

Mercedes-Benz USA, LLC

A DaimlerChrysler Company

## VIA CERTIFIED MAIL 2006 MAY 30 A 10: 36

May 23, 2006

National Highway Traffic Safety Administration Office of Defect Investigation Attention: George Person, Chief Recall Analysis Division 400 Seventh Street, S.W. Washington, D.C. 20590

Re: 49 CFR Part 573; Recall of Mercedes-Benz E, SL-Class, and CLS-Class

Dear Mr. Person:

Pursuant to 49 CFR Part 573.6(c)(9), this letter contains 1 document that was communicated to our dealers on the above subject and will be submitted in Mercedes-Benz USA, LLC (MBUSA) regular monthly mailing for the month of May, 2006.

Manufacturer's Campaign Identification Number 2005110001

NHTSA Recall Number 05V-133

Should you have any questions, please do not hesitate to contact me at 201-573-2719.

Sincerely,

Gary Bowne

Department Manager, Product Compliance, Analysis and Safety Engineering

**Engineering Services** 

GB:sk

Enclosure



MERCEDES-BENZ USA, LLC
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MBUSA.com



To: All Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers

From: Gary Bowne, Department Manager, Product Compliance, Analysis and Safety

**Engineering, Engineering Services** 

Date: May 22, 2006

Re: Final Phase of the SBC Launch - Phase IV

Installation of Ground Wires and Bracket to SBC Wiring Harness - Recall Campaign 2005 11000 1 SBC Suction Hose - Service Campaign 2005 1000 15

With this communication the final phase of the SBC Recall and Service Campaigns is being launched. This completes the launch of all vehicles affected by the SBC campaigns.

Installation of Ground Wires and Bracket to SBC Wiring Harness Model 211, 230 MY 2003
 2005 and Model 219 MY 2006- Recall Campaign 2005 110001 - Phase IV

This voluntary safety recall campaign was launched on December 6, 2005 because DCAG had determined that on the affected vehicles in certain instances, the SBC brake system may shift to the hydraulic back up mode due to loosening of the ground wire harness connection over time.

Today Phase IV of this campaign will be launched and customer letters will be mailed this week.

Due to the volume of affected vehicles, network service capacity, and to maintain an adequate and uninterrupted parts supply, VINS were added to the campaign in stages. Today, approximately 48,000 affected Model 211, 219 and 230 VIN's will be added to the campaign and flagged in VMI. Dealers may continue to order replacement parts through the normal order process as required.

A total of 194,828 E, SL, and CLS vehicles are affected.

SBC Suction Hose Model 230 MY 2003 - 2005 - Service Campaign 2005 1000 15 - Phase IV

This service campaign was launched on December 6, 2005 because DCAG had determined that on the affected vehicles an improved brake bleeding process is possible that will make vehicle serviceability easier, and as a result a modified bleeding procedure has been developed for DAS. Dealers shall check for the proper part and install a suction hose with a smaller diameter, if required.

Due to the volume of affected vehicles, network service capacity, and to maintain an adequate and uninterrupted parts supply, VINS were added to the campaign in stages. Today, approximately 10,000 affected Model 230 VIN's will be added to the campaign and flagged in VMI. Dealers may continue to order replacement parts through the normal order process as required.

A total of 43,566 SL vehicles are affected.

As this is a voluntary customer care initiative, no customer letter will be mailed. Affected suction hoses should be replaced at the next scheduled visit or, ideally, in conjunction with the above referenced recall action.

As explained during the Parts and Service Forums these, and remaining future actions within the initiatives, are being implemented in a coordinated and structured manner. The initiatives will be phased-in based on parts availability, network capacity and in a manner designed specifically to minimize

## newschannel UPDATF

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customer inconvenience and maximize dealer/technician efficiency. To the extent feasible, individual vehicle repair actions will be bundled to minimize the number of separate service visits required by individual customers.

Copies of the campaign bulletins and related customer communications may be found on StarTekInfo.

When scheduling customers for an appointment please ensure that you are aware of any open campaigns in VMI so that the customer is advised about the time necessary to complete all campaigns.

Note: Every vehicle in the VIN range may not be included in the campaign. VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle.

Dealers may also identify vehicles subject to a campaign through **NetStar** by selecting "Campaign" under the Controlling tab. Only vehicles that have been retailed by the respective dealer will be displayed within this program.

While we regret any inconvenience this causes, Mercedes-Benz USA, LLC is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCedes (1-800-367-6372).

Issue	Models Affected	Repair Time (hours)			2005			2006							
			Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	m (	国	Aug
SBC Suction Hose Next Workshop Visit	MY 03 - 05 230	2.5	Approx 10,000 SL- Class Each Phase						$\Diamond$		$\Diamond$	•			
SBC Connector Contact Recall Customer Letter	MY 03 - 05 211, 230 MY 06 219	0.7		SL ar	oximately d CLS Phase	50,00 E-	Class		8		8	\$			





