



Mercedes-Benz

Mercedes-Benz USA, LLC

Rolf Schemm  
General Manager, Engineering Services

NOV 17 2006



VIA CERTIFIED MAIL

November 17, 2006

National Highway Traffic Safety Administration  
Office of Defect Investigation  
Attention: George Person, Chief Recall Analysis Division  
400 Seventh Street, S.W.  
Washington, D.C. 20590

**Re: 49 CFR Part 573; Recall of Mercedes-Benz E, SL-Class, and CLS-Class SBC Brake**

Dear Mr. Person:

Pursuant to 49 CFR Part 573.6(c)(9), this letter contains 4 documents that were communicated to our dealers on the above subject and will be submitted in Mercedes-Benz USA, LLC (MBUSA) regular monthly mailing for the month of November, 2006.

Manufacturer's Campaign Identification Number

2005070007 and 2005110001

NHTSA Recall Number

05V-133

Should you have any questions, please do not hesitate to contact Gary Bowne at 201-573-2719.

Sincerely,

RS:sk

Enclosure



# UPDATE

**MERCEDES-BENZ USA, LLC**

One Mercedes Drive, P.O. Box 350, Montvale, NJ 07645-0350  
Phone (201) 573-0600  
Fax (201) 573-0117  
MBUSA.com



**To: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers**

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**From: Rolf Scherer, General Manager, Engineering Services**

**Date: November 10, 2006**

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**Re: Extended Limited Warranty on SBC/Electro-Hydraulic Pump. Model Year 2003-2006 Model 211; Model Year 2006 Model 219; All Model 230 Vehicles – Customer Letters**

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**On May 5, 2006 dealers were notified of an Extended Limited Warranty on the SBC/Electro-Hydraulic Pump Unit from the original 4 years/50,000 miles to 10 years with no mileage limitation for the following vehicles.**

**MY 2003-2006 Model 211,  
MY 2006 Model 219,  
All Model 230.**

**Today customer letters and Service and Warranty Information booklet addendums will be mailed to approximately 300,000 subject vehicle owners. See attached.**

**Please note: MY 2007 and newer Model 230 owners will not receive letters as their Service and Warranty Information booklets contains this extended limited warranty information.**

**See May 5, 2006 Warranty NetStar message for warranty submission information.**



Mercedes-Benz

Mercedes-Benz USA, LLC

Paul G. Juron  
General Manager  
Customer Assistance Center

## Mercedes-Benz New Car Limited Warranty Coverage Addendum

November, 2006

Dear Mercedes-Benz Owner:

The purpose of this letter is to advise you of additional benefits that Mercedes-Benz is providing to you with respect to your vehicle ownership.

To further support you, Mercedes-Benz will extend the warranty on the hydraulic pump within the SBC/electro-hydraulic brake system to 10 years with unlimited miles from the vehicle's warranty start date. This extension of the Basic Limited Warranty coverage applies to the vehicle regardless of ownership. Note: Any repairs under this extended warranty should be performed by an authorized Mercedes-Benz dealership. This extended warranty does not cover any other SBC/electro-hydraulic brake system components and standard warranty terms and exclusions apply, including the exclusions with respect to extra expenses, as identified in the Service and Warranty Information booklet. If failure of any other SBC/electro-hydraulic brake system component causes the SBC/electro-hydraulic brake system to become inoperative beyond the vehicle's basic warranty of 4 years/50,000 miles, the associated repair will not be covered and will remain your responsibility.

Please contact your authorized Mercedes-Benz dealership for assistance or additional information. If your dealer is unable to remedy your situation, please contact us at 1-800-FOR-MERCEdes. (1-800-367-6372).

Please apply the enclosed warranty extension addendum to the inside back cover of your vehicle's Service and Warranty Information Booklet for future reference if necessary.

We hope you are enjoying your Mercedes, and we apologize for any inconvenience you may have experienced.

