETY RECALL

A limited number of vehicles (less than 500) may have been equipped with a steering gear that contains an incorrect spacer that retains the re-circulating ball tube. A steering gear that contains an incorrect spacer may experience noise and increased steering effort, eventually progressing to impaired steering or potential loss of steering which may result in an accident.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any of the affected vehicles involved in this safety recall. A complete Dealer Bulletin will be provided to Dealers the week of March 28, 2005 when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.

CUSTOMER NOTIFICATION

Owners will be notified to arrange an inspection of the steering gear and replacement if necessary. Dealers are authorized to provide a rental vehicle to affected customers until the inspection and, if necessary, repairs are completed.

OASIS

Consult OASIS for affected vehicles. FSA VIN listings for unsold vehicles will be available March 23, 2005.

PLEASE NOTE:

Federal law requires dealers to complete any outstanding safety recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$5,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery

QUESTIONS?

Special Service Support Center (Dealer Only) Questions:..... 1-800-325-5621

Sincerely,

Frank M. Ligon