Sincerely,





**Mercedes-Benz New Car Limited Warranty Coverage Addendum**

**Warranty Coverage Extension  
(SBC/Electro-Hydraulic Brake  
System Hydraulic Pump)**

The following applies to all model year 2003-2006 E-Class, SL-Class and model year 2006 CLS-Class vehicles equipped with the SBC/electro-hydraulic brake system.

The Mercedes-Benz New Car Limited Warranty coverage on the hydraulic

pump within the SBC/electro-hydraulic brake system is extended to 10 years with unlimited miles from the vehicle's warranty start date. Other components of the SBC/electro-hydraulic brake system are not covered by this warranty extension.

This extension of the Mercedes-Benz New Car Limited Warranty applies to these vehicles regardless of ownership. All of the other warranty terms apply to this extension.

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Please apply this addendum to the inside back cover of your Service and Warranty Information Booklet located in your vehicle's glove box.

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Phone (201) 573-0600  
Fax (201) 573-0117  
MBUSA.com



All Mercedes-Benz Dealers

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Joe Wankmuller, Department Manager, Warranty Services

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May 5, 2006

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Extended Limited Warranty on SBC Hydraulic Units Model Year 2003-2006 Model 211; Model Year 2006 Model 219; All Model 230 Vehicles

The Limited Warranty on the SBC Hydraulic Unit for MY 2003-2006 Model 211, MY 2006 Model 219, and All Model 230 will be extended from the original 4 years/50,000 miles to 10 years with no mileage limitation.

The SBC Hydraulic Unit extended Limited Warranty applies to all conditions that warrant the replacement of the SBC Hydraulic Unit under the standard warranty terms and conditions. The following 2 damage codes can only be claimed for the replacement of the SBC Hydraulic Unit: Damage Code 53 584 – Control Unit SBC, or Damage Code 43 102 – Hydraulic Unit, Traction System

If a Non-Campaign SBC Hydraulic Unit replacement is required during the completion of either Campaign No. 2005070007 or Campaign No. 2005110001, complete and close the Campaign prior to replacing the SBC Hydraulic Unit. In this instance, only the replacement time associated with the SBC Hydraulic Unit replacement can be claimed, due to the fact that diagnostic time is reimbursed as part of the Campaign. If the vehicle is beyond the original New Car Warranty period, authorization number 090930 is required in order to submit the claim.

The following procedure should be followed after the SBC Campaigns have closed:

1. If the SBC Hydraulic Unit fails during the extended warranty period, the necessary repairs will be covered under warranty. A claim should be submitted using one of the above mentioned damage codes. If the vehicle is beyond the original New Car Warranty period, authorization number 090930 is required in order to submit the claim.
2. If the vehicle has already exceeded the original warranty mileage period and the customer has already paid to have the SBC Hydraulic Unit replaced for a reason that would be covered under the extension of the original New Car Warranty, they may be eligible for reimbursement of repair costs by presenting adequate documentation (which should be retained in the customer file for audit purposes). Reimbursement is limited to the amount the repair of the SBC Hydraulic Unit and related parts associated to these replacements (ex. screws, clamps, brake fluid) would have cost if completed by an authorized Mercedes-Benz dealer. The dealer should reimburse the customer and then submit a warranty claim

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using one of the above mentioned SBC Hydraulic Unit replacement damage codes. Warranty reimbursement for parts and labor should be submitted as a "SUBLET" utilizing the sublet code of "sub". The repair date should be the date that the customer paid for the repair.

Please be advised that all SBC Hydraulic Units being claimed under warranty will be inspected. All SBC Hydraulic Units found to be functioning properly will be returned and the claim debited in full.

In the near future a letter will be sent to owners of MY 2003-2006 Model 211, MY 2006 Model 219, and All Model 230 vehicles informing them that the warranty on the SBC Hydraulic Unit will be extended from the original 4 years/50,000 miles to 10 years/unlimited mileage.

We hope this clarifies the situation and we apologize for any confusion this has created.